

Notification



Update: Works at Canterbury Works site over Easter

March 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Work activities over the Easter weekend

The majority of our scheduled works at the Canterbury Works Ventilation Shaft and Headhouse site will stop for the duration of the Easter weekend.

There will be minimal works taking place on Good Friday, 29 March. This will mainly consist of jet washing within the shaft. This work should not be impactful to our neighbours.

The overnight works will finish at 7am on Friday 29 March and will not restart until Tuesday 2 April.



You can view and sign up for the latest updates about works in your area, visit www.hs2.org.uk/in-your-area

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Reduced works on Friday 29 March, from 8am to 5pm

We may be on site for an hour at the start and end of shift

No works will take place on Saturday 30 March, Sunday 31 March or Monday 1 April

What to expect

Reduced levels of on site activities

You may hear low levels of noise during activities throughout the day and night

Operatives on site during day and night shifts

What we will do

Continue to monitor our working methods to ensure works are carried out safely and using best practical methods

Where possible, put mitigations in place to reduce disruption to the community

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting: www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

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High Speed Two (HS2) Limited, registered in England and Wales.


Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what's happening in your local area, visit: **www.HS2inyourarea.co.uk**

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