

# Deliveries via Stanhope Street Gate

July 2022 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

**COVID-19.** We continue to follow government guidance on reducing the spread of Covid-19. The health and safety of our workforce and the communities we work in is our priority. Please contact the Helpdesk if you have any questions relating to our response to the Covid-19 pandemic.

## Increasing the use of Stanhope Street site gate

Our Euston Approaches worksite has two site gates, one on Stanhope Street and one on Hampstead Road. We use the Hampstead Road gate whenever we can to keep lorries on the main roads and out of Regent's Park Estate.

**Starting in August and into 2023, we will increase the number of lorries using the Stanhope Street gate.** This is because our works at the southern end of site, near Hampstead Road gate are expanding, which means lorries using that gate will not have enough space to safely travel beyond the expanded works area. Lorries needing to access the harder to reach areas of our worksite will need to use Stanhope Street gate. We will continue to use Hampstead Road gate for access to the southern working area within Camden Cutting.

## Reducing the impacts of lorries

We always use low emission lorries, and cover loads, to reduce our environmental impact. We also use high visibility lorries whenever they are available. Lorries will travel on approved routes including Stanhope Street, Robert Street, Albany Street and Park Village East and be instructed to travel at 10mph. We will continue to carry out Metropolitan Police spot checks to make sure our lorries are only using approved HS2 routes. Our lorries will avoid travelling past schools at peak drop off and pick up hours whenever possible. We will monitor the traffic on Stanhope Street and Robert Street during the first few weeks of August to trial whether there are any issues, and to confirm whether or not we need to suspend parking bays for safety.

We apologise for any disruption this may cause.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

## Notification



### Duration of works

Ongoing from August 2022

Working hours: Monday to Friday 8am to 6pm and Saturday 8am to 1pm

We will be on site an hour before or after these times for site set up and pack up

### What to expect

Lorries entering and exiting our worksite via Stanhope Street gate

Lorries travelling on approved routes via Stanhope Street, Robert Street, Albany Street and Park Village East

### What we will do

Provide updates at [HS2inCamden.co.uk](http://HS2inCamden.co.uk)

Continue to use Hampstead Road gate where possible

Monitor traffic and carry out spot checks with the Metropolitan Police

Contact our HS2 Helpdesk team on **08081 434 434**

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting: [www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at: [www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

HS2 Reference: HS2-EW-SCS-Ph1-Ar-So-S1-Traf-1-26/07/2022

## Somali

Fadlan nala soo xiriir haddii bug-yarahaan bilaashka ah ku rabtid daabacad far waa-wayn, qoraalka indhoolaha, hab maqal ah ama si fudud loo akhrin karo. Waxaan xittaa macluumaadka ku bixin karnaa luqado kala duwan. Qof ayaad ka codsan kartaa inuu wakiil ka noqdo markaad la hadlayso HS2 Ltd.

## Español

Póngase en contacto con nosotros en caso de que desee recibir una copia gratuita de este folleto en caracteres grandes, braille, audio o en formato de lectura fácil. También podemos proporcionar la información en distintos idiomas. No dude en pedirle a alguien que le represente en cualquier conversación con HS2, Ltd.

## Français

Merci de nous contacter si vous désirez une copie de cette brochure en grands caractères, en braille, en version audio, ou en lecture simplifiée. Nous pouvons également vous fournir des informations dans différentes langues. Vous pouvez demander d'être représenté(e) par un tiers pour tout échange avec HS2 Ltd.

## Bengali

যদি আপনি এই প্রচারপত্রটির বড় অক্ষরে, ব্রেইলে, অডিও বা সহজ পাঠযোগ্য বিনামূল্যের প্রতিলিপি পেতে চান তবে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন। এছাড়াও আমরা বিভিন্ন ভাষায় তথ্য প্রদান করতে পারি। এইচএস২ লিমিটেড (HS2 Ltd.)-এর সাথে কোন আলোচনায় আপনাকে প্রতিনিধিত্ব করার জন্য আপনি কাউকে জিজ্ঞাসা করায় আপনাকে স্বাগত জানাই।

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone 08081 434 434

 Minicom 08081 456 472

 Email [HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website [www.hs2.org.uk](http://www.hs2.org.uk)

To keep up to date with what's happening in your local area, visit: [www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)

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