

# Community Engagement Flash Report

## Euston Community Representatives Group (ECRG)

Issue no. 17

June 2022

### Community engagement at a glance (March – May 2022)

Since we last met....

We have engaged with **521** people at engagement meetings.

We have had **3,342** visitors to the HS2 in Camden website with **525** subscribers to news updates.

In total **£1.3m** has been awarded to **12** local projects in Camden through CEF and BLEF.

### Engagement Events

- **Adelaide Road**

- 16 March, 20 April, 18 April virtual 1:1 sessions held for residents local to Adelaide Road. Residents are able to book a 20-minute slot, sessions are held months on Wednesday afternoon-evenings. Attendance: 0 attendees in March, 2 attendees April, 2 attendees May.
- 21 March Adelaide Road walkaround - SCS Community & Stakeholder Engagement colleagues met with newly appointed LB Camden HS2 Support Worker.
- 23 March Camden Tree Panel met to discuss vegetation pruning on boundary of Adelaide Road Vent Shaft site.
- Two face-to-face resident 1:1 meetings were held 14 & 21 April, attended by SCS Community Engagement Manager and an Engineer from the Adelaide Road vent shaft site. The 1:1's were scheduled following enquiries to the HS2 Helpdesk regarding future ground anchor installation.
- Adelaide Road Community update event held 20 May, 3 – 7pm at St. Saviour's Church, Eton Villas; to provide an update on current and upcoming works. There were 18 attendees from the local community; key topics of interest were Ground Anchor installation works, Noise Insulation and the summer utility works.

- SCS JV have liaised with Veolia and LB Camden to support with waste collection and ensure there are safe stopping points for the Veolia collection vehicles. SCS JV subcontractor Hatton's assist weekly collections by holding red signals to allow safe stoppage between 68-78 Adelaide Road and have a dedicated refuge bay adjacent to Beaumont Walk, Adelaide Road.

- **Euston Approach and Camden Cutting**

- In total 8 virtual and 16 face-to-face engagement events have been held in the Euston Approaches with 25 people attended.



- Weekly pop-up events were held every Wednesdays on Stanhope Parade and Mornington Street Bridge/Mornington Terrace; drop-in events took place in Surma Community Centre on 31 March and 24 May.
- Community pop-up key themes:
  - Positives: Resident commented on frequency of ANL updates extremely beneficial
  - Concerns: Lorry routes, traffic management and impact on parking

Month	Number of attendees	Number of events
March	Virtual – 7, In person - 12	Virtual 1:1 – 5: 2, 9, 16, 23, 30 March Virtual drop-in – 2: 29 and 30 March In person – 1: drop-in - 31 March
April	Virtual – 0, In person - 3	Virtual 1:1 – 1: 28 April In person – 6: 4, 6, 13, 19, 20, 27 April
May	In person - 3	In person – 9: Pop-ups twice a day - 4, 11, 18 and 25 May Drop-in - 24 May

- Focused engagement has taken place with residents, community groups and businesses adjacent to Euston Approaches and Camden Cutting worksites:

<b>Community Groups</b>	<b>Activity</b>	<b>Dates</b>
Cartmel and Coniston Residents	Door knocks in relation to works adjacent to Cartmel	7, 9, 10, 21 March and 10 May
	Provision of respite to Cartmel residents during working hours at the Surma Centre due to intrusive survey in Cartmel	10 to 23 March (10 days)
	Door knocks at Cartmel and Coniston prior to piling works	26, 27 April
Surma Community Centre	Meetings re-CEF funding and provision of space for working hours respite for Cartmel residents	9, 10 and 23 March
Park Village Studios	Meeting with studio representatives in relation to works in Camden Cutting	15, 31 Mar & 22 Apr
Lidlington Place residents	Door knocks at Lidlington Place re-access requirements to the buildings during utility works	20, 27 April
Cubitt Court	Meeting with Cubitt Court resident to discuss works and address the concerns raised.	11 May
Special cases	Special cases panel	22 April
	Over 80 phone calls and meetings with residents had been made as well as calls with PohWER	March to May
	Site walk have been organized with special case resident	18 May
North Bridge Prep School	Monthly catch-up meetings	18 Mar, 22 Apr and 19 May
Metropolitan Police	Regents Park Estate roads spot check	6 April, 25 May
Fitzrovia Youth in Action, residents' association	Meetings to respond to concerns related to HS2 works; join wellbeing walks with the local community, outside spaces and changes they would like to see such as wayfinding and a general tidy up of the area to make spaces safer.	9 March, 7, 27 April, 4 May

- **Euston Station**

- **The HS2 Euston station design public engagement** period began on 17 May and will continue until 30 June. The brochure and feedback form can be found online here [www.hs2.org.uk/euston](http://www.hs2.org.uk/euston)
- At time of drafting this report we have held three events:



- An exhibition in Old Diorama Arts Centre on 20 May with 27 attendees
- AN exhibition in University College London staff and students on 24 May with 65 attendees.
- Engagement event at the Euston Station piazza on 7 June. Over 100 conversations have been held.

- Further public drop-in events are planned, as listed below, and ECRG members are warmly invited to attend any of these, as well as a preview for ECRG at 1pm on Wednesday 8 June at the Wesley Hotel.

- Wednesday 8 June, 2pm-6pm, The Wesley Hotel, Euston Street NW1 2EZ
- Saturday 11 June, 10am-3pm, Maria Fidelis School, Drummond Crescent NW1 1LY
- Tuesday 21 June, 3pm-5pm, Surma Centre, Hampstead Road NW1 3JU

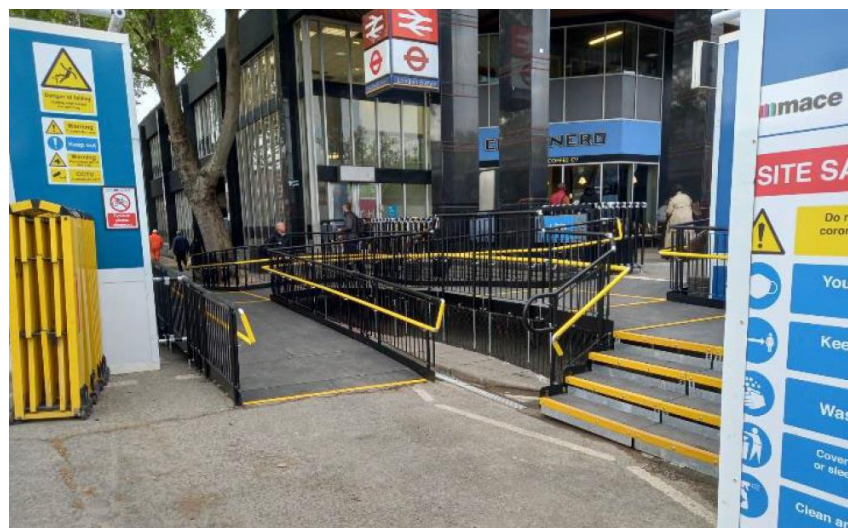




- Weekly site walks and one-to-one meetings along with the regular meetings with Drummond Street traders (24 March, 26 May), Stephenson Way Group (31 March, 26 May) and University College London (30 March, 25 May) were held to update on progress of works in the west and south of the Euston Station. A number of ground investigations, utility surveys and utility works planned for spring 2022 both the north and south of the station were discussed during these meetings.
- Ongoing engagement is being carried out with a number of businesses, organisations and institutions on the north and south of Euston Road regarding potential ground movement and potential mitigations required due to HS2 works.
- MDJV hosted four community engagement events:
  - Two drop-in surgeries on the 7th and 9th March to discuss utility works north of the station – 12 people attended in total.
  - Two engagement sessions with the Maria Fidelis Constructing Steering Group on the 21<sup>st</sup> March and 16<sup>th</sup> May to provide an overview and progress on the works to new Construction Skills Centre and site accommodation building – 10 people attended.
- Further improvements had been introduced in April to the commuters at the Euston station:
  - Drummond Street arch have been installed on the walkway connecting with the station.



- New ramp for persons with reduced mobility in the west of Euston Station near Café Nero.



## Communications

- As part of a regular Camden-wide updates, newsletters, and a three-monthly construction lookahead have been distributed. These updates detail upcoming works, engagement, and community investment. The next update is scheduled for early June.
- **In Your Area website – we'd like your feedback**

Earlier this year we introduced some changes to how we engage and communicate with you about the planning and delivery of HS2.

- We launched the [In your area map](#), which brings all of our work notifications together in one place, making it easier for you to navigate and keep up-to-date on the work we are doing in your area.
- We moved your local website within the main [HS2 website](#) and continue to update it regularly, to provide you with information about HS2 developments and opportunities in your area.
- We changed how we issue [email updates](#) about the HS2 project, how it's being planned and constructed and what we're doing to make it less disruptive.
- Please follow the link to sign up to the HS2 mailing list:  
<https://engagement.hs2.org.uk/join-mailing-list/>.

We want to learn more about what you think about these changes, the HS2 website and how we can continue to improve how we keep you informed.

Please take a few minutes to complete our short feedback survey. We will use the answers you provide to help us plan future improvements to the website and the other ways that we engage with you more widely.

**[Let us know your views by completing our short feedback survey](#)**

# Community investment, School Engagement, Employment and Education

- **School engagement / Work experience**

- MDJV and SCSJV hosted a school site visit by 10 Year 10 students from Hampstead School. In March the students visited the Maria Fidelis, Traction Substation and Euston Approaches worksites and met with apprentices on the project.



- Two Year 12 students from Acland Burghley and three students from City and Islington College attended on MDjv worksite for a week's work experience learning about all aspects of the project, meeting project managers, senior leaders and apprentices.

- **Apprenticeship:**

- MDJV apprentices attended school assemblies for Year 10 and Year 12 at the UCL Academy ahead of planned site visits taking place in June and work experience in July. Apprentices on the project spoke to students about their experience and the benefits of working at HS2 Euston.
- Local apprentice recruitment process was launched for four MDJV roles - targeting Camden residents





- Apprenticeship Celebration - Camden resident Leon Line was announced as the **900th Apprentice** on HS2 project.

24-year-old Leon joined MDjv after being made redundant from his job as an electrical engineering apprentice during the pandemic.

The King's Cross Construction Skills Centre supported Leon with his application and helped him to prepare for his interview, enabling him to secure a two-year Level Three Civil Engineering apprenticeship with Mace Dragados.

Please follow the link for details:

<https://mediacentre.hs2.org.uk/news/hs2-welcomes-its-900th-apprentice>



## • Local recruitment

- Representatives from HS2 Ltd, Mace Dragados and SCS Railways attended the Camden Jobs and Skills Event at the Camden House LABS Triangle on 19<sup>th</sup> May. Over 400 people registered to attend and were able to hear about, and express an interest in, the latest job and apprenticeship opportunities available across the HS2 programme in London.





- **Supporting charities and volunteering:**

- **Castlehaven Community Centre 'Edible Garden' in Camden** has been transformed, thanks to the team at SCSJV Victoria Road Crossover Box.

The garden is used to grow food for the local food bank as well as provide an area for educational workshops and therapeutic sessions. The work created new planter boxes, additional shingle, an irrigation system and even a 'bug hotel' made from a fallen ash tree damaged by Storm Franklin at our Adelaide Road site.



Carmen Moore, Castlehaven Community Association Operations Manager, shared a feedback from local community: *"Thank you so much...This is amazing! It would have taken us over six weeks and £5,000 worth of funding to get done what the SCS team completed in only a few hours."*

- **Camden Town Shed** – Recently HS2 CEF funding have been successfully approved to support this mental health charity combating isolation providing wood/craft workshop and supervised vulnerable adults' classes.



SCSjv continue to support Camden Town Shed; in March the team provided timber for workshops and 30x Perspex screens that the shed is using to install across their three balconies; On 4 April meeting was organised with **West London College** to discuss the development of the website and social media project for Camden Town Shed.



- **Euston Foodbank move - relocation to Phoenix Road.** In April, SCSjv along with support from MDJV successfully facilitated the foodbank with their move from Lancing Street to the old St Aloysius school on Phoenix Road, a bigger site for them to operate in given the increasing demand on their services. The required several operatives and a flat-bed van across two half days of work, lifting and shuttling supplies.



- **Wellcome Collection** – MDjv provided materials for a commission for the Rooted Being exhibition - Resolve Collective with Coram's Fields Youth Club.
- From early March every third Tuesdays, SCSjv volunteers are holding **litter pick** up days in **the Regents Park Estate**. To date the team organised 5 litter pick up days, 37 volunteers attended, 46 bags of litter picked up, total weight - 113.5kg.





- **Regents Park Children's Centre** – meeting held with the nursery on 31 March followed with the supply of materials such as traffic cones, signs, shingles to set up a construction area in the playground in May.



- SCSjv continues engagement in the Regent's Park Estate to find opportunities for collaboration with local community groups:

Fitzrovia Community Centre	Wellbeing lunch and connect Meeting re-website design & donations	29 March 6 May
Remix Dance in Old Diorama Art Centre	Meeting re future opportunities	14 March
London Zoo	Meeting with ZSL to discuss support and donations	13 May
Hopscotch	Introductory phone call to discuss future opportunities	13 May
Third Age Project	Meetings re-opportunities, building maintenance and Jubilee event	1, 9, 24, 28, 31 March and 12 May
	Clean up of site at Third Age Project	9 April

- On 1 June SCSjv team in Euston Approaches hosted pensioners from Third Age Project to celebrate Queens Platinum Jubilee. The guests were given a traditional afternoon tea with (non-alcoholic) bubbles before a competitive game of bingo.





- **Jobs Board showcases opportunities to work on HS2**

- The HS2 Jobs Board helps people find the latest vacancies across the project and allows prospective candidates to search for vacancies by region, or by specialism, allowing them to quickly identify opportunities that match their criteria.
- The Jobs Board is hosted on the HS2 Ltd website and can be accessed from here: [hs2.org.uk/supply-chain-jobs](https://hs2.org.uk/supply-chain-jobs)
- The Jobs Board has been developed as part of a Job Brokerage Partnership model that has the backing of the London Borough of Camden. Support is available from the London Borough of Camden to people who want to apply for vacancies that are showcased on the Jobs Board; more information about this support is available from here: [goodwork.camden.gov.uk/](https://goodwork.camden.gov.uk/).

## Working groups

The ECRG working groups covering noise insulation, traffic, air quality and trees, and design development are an opportunity for complex technical topics to be discussed in detail outside of the main ECRG meeting and for suggestions and proposals from the community to be considered. Below is a summary of topics covered recently.

- **Noise Insulation Working Group (NIWG)**

- NIWG meeting took place on 26 May. The meeting had been cancelled as no community representative joined the meeting. The team agreed to set up a face-to-face meeting with Amphil Estate representative.

- **Traffic Working Group (TWG)**

- Meetings held on 14 March, 11 April and 9 May
- Key points at the meetings:
  - Update and coordination from MDJV, SCS, UK Power Network and Thames Water of upcoming works. Actual and forecast LGV figures were presented.
  - TWG meeting format change from April onwards. Meeting time reduced to an hour with site visit (if required) scheduled later in the week. TLG slides will be circulated 3 days in advance and at the meeting each contractor will provide a summary highlighting new works or changes to previous works.
  - Meeting took place on 27/04 with SCS/TfL and CTWG members to discuss upcoming utility works on Lidlington Place and Harrington Square. Good discussions took place on site to give overview of works and highlight community concerns including access to property and possible congestion during works
  - SCSjv installed right-hand turn on Hampstead Road in May.
  - MDJV completed new footway on Hampstead Road.
  - Update on the ongoing utility connection works to SCS worksites and works on Hampstead Road, Lidlington Place and Varndell Street
  - Design for utility works on Parkway are due end May.
  - 16 replacement bays provided for the 14 parking bays suspended on Park Village East for the lorry lay-by.

- **Air Quality and Trees**

- Meeting held on 3 May .
- Key areas discussed:
  - No Net Loss of Biodiversity. Presentation by MDjv to achieve no net loss in Euston area, the calculations presented are an interim point in time assessment and will be recalculated as the design progresses.
  - Air Quality Update. The group noted the previously circulated slides on Compliance, monitoring & innovation. Monthly reports are available online on HS2 website <https://www.hs2.org.uk/building-hs2/hs2-environment-facts/hs2-and-air-quality/>. A link to a real time air quality data have been provided: [https://airscape.ai/map?pollutant=AQI&project=GB\\_CMD&view=now](https://airscape.ai/map?pollutant=AQI&project=GB_CMD&view=now)
  - Construction Carbon Emissions. A slide presented on temporary power sources using LPG. The technology made use of redundant fossil fuel engines which have been converted and it is planned that this will include the use of hydrogen in the future. Whilst the main plan was to get machinery onto mains power where possible this solution was more sustainable than conventional generators and could be scaled up if needed.
  - Material by Rail. Not currently possible to provide a firm update on the position with materials by rail. The main change since this topic had been discussed with the Air Quality group previously was the integration of the designs of the HS2 and Network Rail conventional stations and the reduction in platforms for the HS2 facility allowing it to be built in one phase. Originally the area reserved for the second phase of platforms was planned as the area to accommodate materials by rail. The group members could make their views known to LB Camden through their ward councillor or council officers

## Complaints and Enquiries

- In total 24 complaints and 165 enquiries received by HS2 Helpdesk from March to May 2022. Below are the detailed screenshots from the Local Authority Report for March and April. May 2022 figures include 8 complaints and 66 enquiries.

### March 2022

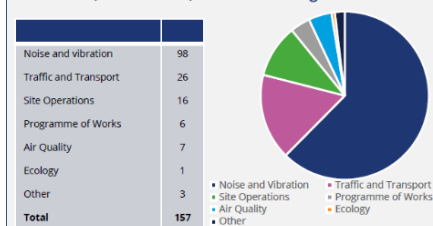
#### London Borough of Camden

Helpdesk Enquiries - London Borough of Camden			
Numbers	March 2022	FY2021/22 (Year-to-Date)	
Total cases	96	1188	
Type of case	Total number March 2022	FY2021/22 (Year-to-Date)	
Construction	61	683	
Land & Property	25	409	
Community Engagement	1	36	
Other	9	60	

#### Complaints - London Borough of Camden

	Total number March 2022	Total number FY2021/22 YTD	Total number FY2020/21
Complaints TOTAL	7	164	366
Service	0	7	15
Construction	7	157	351

#### Construction Complaints by Category FY2021/22 (Year-to-Date) - London Borough of Camden



### April 2022

#### London Borough of Camden

Helpdesk Enquiries - London Borough of Camden			
Numbers	April 2022	FY2022/23 (Year-to-Date)	
Total cases	74	74	
Type of case	Total number April 2022	FY2022/23 (Year-to-Date)	
Construction	37	37	
Land & Property	26	26	
Community Engagement	4	4	
Other	7	7	

#### Complaints - London Borough of Camden

	Total number April 2022	Total number FY2022/23 YTD	Total number FY2021/22
Complaints TOTAL	9	9	164
Service	0	0	7
Construction	9	9	157

#### Construction Complaints by Category FY2022/23 (Year-to-Date) - London Borough of Camden

