

Notice of utility surveys in your local area

July 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We continue to follow government guidance on reducing the spread of Covid-19. The health and safety of our workforce and the communities we work in is our priority. Please contact the Helpdesk if you have any questions relating to our response to the Covid-19 pandemic.

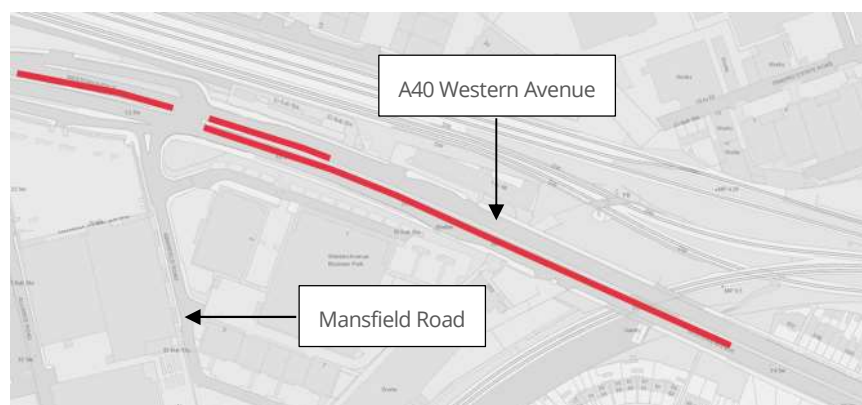
Surveys planned on the A40 - Western Avenue

Overnight on Monday 8 and Tuesday 9 August 2022, we will be carrying out utility surveys on the A40, Western Avenue. These surveys will help us to understand the condition of the drainage system in the area and how best to protect it during construction of the new railway. We will investigate the condition of the sewer system using a camera and may need to flush the system if any blockages are found.

How this might affect you

To ensure the safety of the public and our staff, temporary lane closures will be in place on the A40, Western Avenue in both directions.

Your utility services will not be affected during these works and traffic will still be able to move through the area.



Key

Temporary lane closures —

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Overnight on Monday 8 and Tuesday 9 August 2022 between 8pm to 6am

We may be on site for an hour before the start and/or end of each shift

What to expect

Temporary traffic management will be in place each night

A water tanker will be present during the surveys should we need to flush the system

What we will do

Advise our staff to be mindful of our neighbours

Dates mentioned in this notification may change. We will continue to provide updates about our works at HS2.org.uk/in-your-area/

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-UT-1-27/07/22

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice: <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>