



Tree trimming on Stephenson Street and Channel Gate Road

July 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

As we reintroduce face to face engagement, which is in addition to the ongoing virtual engagement, we will continue to follow government guidance on reducing the spread of Covid-19. The health and safety of our workforce and the communities we work within is our priority. Please contact the Helpdesk if you have any further questions relating to our response to the Covid-19 pandemic

Tree trimming in your local area

From 25 July 2022 for approximately two weeks, we will be carrying out a series of tree trimming works which have been requested by local residents. Work will take place between the hours of 8am to 6pm Monday to Friday.

The trimming of the trees will encourage healthy growth, the removal of dead branches for safety reasons as well as allowing more natural light into the area. The location of these works is shown on the following page.

As part of these works we will also be trimming back the overgrown vegetation in the fenced off area on Channel Gate Road.

What to expect

These works will consist of a small group of operatives using handheld power tools to trim back the trees. To carry out the works safely a small exclusion zone will be placed around the trees during the works. This will mean that at times a number of parking bays along Stephenson Street will not be in use. We will reinstate the bays as soon as it is safe to do so. You may hear additional noise from power tools during these works.

Dates and times mentioned in this notification may change due to unforeseen circumstances – we will provide updates at <https://www.hs2.org.uk/in-your-area/map/>

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Monday 25 June 2022 to
Friday 5 August 2022

Working hours

8am to 6pm, Mondays to
Friday

We may be on site for an
hour before the start
and/or end of the shift

What to expect

You may notice additional
noise from power tools
during these works.

Small group of operatives
carrying out trimming
operations

Safety exclusion zones

Temporary parking bay
suspensions may be
needed on Stephenson
Street during trimming

What we will do

We will continue to
monitor our working
methods to keep
disruption to a minimum

Provide further updates
about any specific works
which might cause
disruption to you

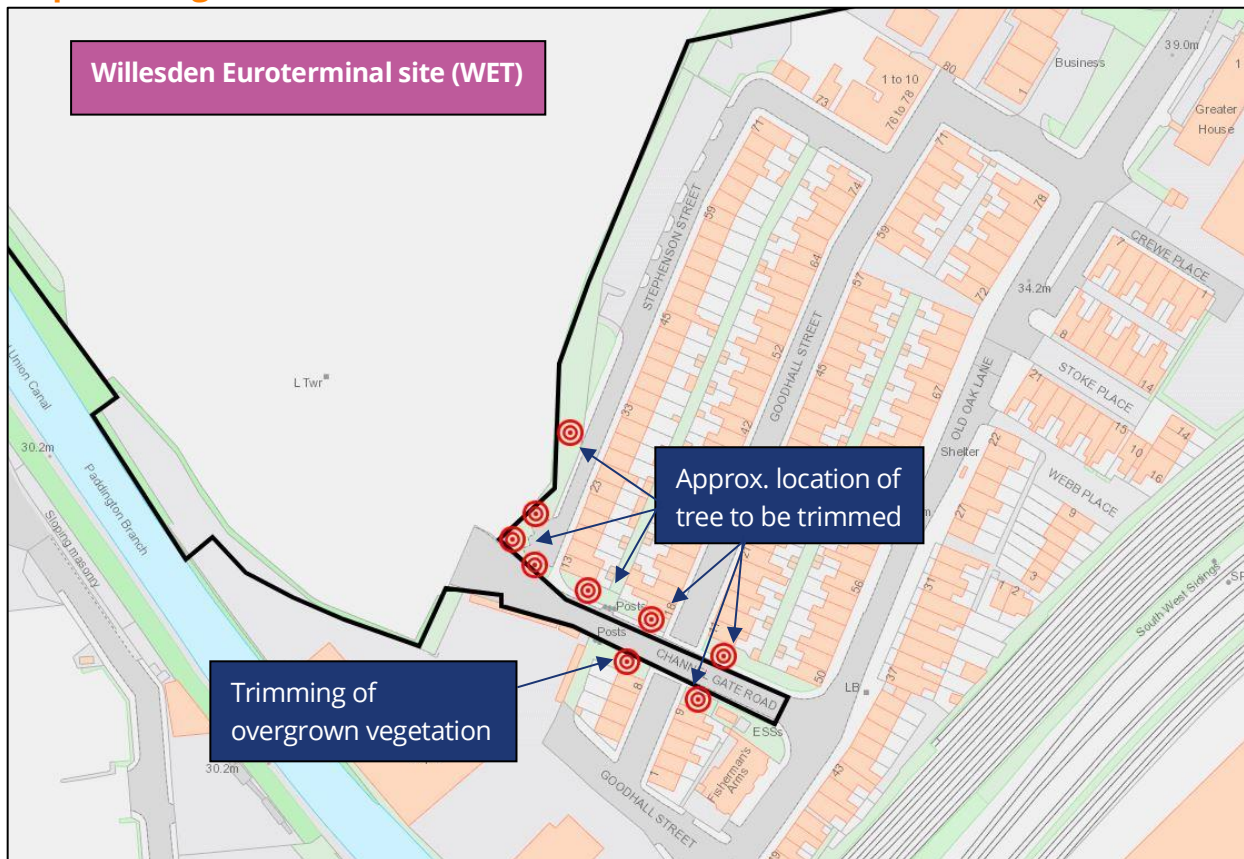
Tree trimming on Stephenson Street and Channel Gate Road

Notification



www.hs2.org.uk

Map showing location of works



Speak to our local engagement team

Your local engagement team are happy to speak with you in person or virtually about any questions or concerns you have about our works in your local area.

We hold virtual drop-ins on the fourth Wednesday of each month – you can register to attend at www.hs2.org.uk/events/. Please contact the HS2 Helpdesk if you are not able to attend the virtual drop-in and would like to speak with us at another time.

We are also planning on holding face-to-face drop-ins from summer 2022 and will let the community know when the details are confirmed.

Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice: <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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