

Update: extended working hours at Canterbury Works site

High Speed Two (HS2) is the new high speed railway for Britain.

As we reintroduce face to face engagement, which is in addition to the ongoing virtual engagement, we will continue to follow government guidance on reducing the spread of Covid-19. The health and safety of our workforce and the communities we work within is our priority. Please contact the Helpdesk if you have any further questions relating to our response to the Covid-19 pandemic

Network Rail enhancement works extended hours

We wrote to you in June 2022, regarding overnight works at the northern end of the site next to the railway tracks. These work were due to take place on the 25 and 26 of June 2022, but were cancelled due the Rail Union strike action in June.

These works have now been rescheduled and will take place from 7pm on the 16 July to 12pm on the 17 July 2022. These works have been agreed with Network Rail and Brent Council to take place under a track possession whilst the train line is not in use.

We do not anticipate these works to be disruptive, but you may hear additional noise from vehicle movement and extra task lighting in placed near the railway tracks.

For more information about these works, please see the previous notification at

<https://assets.hs2.org.uk/wpcontent/uploads/2022/04/1904-Update-extended-working-hours-atCanterbury-Works-site.pdf>

Date and times mentioned in this notification may change and works rescheduled. We will keep the local community updated via post and at www.hs2.org.uk/in-your-area/map/

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Extended hours from 16 to 17 July 2022 – more details can be found on page.1

There are also some works on site that that are carried out between 7am and 7pm. Please look at notification for the Canterbury Works site at <https://www.hs2.org.uk/in-your-area/map/>

What to expect

Various construction activities

You may notice additional noise and light overnight during these works

What we will do

Continue to monitor our working methods to keep disruption to a minimum

Advise staff to be respectful of our neighbours

Keep you updated at <https://www.hs2.org.uk/in-your-area/map/>

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice: <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

Reference number: HS2-EW-SCS-Ph1-Ar-So-S1-Prog works-1-12/07/2022

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56