

Notice of utility surveys in your area

July 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

As we reintroduce face to face engagement, which is in addition to the ongoing virtual engagement, we will continue to follow government guidance on reducing the spread of Covid-19. The health and safety of our workforce and the communities we work within is our priority. Please contact the Helpdesk if you have any further questions relating to our response to the Covid-19 pandemic.

Drainage surveys within Carlton House green spaces

On 25 July 2022 between the hours of 8am to 6pm, we will be carrying out a series of drainage surveys within the green spaces on the Carlton House estate on Canterbury Terrace.

These surveys will help us understand the condition of the drainage system in the area and how to best protect them during the construction of the railway. We will investigate the condition of the sewer system using a camera. We may also need to flush the drainage within the sewer system using a high-pressure water jet if any blockages are found. You may notice additional noise should we need to carry out this activity. Your utility services will not be affected during the surveys.

What to expect

In order to carry out these works safely, we will set up a small safety zone around our working area. We will need to temporarily suspend some parking bays on Canterbury Terrace to park the water tanker in various locations as we move up the road. The works will not affect pedestrian and vehicle access. Signage will be in place to advise motorists and pedestrians of our work. A map showing the location of these works can be viewed on page 2.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Carlton House surveys – 25 July between 8am to 6pm

Overnight surveys on Canterbury Road – 25 to 28 July between 8pm and 6am

We may be on site for an hour before the start and/or end of the shift

What to expect

Localised road signage

Surveying equipment will include a CCTV camera

Temporary lane closure and traffic lights will in place on Canterbury Road and Chichester Road

You may notice additional noise during these works from the water tanker should we need to clear a blockage

Temporary parking bay suspensions on Canterbury Terrace

What we will do

Continue to monitor our working methods to keep disruption to a minimum

Notice of utility surveys in your area

Notification



www.hs2.org.uk

Overnight drainage surveys planned on Canterbury Road

From 25 to 29 July 2022 between 8pm and 6am, we will be carrying out overnight surveys on Canterbury Road on the junction with Chichester Road as shown on the map below.

The surveys will help us to understand the condition of the drainage system in the area and how best to protect them during the construction of the railway. We will investigate the manhole using a 3D camera scanner to capture internal dimensions and the condition of the sewer system. Once completed, we will replace the manhole cover.

We will have a temporary lane closure and traffic lights in place on Canterbury Road on the junction with Chichester Road.

Map showing locations of daytime and overnight drainage surveys



Your utilities will not be affected during these works.

Dates and programme may change due to unforeseen circumstances – we shall keep the community updated via post and at www.hs2.org.uk

Contact our HS2 Helpdesk team on **08081 434 434**

Update: ongoing works and extended working hours at Atlas Road site

Notification



www.hs2.org.uk

Speak to our local engagement team

Your local engagement team are happy to speak with you in person or virtually about any questions or concerns you have about our works in your local area.

We hold virtual drop-ins on the third Wednesday of each month. Our next virtual drop in is on **Wednesday 20 July 2022**– you can register to attend at www.hs2.org.uk/events/ . Please contact the HS2 Helpdesk If you are not able to attend the virtual drop-in and would like to speak with us at another time.

We are also planning on holding face-to-face drop-ins from summer 2022 and will let the community know when the details are confirmed.

Notifications about works in your area



Scan the QR code to the left to take you to the latest notifications about works in your area. To scan the code, open the camera or QR code reader on your phone then hold your phone in front of the QR code so it is clearly visible on your phone screen. Your phone will automatically scan the code, but you may need to click the link to open the webpage. You will need to enter your postcode on the map to view the latest notifications.

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice: <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

Reference number: HS2-EW-SCS-Ph1-Ar-So-S1-Prog works-3-7/07/2022

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56