

Working on behalf of



Victoria Road: Evening Works

June 2022 | www.hs2.org.uk





High Speed Two (HS2) is the new high speed railway for Britain.

As we reintroduce face to face engagement, which is in addition to the ongoing virtual engagement, we will continue to follow government guidance on reducing the spread of Covid-19. The health and safety of our workforce and the communities we work within is our priority. Please contact the Helpdesk if you have any further questions relating to our response to the Covid-19 pandemic.

Victoria Road - Thursday 23 June 8pm - 11pm

On the evening of Thursday 23 June CSJV are required to complete works on a water main in the road at Victoria Road.

The main body of the works will be completed during the day with a small section of the works being completed in the evening (approx. 8pm to 11pm) when water pressure is at its lowest in the area.

The works will take place under the current traffic management in place on Victoria Road.

Noise will be kept to a minimum with the site being secured with acoustic panels.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

23 June 2022 (Evening)

Working hours

8pm to 11pm

We may be onsite for one hour either side of the hours above for start-up and shutdown.

What to expect

Four-way traffic light management measures will be in place

Bus stop and cycle lane suspensions

Pedestrian access will be maintained

The site will be secured with acoustic panels to minimise noise

What we will do

Inform you of any changes to the dates; to sign up for news alerts for updates please visit www.HS2inOldOak.co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltdresidents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:

complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:

www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

🏗 Freephone **08081 434 434**

Minicom 08081 456 472

(a) Email hs2enquiries@hs2.org.uk

Write to:

FREEPOST HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.hs2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice https://www.gov.uk/government/publication s/high-speed-two-ltd-privacy-notice

Reference number: HS2-EW-CSJV-ph1-Ar-So-S4-UT-48-20/10/21

High Speed Two (HS2) Limited, registered in England and Wales. Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA. Company registration number: 06791686. VAT registration number: 888 8512 56.