

# UPDATE: Boundary wall works

June 2022 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high-speed railway for Britain. As we reintroduce face to face engagement, which is in addition to the ongoing virtual engagement, we will continue to follow government guidance on reducing the spread of Covid-19. The health and safety of our workforce and the communities we work within is our priority. Please contact the Helpdesk if you have any further questions relating to our response to the Covid-19 pandemic.

## Boundary wall works update

We previously notified you of work to stabilise Wells House Road boundary wall, and we are writing to update you on when the footpath will reopen.

The stabilisation works have now been completed, with soil nails installed into the wall to help anchor the wall in the event of future movements. A structural membrane comprised of reinforced concrete has been applied to the face of the wall to provide additional support and protection from further deterioration.

We are keen to reopen the footpath as soon as possible. However, the team have re-assessed the wall and its interface with the footpath. The current finish to the face of the wall is temporary, the surface is coarse and uneven, and has various protruding drainage points. We are therefore installing a hoarding which will serve as a safety barrier between the wall and pedestrians using the footpath.

The new timber hoarding will follow the length of the wall. The height of the hoarding will vary according to the elevation of the wall however the height of the hoarding will not extend above the existing concrete finish. We anticipate that the hoarding will be in place until the final wall finishing, planned to be constructed during 2027.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works

Hoarding installation works are ongoing throughout June and once completed the footpath will reopen.

### What to expect

Hoarding installation along the boundary wall on Old Oak Common Lane.

### What we will do

Timber frames have been screwed into the concrete and blue hoardings will be installed along the length of the boundary wall.

We will use best practicable means to minimise any impact on our site neighbours.

# Update of boundary wall works

[www.hs2.org.uk](http://www.hs2.org.uk)

Notification



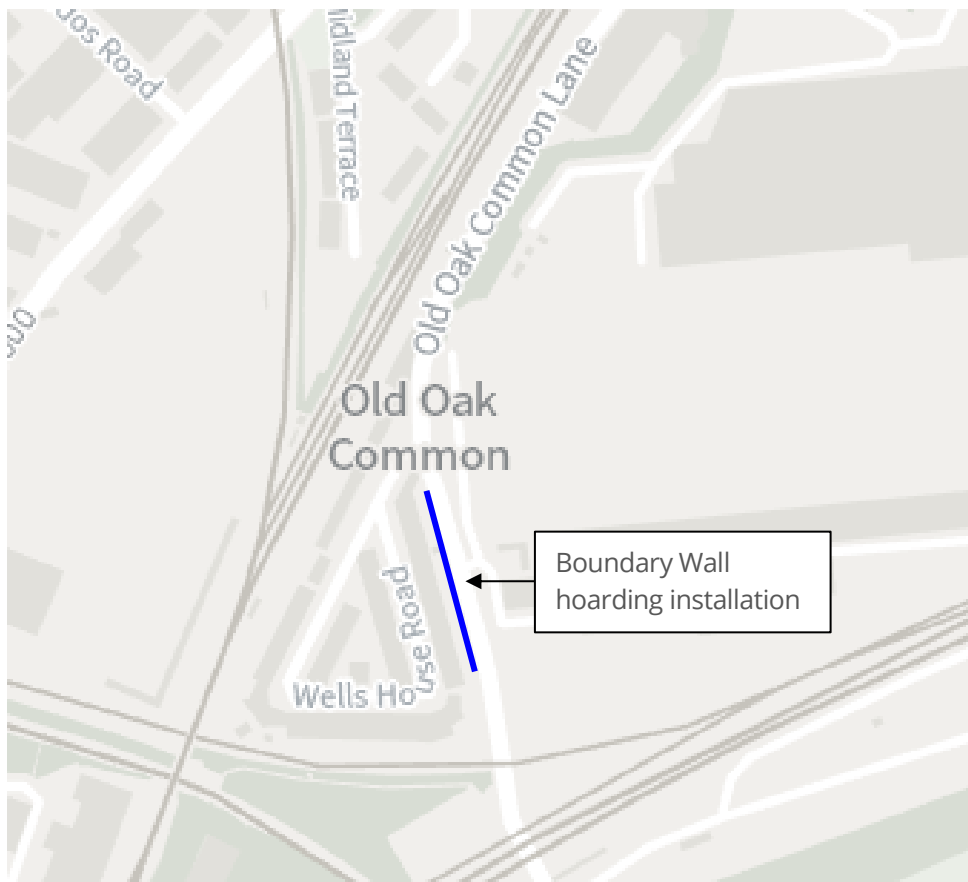
The barriers on the pavement by the boundary wall will remain in place for a few weeks whilst the hoarding is installed along the face of the wall. The (west side) bus stop will remain closed during these works and will be reopened as soon as practically possible.

The new timber hoarding, which is designed to the length of the wall, will include a netted area in the upper section to prevent debris and any animals from getting stuck behind the hoarding. The site team will regularly remove debris and material from the top section of the hoarding.

The hoarding and boundary wall is positioned adjacent to site and will be regularly patrolled by site security to deter criminals.

## Map showing Wells House Road Boundary Wall Hoarding Line

Please see the map below that outlines where the hoarding is being installed.



Contact our HS2 Helpdesk team on **08081 434 434**

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

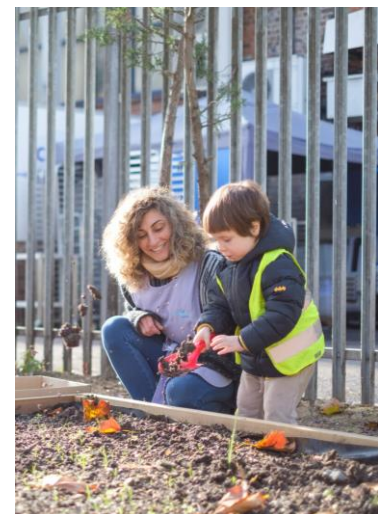
## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website [www.hs2.org.uk](http://www.hs2.org.uk)

To keep up to date with what is happening in your local area, visit: **[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

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