

Update: Retaining wall, Network Rail enhancement works and extended working hours at Canterbury Works site

June 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

As we reintroduce face to face engagement, which is in addition to the ongoing virtual engagement, we will continue to follow government guidance on reducing the spread of Covid-19. The health and safety of our workforce and the communities we work within is our priority. Please contact the Helpdesk if you have any further questions relating to our response to the Covid-19 pandemic

Works update

We wrote to in March and April 2022 regarding works relating to ongoing work in the Network Rail land at the northern end of our site next to the rail tracks. The next phase of works will include works to the retaining wall that borders the north end of our site and the garden area of Carlton House – more information about these works is included on page 2.

Where possible, works will continue during our core working hours of 8am to 6pm Monday to Friday and 8am to 1pm on Saturdays. However, some aspects of the works will require extended working hours – please find more information about this below.

Network Rail enhancement works extended hours

Works are continuing near the Network Rail tracks to prepare for the installation of a new access ramp and site access point via Albert Road. These works are due to be completed by August 2022. As these works are near the rail tracks, to carry out some activities safely, we will be working overnight, while the train line is not in use, which has been agreed with Brent Council and Network Rail.

Overnight works will take place from 8pm on 11 June to 8am on 12 June and 9pm on 18 June to 8am on 19 June 2022, in agreement with Brent Council and Network Rail. We do not anticipate these works to be noisy, but you may hear additional noise from vehicle movements.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Enhancement works near railway tracks ongoing to 31 August 2022

Retaining wall works – 6 July 2022 to 28 October 2022
8am to 6pm Monday to Friday and 8am to 1pm on Saturdays if required

Extended hours for some works from 11 to 12 June and 18 to 19 June 2022 – more details can be found on pg. 1

There are also some works on site that are carried out between 7am and 7pm. Please look at the previous notification at <https://www.hs2.org.uk/in-your-area/map/>

What to expect

Various construction activities – details of following page

You may notice additional noise during the overnight works from vehicle movements

What we will do

Continue to monitor our working methods to keep disruption to a minimum

Advise staff to be respectful of neighbours

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Notification



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Retaining wall works

We will be carrying out works to remove the existing concrete blocks and fencing between Carlton House, our site and Network Rail land. We will replace this with a new retaining wall. These works will ensure that wall is structurally safe as we continue our works on site.

Works will be carried out Monday to Fridays between 8am to 6pm and Saturdays 8am to 1pm (if required) and will be split into two phases with a site set up within the garden area of Carlton House.

Site set up – from 6 July 2022, will include setting up a safety exclusion zone around the works area with fencing.

Phase one – from 6 July to 6 September 2022, will include the removal of the existing retaining wall which will involve excavations and lifting operations. We will then lower new wall segments into place and secure them with new concrete.

Phase two – from 7 September to 28 October, will include the removal of the existing retaining wall which will involve excavations and lifting operations. We will then lower new wall segments into place and secure them with new concrete.

What to expect during our works

During the works outlined in this update and other works on site you may notice the following within the site and proximity:

- Heavy good vehicles – entering and exiting site
- Excavators / excavating activities
- Cranes / lifting operations
- Lighting towers
- Concreting equipment
- Installation of new walls
- Where possible during enhancement works, restrict vehicle movements during night shifts

Reducing disruption to you

We will continue to monitor noise, light, dust and vibration in line with the HS2 Code of Construction Practice. Other measures in place to reduce disruption to our neighbours include:

- Additional attending monitoring (operatives monitoring noise and vibrations using hand held equipment)
- Operations to wash vehicle wheels as they depart site
- Dust suppression sprays on works and site roads including water bowsers during hot and dry weather
- Use of noise reducing blankets where possible
- Covering of materials, deliveries or loads entering and leaving site
- Monitoring of working methods to ensure minimal disruption is caused
- Use of electric crane
- Advise operatives to be mindful our neighbours during works especially during night shifts

Contact our HS2 Helpdesk team on **08081 434 434**

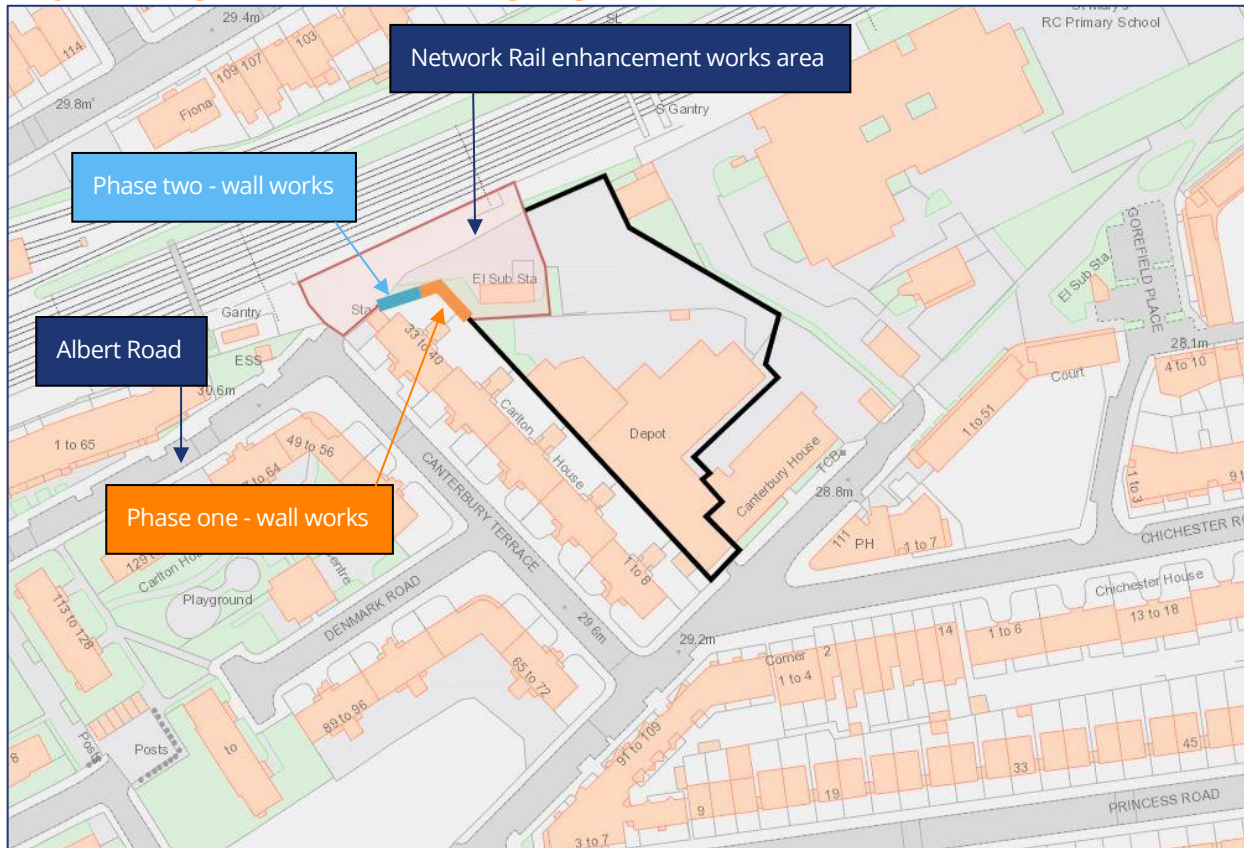
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Map showing the locations of ongoing works on site



Speak with your engagement team

You can contact your local engagement team via the HS2 Helpdesk, all day, every day of the year. We will also be available to speak with you at monthly virtual drop-in sessions.

Virtual drop-in sessions until July 2022 are on the following dates:

- Wednesday 15 June, 3pm to 6pm
- Wednesday 20 July, 3pm to 6pm

To register for the next drop-in please visit www.hs2.org.uk/events/. If you are not able to attend a virtual drop-in please contact the Helpdesk so we can arrange another time to speak with you

Dates and times mentioned in this notification may change, we will keep the community updated via post, online and face to face meetings and online at hs2.org.uk.

Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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