



Notice of surveys works on Mill Lane, Chalfont St Giles

June 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. We will be returning to Mill Lane in Chalfont St Giles to continue surveys prior to the passage of our tunnel boring machines (TBMs) who are constructing the Chiltern Tunnel.

What are you doing?

Both of our TBMs have now passed under the village centre of Chalfont St Giles and are beneath land just to the north of the High Street.

In March and April, you will have seen survey monitoring teams in the area, as we have already been closing Mill Lane on a regular basis to undertake our survey works.

Both TBMs were halted after they had passed under the village centre, and one, Florence has now resumed her, with the other TBM Cecilia restarting within the next few days. This means our monitoring for ground settlement needs to start again.

As there is no pavement on Mill Lane it needs to be shut whilst staff undertake the surveys, for their safety. We will do all we can to ensure these closures only take one and a half hours, so we keep disruption to a minimum. The works will also be undertaken off peak.

The alternative route is the High Street during the closures.

We are aware that the High Street will be closed for the Platinum Jubilee celebrations on Sunday 5 June, with the alternative route being Mill Lane. We will not be conducting monitoring on that day.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

To July 2022

All survey works will be undertaken during off peak hours – 9.30am to 3pm

What to expect

Mill Lane will be closed for through traffic during survey works. Works will normally only take an hour and a half

Survey works will not take place on Sunday 5 June

What we will do

Road closure signage and a small team of operatives undertaking survey work. We will do all we can to keep disruption to a minimum

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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