

Update of utility surveys in your local area

June 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

As we reintroduce face to face engagement, which is in addition to the ongoing virtual engagement, we will continue to follow government guidance on reducing the spread of Covid-19. The health and safety of our workforce and the communities we work within is our priority. Please contact the Helpdesk if you have any further questions relating to our response to the Covid-19 pandemic.

Ground investigation works on May Gardens

We recently wrote to you in May 2022 about carrying out ground investigation works at the junction of May Gardens and Alperton Lane between 6 and 17 June 2022.

The works have now been extended and we will be carrying out additional ground investigation works until 1 July 2022 between 8am to 6pm Monday to Friday and 8am to 1pm, Saturdays.

The ground investigations will consist of digging a temporary trench to confirm the location of utilities under the surface of the road.

The temporary road closure which is currently in place on the junction of May Gardens and Alperton Lane will remain in place until 1 July 2022.

You can view our previous notification about these works at hs2.org.uk/in-your-area/map

We would like to apologise in advance for any disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are conducted in the least impactful way. We will ensure that disruption is kept to a minimum.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Extended until 1 July 2022

Monday to Friday, 8am to 6pm and Saturdays, 8am to 1pm, if required

We may be on site for an hour before and/or end of each shift

What to expect

Temporary road closure will be in place at the junction of May Gardens and Alperton Lane

A temporary trench will be dug to confirm the location of utilities underneath the road

Vehicle diversion route will be clearly signed

What we will do

Monitor our working methods to minimise disruption to you

Where possible, install noise reducing barriers

We will provide updates at hs2.org.uk/in-your-area/map

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-UT-1-15/06/22

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice: <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>