



# Notice of utility surveys in your local area

June 2022 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

As we reintroduce face to face engagement, which is in addition to the ongoing virtual engagement, we will continue to follow government guidance on reducing the spread of Covid-19. The health and safety of our workforce and the communities we work within is our priority. Please contact the Helpdesk if you have any further questions relating to our response to the Covid-19 pandemic.

## Surveys planned on Bideford Avenue

From 20 to 22 June 2022 between 9pm and 6am, we will be carrying out overnight surveys on Bideford Avenue between the Wadsworth Road and Tavistock Avenue.

The surveys will help us to understand the condition of the drainage system in the area and how best to protect them during the construction of the railway. We will investigate the manhole using a 3D camera scanner to capture internal dimensions and the condition of the sewer system.

Your utility services will not be affected during these works.

## How might this affect you

Overnight on 20 June, we will have a full road closure in place on Bideford Avenue, under the Transport for London rail bridge near Tavistock Avenue.

Overnight on 21 June, we will have a full road closure in place on Bideford Avenue between Wadsworth Road and Transport for London rail bridge.

Access to businesses and homes within the road closure will be available at all times.

You can view a map showing the location of these works below. Please note the dates for the surveys may change. You can view our latest works updates at [www.hs2.org.uk/in-your-area/map](http://www.hs2.org.uk/in-your-area/map)

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Duration of works

Monday 20 and Tuesday 22 June 2022

Surveys will take place overnight between 9pm and 6am

We may be on site for an hour before the start and/or end of shift

## What to expect

Temporary road closures will be in place on Bideford Avenue

Clearly signed diversion route will be in place

Surveys will be carried out in phases to minimise disruption to the road network

## What we will do

Monitor our working methods to minimise disruption to you

We will provide updates at [hs2.org.uk/in-your-area/map](http://hs2.org.uk/in-your-area/map)

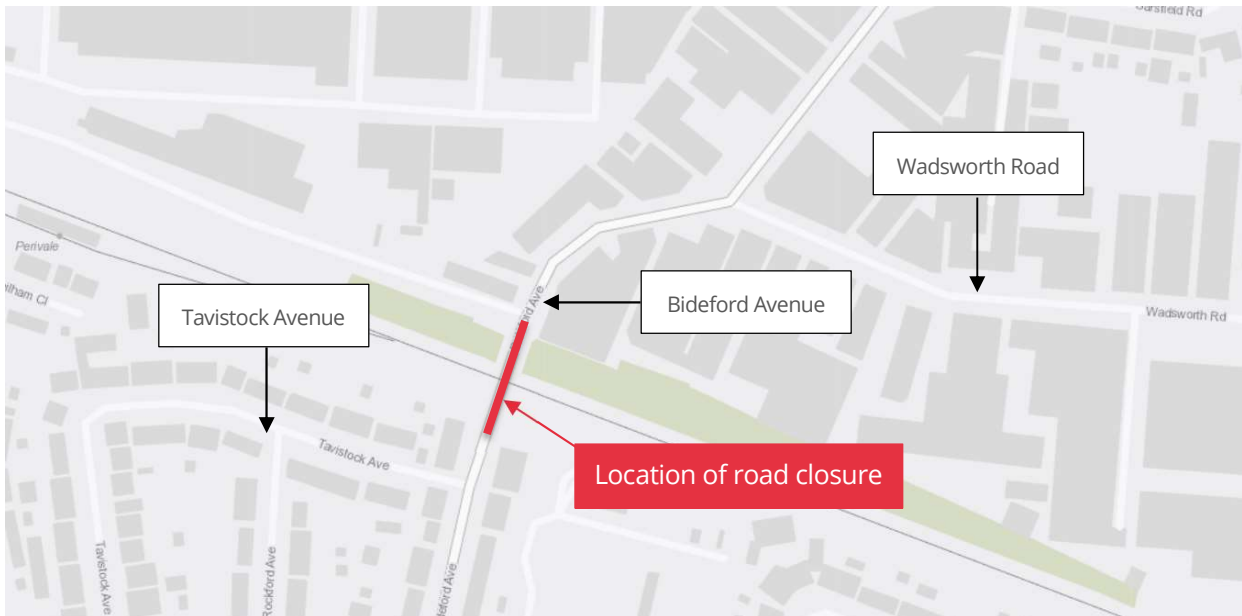
# Notice of utility surveys on Bideford Avenue

Notification

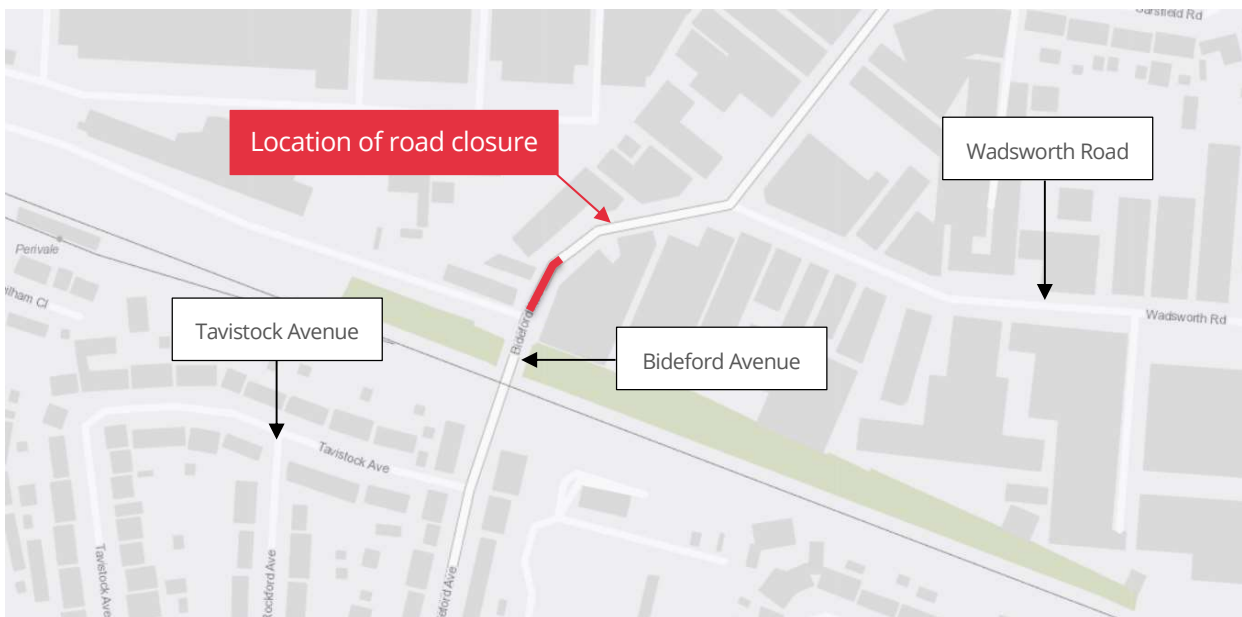


[www.hs2.org.uk](http://www.hs2.org.uk)

**Phase one – overnight road closure on 20 June 2022 between 9pm and 6am**



**Phase two – overnight road closure on 21 June 2022 between 9pm and 6am**



Contact our HS2 Helpdesk team on **08081 434 434**

# Notice of utility surveys on Bideford Avenue

Notification



[www.hs2.org.uk](http://www.hs2.org.uk)

## Road closures on Bideford Avenue from 20 to 22 June 2022

To help us maintain traffic flow on the road network, we have agreed the following diversion route:

Vehicles travelling south on Bideford Avenue will be diverted west onto Bilton Road, south on Horsenden Lane South and then east on Teignmouth Gardens,

Vehicles travelling north on Bideford Avenue will be diverted west onto Teignmouth Gardens, north on Horsenden Lane South and then east on Bilton Road.

Access to businesses and homes within the road closure will be available at all times.



Key:

Road closures  Traffic diversion route 

Contact our HS2 Helpdesk team on **08081 434 434**

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: [www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

**Reference number:** HS2-EW-SCS-Ph1-Ar-So-S2-UT-1-07/06/22

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

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