

# Notice of site activity during the Queen's Platinum Jubilee week

May 2022 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

As we reintroduce face to face engagement, which is in addition to the ongoing virtual engagement, we will continue to follow government guidance on reducing the spread of Covid-19. The health and safety of our workforce and the communities we work within is our priority. Please contact the Helpdesk if you have any further questions relating to our response to the Covid-19 pandemic.

You can sign up for regular updates in your local area at [www.hs2inHillingdon.co.uk](http://www.hs2inHillingdon.co.uk)

## What we are doing

We wrote to you recently to update you about our ongoing works at our sites on Harvil Road and New Years Green Lane.

We wanted to let you know that these works will continue throughout the Queen's Platinum Jubilee week. We will be carrying out works at our site compounds at:

### Copthall tunnel site and Northern Sustainable Placement area

From 2 to 4 June 2022, between 8am and 5pm work will be ongoing at our sites on Harvil Road and Newyears Green Lane. We will be carrying out steel fixing work, excavation and moving material. The conveyor system will be in operation during this time.

### West Ruislip portal site

24/7 assembly works for the tunnel boring machine will continue. These works will include steel fixing and a concrete pour, lifting operations and starting the TBM assembly in the launch chamber area.

The works we will carry out on these dates will be limited to the activities mentioned above and are confined within our sites.

We would like to apologise in advance for working over the bank holiday period and for any inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way.

We will ensure that disruption is kept to a minimum.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434**

## Notification



### Duration of works

Copthall tunnel site: from 2 to 4 June between 8am to 5pm

We may be on site for an hour before the start and/or end of each shift

West Ruislip portal site: these activities will be 24/7

### What to expect

Set up of equipment and machinery, including trucks, excavators, cranes, welding equipment, concrete pumps and lorries

### What we will do

Continue to monitor our work methods and minimise disruption

Instruct our staff to be mindful of our neighbours

Provide updates at [HS2inHillingdon.co.uk](http://HS2inHillingdon.co.uk)

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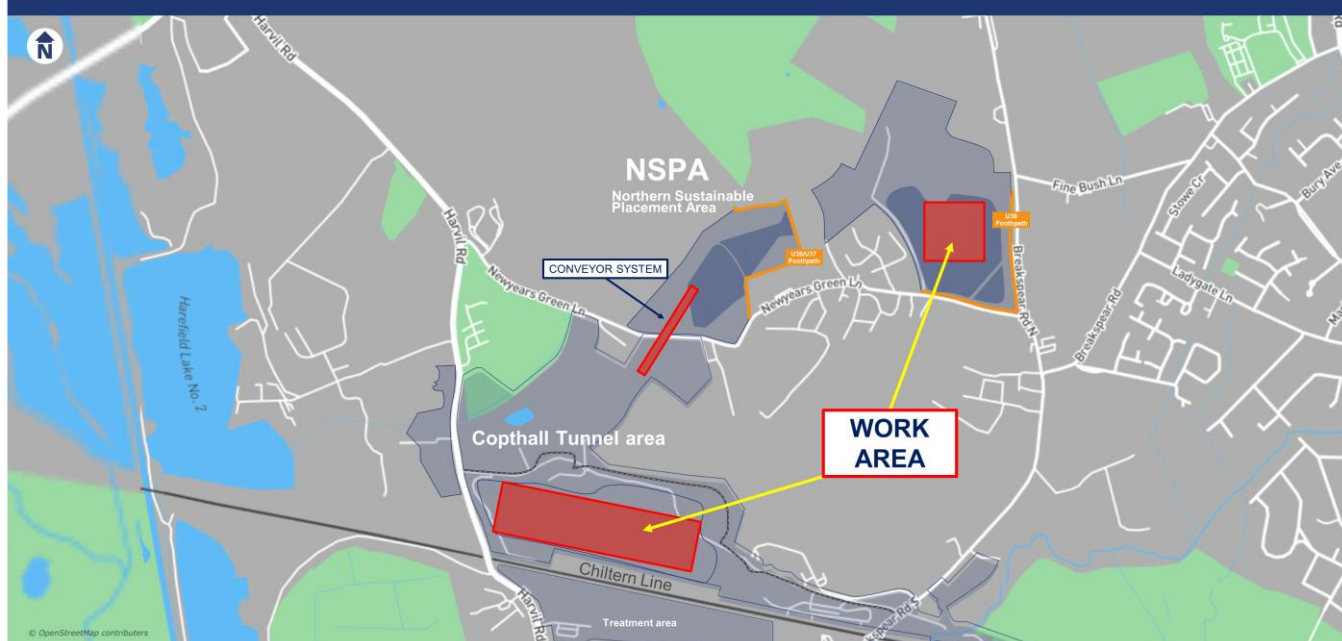
Notification



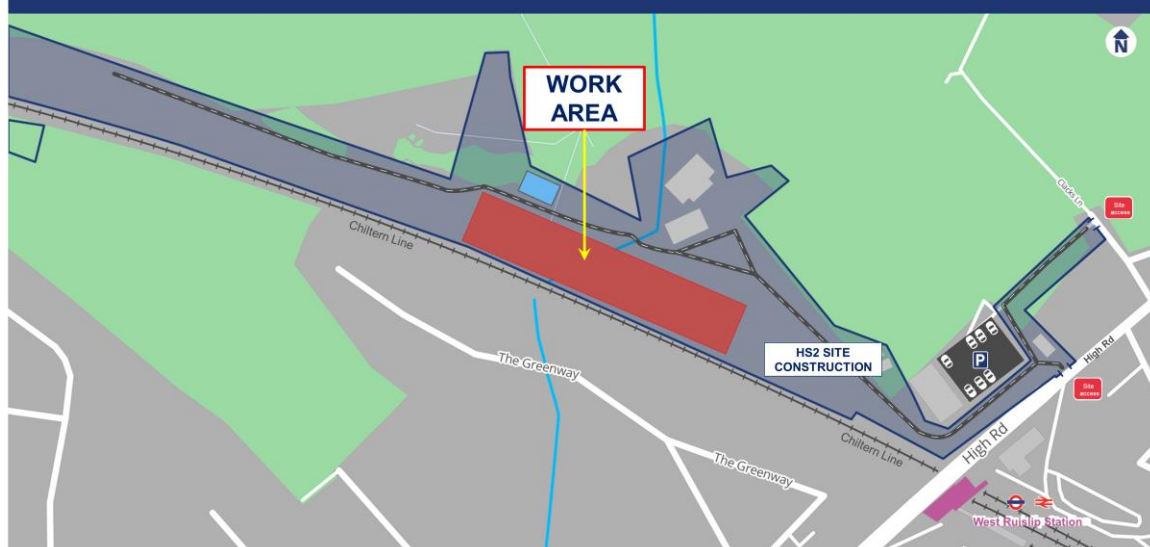
[www.hs2.org.uk](http://www.hs2.org.uk)

Approximate location of works

## Copthall Tunnel and NSPA works area



## West Ruislip Portal area



Contact our HS2 Helpdesk team on **08081 434 434**

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our new HS2 Helpdesk team

Our new Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.  
[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:  
[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:  
[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at:  
[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)


## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:  
[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.**

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice  
<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

**Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-Prog-works-1-20/05/22**

High Speed Two (HS2) Limited, registered in England and Wales.  
Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.  
Company registration number: 06791686. VAT registration number: 888 8512 56.

Call our HS2 Helpdesk team on **08081 434 434**