

# **Notice of STW Construction Works**

May 2022 www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

### What are we doing?

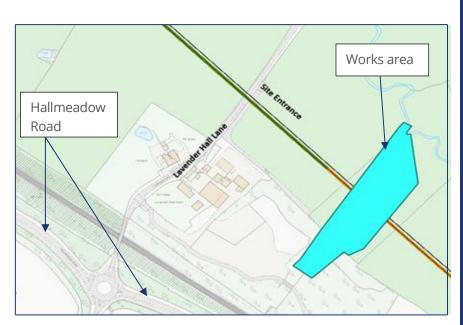
Severn Trent Water need to carry out work on their assets in the field south of Lavender Hall Lane near Lavender Hall Auto Repairs, running between Lavender Hall Fishery and Lavender Hall Lane. The works will include excavating across the field and behind the Multi Vehicle Movers location. Once the work is complete reinstatement of the area will take place. We will initially establish a site compound with works beginning on 23 May 2022, with the main works starting in June 2022 continuing until 19 May 2023.

### How will this impact you?

Severn Trent will be working in the area highlighted blue on the image below, there will not be a requirement for traffic management.

All activity will take place in a secure area, you may see an increase in construction traffic in the area during the works.

Severn Trent has a responsibility for delivering water and sewerage services to homes and businesses across the region, and to ensure that the impact of any work is kept to a minimum.



If you have a question about HS2 or our works, please contact our helpdesk on 08081 434 434 or email HS2enquiries@hs2.org.uk

### **Notification**



#### **Duration**

- Work will take place from 23 May 2022 through to 19 May 2023.
- Our core working hours will be 8.00am to 6.00pm weekdays and 8.00am to 1.00pm Saturday
- We may be on-site one hour either side of these times for set-up and closedown

### What to expect

 There may be an increase in construction traffic as Severn Trent's contractors, J Murphy and Sons set up site, mobilise equipment and materials and undertake the work. We will try to keep disruption to a minimum

### What we will do

 If you are directly affected by the work, Severn Trent will speak with you before it begins to ensure access is not impacted. At no time will your water or sewer services be interrupted.
We will complete the work as quickly as possible to avoid disruption and provide you access throughout.



# **Keeping you informed**

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

### **Residents' Charter and Commissioner**

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

### **Construction Commissioner**

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: complaints@hs2-cc.org.uk

### **Property and compensation**

You can find out all about HS2 and properties along the line of route by visiting: www.gov.uk/government/collections/hs2-property

Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

### Holding us to account

If you are unhappy for any reason you can make a complaint via the helpline. For more details on our complaints process, please visit our website: www.hs2.org.uk/how-to-complain

## **Contact Us**

If you have any questions about this notification of works, please get in touch.

**24/7 Freephone 08081 434 434** 

minicom **08081 456 472** 

@ Email HS2enquiries@hs2.org.uk

Write to:

FREEPOST HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.hs2.commonplace.is

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Helpdesk reference: HS2-EW-UT-Ph1=-Ar-No-N1-Prog-works-15/11/04/2022

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