

# HS2

## Update: BBVS Section of the conveyor starts operating

High Speed Two (HS2) is the new high speed railway for Britain. As we reintroduce face to face engagement, which is in addition to the ongoing virtual engagement, we will continue to follow government guidance on reducing the spread of Covid-19. The health and safety of our workforce and the communities we work within is our priority. Please contact the Helpdesk if you have any further questions relating to our response to the Covid-19 pandemic.

### Conveyor update

Works are continuing to construct the conveyor system between our sites in the Old Oak and North Acton area to allow for the movement of excavated material between sites. The conveyor system will help reduce the construction traffic on the local roads while we build HS2.

The conveyor structure is being jointly built by HS2's contractors in the area, SCSJV and BBVS.

**BBVS** have tested their section of the conveyor within the Old Oak Common Station site up to the bridge crossing over Old Oak Common Lane.

The remaining BBVS sections of the conveyor, to the south of Wells House Road into the Flat Iron Site (location 4 on the map on the following page), will be tested and commissioned, from 18 July. The BBVS conveyor is planned to be fully operational from week commencing 8 August.

**SCSJV** will start testing and commissioning for the SCSJV section of the conveyor the week of 15 August 2022 until the end of October 2022, when the conveyor will be fully operational. SCSJV will start testing and commissioning at our Atlas Road site (location 2 on the map) before moving to our Willesden Euroterminal site (location 1 on the map) and finally our sites on Victoria Road (location 3 & 4 on the map).

These works are not expected to be noisy, however there may be an audible humming noise when the conveyor runs and some other mechanical noises whilst testing is carried out. Noise from the conveyor safety start-up alarm may also be audible for short periods. We will ensure that noise is kept within permitted levels and use best practicable means, to minimise any impact on our site neighbours.

The dates outlined in this notification may change. We will provide updates at [HS2.org.uk](https://www.hs2.org.uk).

### Notification



#### Duration of works

Testing of BBVS conveyor sections – Monday 18 July to early August 2022. Expected to be fully operational from week commencing 8 August 2022.

Testing of SCSJV conveyor sections - Monday 15 August to end of October 2022.

Expected to be fully operational from 31 October 2022.

Testing and commissioning will take place during our core hours of 8am to 6pm Monday to Friday and 8 am to 1pm on Saturdays.

#### What to expect

You may notice some additional noise during the testing and commissioning phases whilst we line up the conveyor belt in the correct position.

There may be an audible humming noise when the conveyor runs, and you may notice noise from the safety start-up alarm for short periods.

#### What we will do

Continue to monitor our working methods to keep disruption to a minimum.

Keep you updated at [HS2.org.uk](https://www.hs2.org.uk).

Call our HS2 Helpdesk team on **08081 434 434**

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[www.hs2.org.uk](http://www.hs2.org.uk)

Notification



## Map of Old Oak / Park Royal Conveyor system



Key	
SCSJV conveyor	
BBVS conveyor	
Future logistics tunnel	

# Update: Testing of conveyor structure

Notification



[www.hs2.org.uk](http://www.hs2.org.uk)

## Useful links regarding conveyor system

If you would like to find out more about the Old Oak / Park Royal HS2 conveyor system please visit the links below:

**HS2 Old Oak and North Acton conveyor web page:**

<https://www.hs2.org.uk/in-your-area/local-community-webpages/hs2-in-old-oak-and-north-acton/conveyor-system/>

**Old Oak and North Acton conveyor system FAQs:**

[https://assets.hs2.org.uk/wp-content/uploads/2022/02/Conveyor-belt-FAQ\\_-\\_Old-Oak-Common.pdf](https://assets.hs2.org.uk/wp-content/uploads/2022/02/Conveyor-belt-FAQ_-_Old-Oak-Common.pdf)

**HS2 Old Oak and North Acton conveyor community event presentation (February 2022):**

<https://assets.hs2.org.uk/wp-content/uploads/2022/02/Conveyor-Community-Engagement-February-2022.pdf>

## Speak with your engagement team

You can contact your local engagement team via the HS2 Helpdesk, all day, every day of the year. We will also be available to speak with you at monthly virtual one to one sessions.

The next virtual one to one session will be on Wednesday 29 June between 3pm to 6pm.

To register for the next drop in please visit [www.hs2.org.uk/events/](http://www.hs2.org.uk/events/). If you are not able to attend a virtual 1:1 please contact the Helpdesk so we can arrange another time to speak with you.

We will also be holding pop-ups in the local area where you can come and speak with us in person. More information about these will be sent out to the community in due course.

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account


If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

**Reference number: HS2-MW-BBVS-Ph1-OOC-St-S4-prog-works-42-25/07/2022**

High Speed Two (HS2) Limited, registered in England and Wales.

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Company registration number: 06791686. VAT registration number: 888 8512 56