

Notification



Overnight utility surveys on Canterbury Road and Chichester Road

April 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are following Government and Public Health England (PHE) advice on working safely during the pandemic. As we increase face to face engagement, in addition to virtual engagement, we will ensure all events and meetings adhere to the guidelines. The health and safety of our workforce and the communities we work within is our priority. If you have any questions about this, please contact our Helpdesk to find out more.

Overnight drainage surveys on Canterbury Road and Chichester Road

We wrote to you previously about utility surveys in your local area. We will be carrying out further drainage surveys on Canterbury Road and Chichester Road near the HS2 Canterbury Works site.

The surveys will take place overnight on 16 May between the hours of 9pm and 6am on 17 May. In order to carry out these works safely, we will set up a safety exclusion zone around our working area. Signage will be in place to advise motorists and pedestrians of our work and to maintain traffic flow. A map showing the location of these works can be viewed on the following page.

These surveys will help us understand the condition of the drainage system in the area and how to best protect them during the construction of the railway.

We will investigate the condition of the sewer system using a camera and may need to flush the drainage using a high-pressure water jet if any blockages are found. You may notice additional noise should we need to carry out this activity. Your utility services will not be affected during the surveys.

Temporary changes will be in place on Canterbury Road and Chichester Road during the surveys. More information is included on the next page.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Overnight surveys between 9pm on Monday 16 May and 6am on 17 May

We may be on site for an hour before the start and /or end of each shift

What to expect

Localised road signage

Surveying equipment will include a CCTV camera

You may notice additional noise during these works from the tanker water jets should we need to clear a blockage

What we will do

Advise our staff to be mindful of our neighbours

Continue to monitor our working methods to keep disruption to a minimum

Dates mentioned in this notification may change, we'll keep you updated at HS2.org.uk

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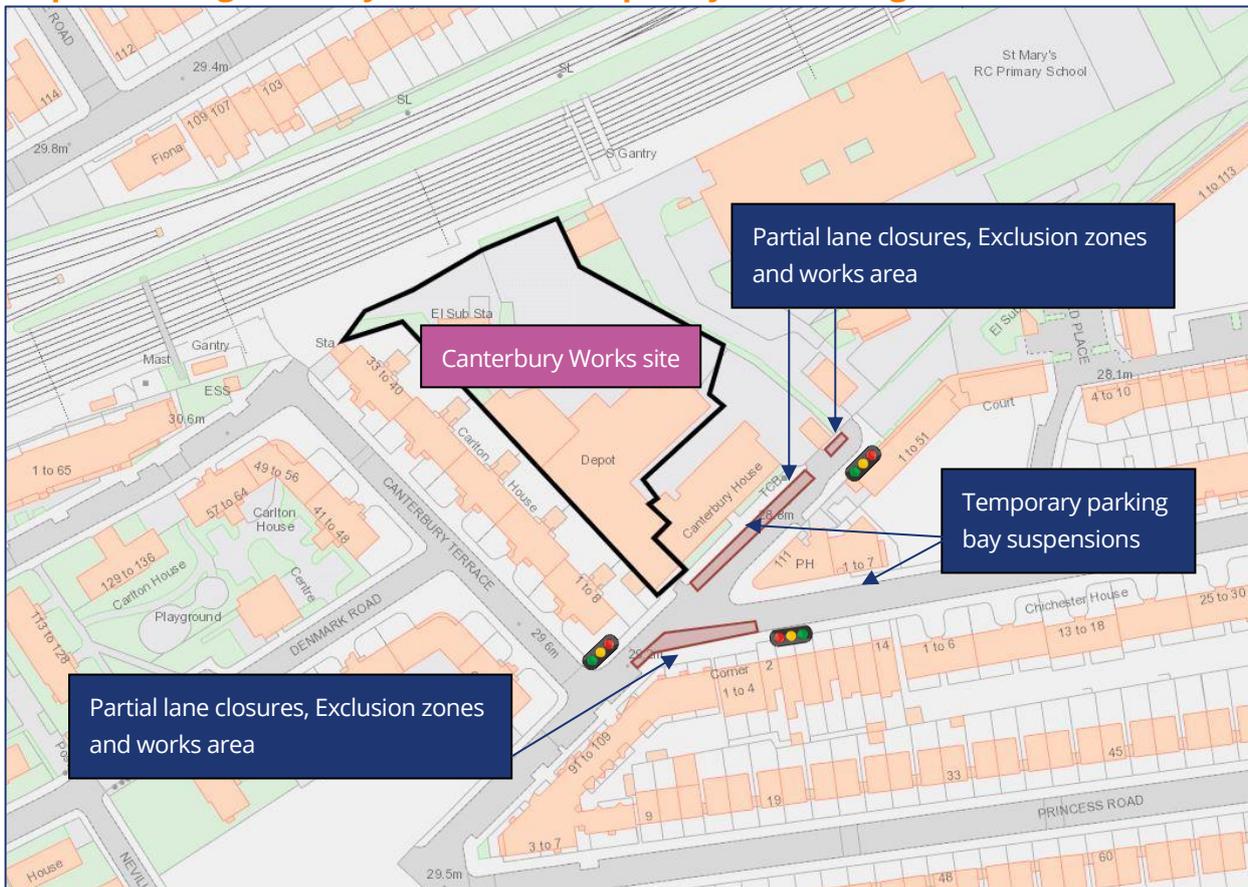


www.hs2.org.uk

Temporary changes on the local road network

To carry out these works safely, there will be partial overnight lane closures on Canterbury Road and Chichester Road as shown on the map below. An exclusion zone will be in place around our work areas with temporary lights to aid traffic flow during the works. Pedestrian walkways will not be affected during these works. We will also need to temporarily suspend a few parking bays on Canterbury Road opposite Canterbury House and on Chichester Road at the junction with Canterbury Road.

Map of overnight survey works and temporary road changes



Contact our HS2 Helpdesk team on **08081 434 434**

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www.hs2.org.uk

Speak with your engagement team

You can contact your local engagement team via the HS2 Helpdesk, all day, every day of the year. We will also be available to speak with you at monthly virtual one to one sessions.

Virtual one to one sessions until July 2022 are on the following dates:

- Wednesday 18 May, 3pm to 6pm
- Wednesday 15 June, 3pm to 6pm
- Wednesday 20 July, 3pm to 6pm

To register for the next drop in please visit www.hs2.org.uk/events/. If you are not able to attend a virtual 1:1 please contact the Helpdesk so we can arrange another time to speak with you.

Dates mentioned in this notification may change due to unforeseen circumstances – we will keep you informed of any changes and will provide updates via post and at Hs2.org.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

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High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

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