

# Extended working hours at Mandeville Road site

March 2022 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain. We are following Government and Public Health England (PHE) advice on working safely during the pandemic. As we increase face to face engagement, in addition to virtual engagement, we will ensure all events and meetings adhere to the guidelines. The health and safety of our workforce and the communities we work within is our priority. If you have any questions about this, please contact our Helpdesk to find out more. [www.HS2inBrentandEaling.com](http://www.HS2inBrentandEaling.com).

## Extended working hours

In order to complete our sheet-piling and undertake essential earthworks at the Mandeville Road site, we will need to work further extended hours between 11 and 30 April. The extended hours will be from 6pm to 8pm on weekdays, with an additional half an hour until 8:30pm on Tuesdays and Thursdays for deliveries using abnormal loads. We will continue to work from 8am to 6pm on Saturdays in this period.

Please click on the following links for previous notifications relating to extended hours at this site:

- <https://www.hs2.org.uk/work-items/notice-of-extended-working-hours-at-mandeville-road/>
- <https://www.hs2.org.uk/work-items/notice-of-access-ramp-construction-work-at-mandeville-road/>

Carrying out the work during these extended hours could help reduce the overall duration of construction near people's properties.

We realise that these works are inconvenient to local residents, and we apologise for the additional inconvenience that these further extended hours will cause. We will do all we can to keep impacts to a minimum, including the measures described on the following page.

The site will be closed across the long Bank Holiday weekend of Friday 15 to Monday 18 April 2022.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works

From 11 April to 30 April 2022

Mon to Fri - 8am to 8pm  
Tues and Thurs 8pm to 8.30pm for deliveries only  
Sat - 8am to 6pm

We may be on site for an hour before the start and/or end of each shift

### What to expect

Extended working hours to complete sheet piling and earthworks on site. We will have several large cranes operating the piling machinery.

### What we will do

Continual review of lighting to reduce the impact on local residents.

Provide updates at [www.HS2inBrentandEaling.com](http://www.HS2inBrentandEaling.com)

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Notification



[www.hs2.org.uk](http://www.hs2.org.uk)

## How these works might affect you

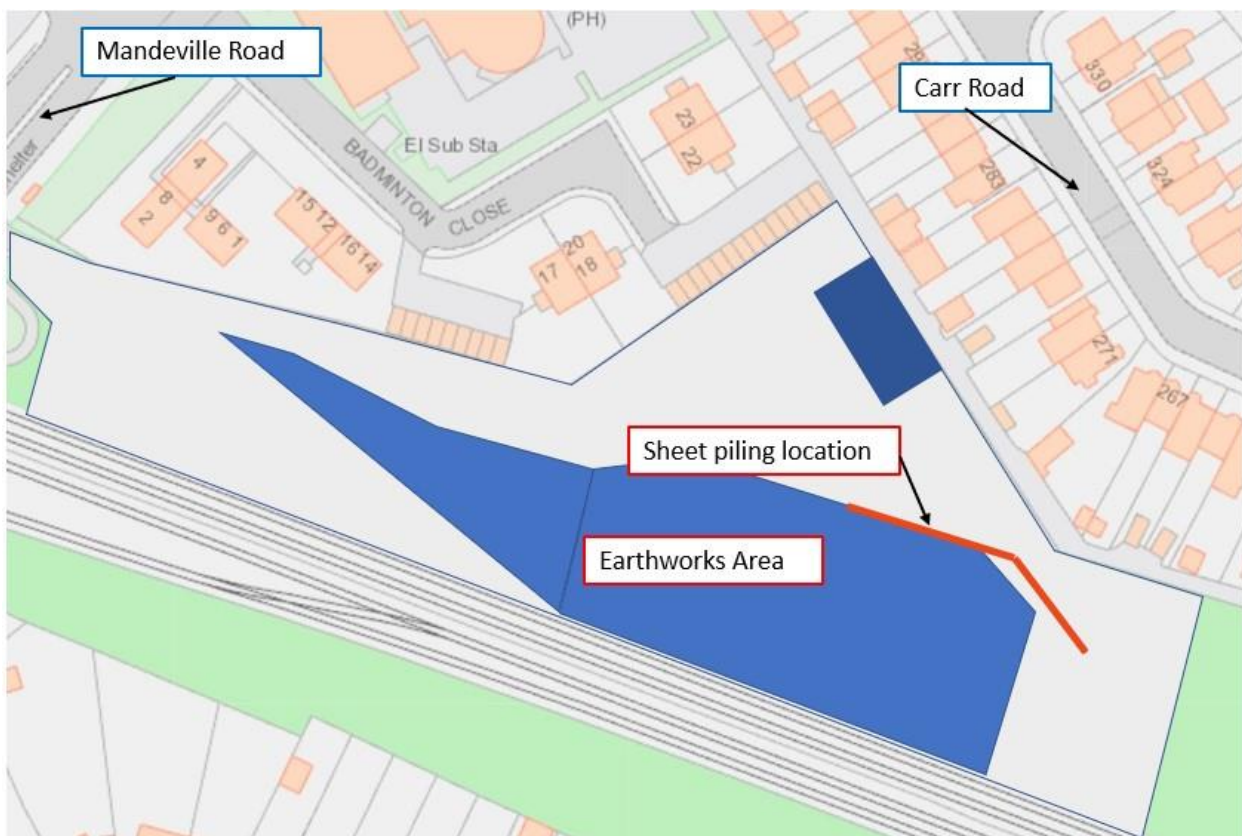
We're working hard to keep disruption to a minimum by continuing to use a method of piling that generates far less noise and vibration than other methods. We will continue to keep in touch with you regularly to explain what we're doing.

During the works, you may notice much larger construction equipment and machinery at our site including heavy goods vehicles, piling, excavating machinery and cranes.

We will continue to monitor noise, dust and vibration throughout our works to ensure that we have adequate measures in place to minimise disruption.

We would like to apologise in advance for any disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way.

## Map showing the location of sheet piling and earth works



Contact our HS2 Helpdesk team on **08081 434 434**

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our new HS2 Helpdesk team

Our new Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.  
[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:  
[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:  
[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at:  
[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:  
[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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