

## Notification



# Update: works on Hampstead Road 3 to 8 May

April 2022 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

We are following Government and Public Health England (PHE) advice on working safely during the pandemic. As we increase face to face engagement, in addition to virtual engagement, we will ensure all events and meetings adhere to the guidelines. If you have any questions about this, please contact our Helpdesk to find out more.

## Update: works on Hampstead Road – 3 to 8 May

We recently informed you, we will install a right-hand turn from our Hampstead Road site access gate to enable vehicles to travel south towards Euston Road immediately after leaving the worksite.

### We will trial this right-hand turn from May to June.

Starting 3 May, we will install two pre-built traffic islands on Hampstead Road in front of our site entrance and update the road markings to indicate the right-hand turn. We will then install temporary traffic lights. Our working hours will be 5pm to 11pm, from 3 to 8 May. These works will not be noisy and are expected to take about a week to complete.

We will temporarily close the northbound carriageway from 3 to 8 May. Traffic will be diverted to the southbound carriageway with a lane for northbound and a lane for southbound traffic.

We will also temporarily suspend the southbound bus lane and bus stop W. The nearest alternative bus stops are Robert Street stop J and bus stop K near the corner of Netley Street and at Mornington Crescent underground station. We are sorry for the inconvenience. **We expect traffic management to be in place from Tuesday morning until Sunday evening.**

London Underground will also carry out works in this area, working 24 hours, day and night from 3 to 8 May.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

### Duration of works

Right-hand turn install:  
3 to 8 May

Working hours: 5pm to  
11pm

Right-hand turn trial:  
May to June

24/7 London

Underground works: 3  
to 8 May

### What to expect

Two-way traffic in  
southbound  
carriageway

Bus stop W temporarily  
suspended

Works on Hampstead  
Road during day and  
night shifts

### What we will do

Coordinate with other  
contractors to reduce  
impact where possible

Provide updates at  
[HS2inCamden.co.uk](http://HS2inCamden.co.uk)

Contact our HS2 Helpdesk team on **08081 434 434**

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting: [www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at: [www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

HS2 Reference: HS2-EW-SCS-Ph1-Ar-So-S1-Site-1-29/04/2022

### Somali

Fadlan nala soo xiriir haddii bug-yarahaan bilaashka ah ku rabtid daabacad far waa-wayn, qoraalka indhoolaha, hab maqal ah ama si fudud loo akhrin karo. Waxaan xittaa macluumaadka ku bixin karnaa luqado kala duwan. Qof ayaad ka codsan kartaa inuu wakiil ka noqdo markaad la hadlayso HS2 Ltd.

### Español

Póngase en contacto con nosotros en caso de que desee recibir una copia gratuita de este folleto en caracteres grandes, braille, audio o en formato de lectura fácil. También podemos proporcionar la información en distintos idiomas. No dude en pedirle a alguien que le represente en cualquier conversación con HS2, Ltd.

### Français

Merci de nous contacter si vous désirez une copie de cette brochure en grands caractères, en braille, en version audio, ou en lecture simplifiée. Nous pouvons également vous fournir des informations dans différentes langues. Vous pouvez demander d'être représenté(e) par un tiers pour tout échange avec HS2 Ltd.

### Bengali

যদি আপনি এই প্রচারপত্রটির বড় অক্ষরে, ব্রেইলে, অডিও বা সহজ পাঠযোগ্য বিনামূল্যের প্রতিলিপি পেতে চান তবে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন। এছাড়াও আমরা বিভিন্ন ভাষায় তথ্য প্রদান করতে পারি। এইচএস২ লিমিটেড (HS2 Ltd.)-এর সাথে কোন আলোচনায় আপনাকে প্রতিনিধিত্ব করার জন্য আপনি কাউকে জিজ্ঞাসা করায় আপনাকে স্বাগত জানাই।

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone 08081 434 434

 Minicom 08081 456 472

 Email [HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website [www.hs2.org.uk](http://www.hs2.org.uk)

To keep up to date with what's happening in your local area, visit: [www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)

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