



Update: notice of ground investigation survey work

April 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. Working on behalf of HS2 Ltd, Balfour Beatty is carrying out surveys and investigating ground conditions along the Phase 2a route.

What we are doing

We're carrying out ground investigation work to help us better understand the ground conditions along the route. This will help to inform the detailed design of the railway. To do this, we will use techniques including the drilling of boreholes and trial pits. We will be carrying out survey works on land on Heath Road. To carry out the work, we will use some heavy goods vehicles as well as light goods vehicles, such as tractors and telehandlers. Due to unforeseen circumstances, we will be at this location longer than anticipated. We expect to complete all the work by the end of April.

Covid-19

We are working in line with Government and Public Health England (PHE) advice on working safely during the pandemic. For all events and engagement, we will carry out a risk assessment and put in place control measures to manage the risk of Covid-19 to the public and our staff. If you have any questions about this, please contact our Helpdesk to find out more. The health and safety of our workforce and the communities we affect is our key priority.

How we will reduce disruption

We will keep construction traffic to a minimum, wherever possible. To reduce impact on your journeys, we will avoid travelling at peak times during the day. We will also keep our sites secure at all times.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

- The works started in early February 2022 and are expected to last until April 2022
- Our working hours will be 8am to 6pm, Monday to Friday

What to expect

- Slightly more traffic than usual on Heath Road for the duration of works
- Possible visual and sound impact on your property

What we will do

- Carry out the work in compliance with the Code of Construction Practice
- Inform you in advance of any changes to the dates and working times
- Keep all sites safe and secure

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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