

Notice of emergency utility surveys in your local area

January 2023 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

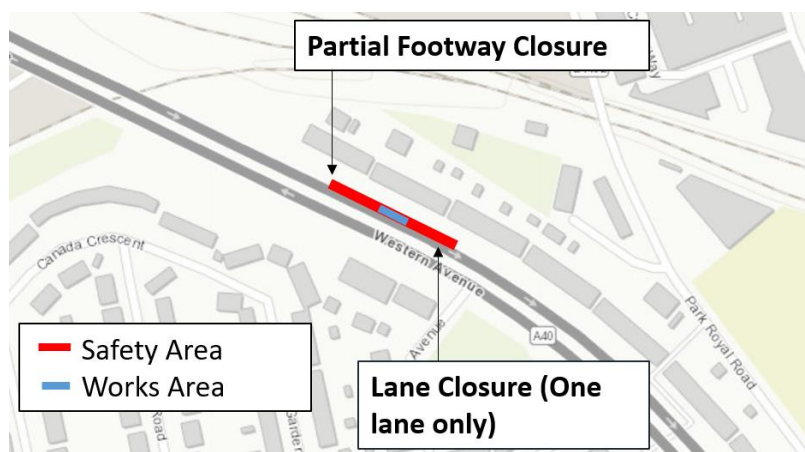
Overnight ground investigations in your area

From 6 February to 17 February 2023, we will be carrying out emergency cadent gas ground investigations on Western Avenue.

The ground investigations will consist of digging a temporary trench to confirm the location of utilities under the surface of the road. The investigations will help us to understand and aid the design of the new railway and the best ways to protect or divert any utilities during construction. Your utility services will not be affected during these works.

What to expect

The ground investigations will take place between 10pm to 5am Monday to Friday to reduce the effect on road users. Two lanes will remain open to allow traffic to flow. We will use noise reducing barriers where possible to help minimise any noise disruption to the local community, working as efficiently as possible whilst keeping our work areas safe and tidy. To ensure the safety of the public and our staff, a temporary lane closure will be in place overnight on Western Avenue (see below).



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

6 February to 17 February 2023

Working hours

10pm to 5am Monday to Friday

We may be on site for an hour before the start and/or end of the shift

What to expect

Temporary lane and partial footway closure on Western Avenue.

Digging temporary trench to confirm the location of utility services

What we will do

Continue to monitor our working methods to reduce disruption

Dates mentioned in this notification may change.

We will provide updates at HS2 Brent and Ealing

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-UT-1-20/01/23

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice:

<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>