

Notice of utility surveys in your local area

March 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are following Government and Public Health England (PHE) advice on working safely during the pandemic. As we increase face to face engagement, in addition to virtual engagement, we will ensure all events and meetings adhere to the guidelines. The health and safety of our workforce and the communities we work within is our priority. If you have any questions about this, please contact our Helpdesk.

Utility surveys in your local area

During early 2022, we have been carrying out utility surveys in your local area. We will be carrying out further surveys during April and May 2022. The surveys are needed to investigate the condition of the utility services and consider the best way to protect these while we build the HS2. More information about the survey locations and temporary changes in place during the surveys is included on the following pages.

We will use a combination of power and handheld tools during these works. Where required, our team will use noise blankets to minimise disruption to you.

Please note the dates for the surveys may change. You can view our latest works updates at www.hs2.org.uk/in-your-area/map

Speak with our local engagement team

Our local engagement team is happy to arrange a time to speak with you via phone if you have any questions about the surveys. Please contact the HS2 Helpdesk via the contact details below to arrange this.

Our local engagement team is also available at virtual 1:1s for local residents on the fourth Wednesday of each month between 3pm and 6pm. Visit www.hs2.org.uk/events/ to register for a 20-minute 1:1 with our local engagement team.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

From 19 to 29 April 2022, Monday to Friday

Surveys will take place overnight between 8pm and 6am

Ground investigations will take place during the day, between 8am and 6pm

We may be on site for an hour before the start and/or end of the shift

What to expect

We will be carrying out utility surveys at various locations in your local area to investigate the condition and location of the utility services

Temporary traffic management will be in place for safety reasons

Where required, vehicle diversion routes will be in place

The surveys will be carried out in phases to minimise disruption to the road network

What we will do

Monitor our working methods to minimise disruption to you

Call our HS2 Helpdesk team on **08081 434 434**

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www.hs2.org.uk

19 to 29 April 2022:

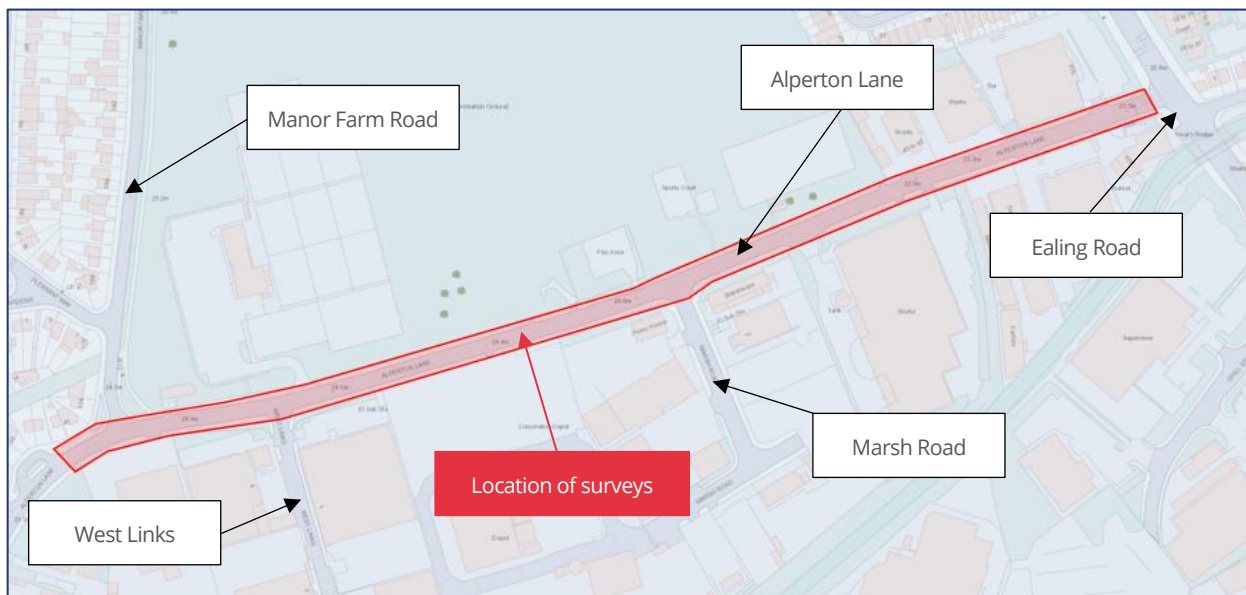
Surveys planned along Alperton Lane

From 19 to 29 April, we will be carrying out ground penetrating radar (GPR) surveys in your local area, overnight between 8pm and 6pm. We will use scanning equipment to create a map of the utility services below the road. The road will be marked using biodegradable spray paint. Once the survey of the site is complete, photos of the paint marks will be taken to record the location of the utilities.

Temporary traffic management, including temporary lane closures and footway closures, will be in place in phases on Alperton Lane, at the junctions with:

- Marsh Road
- West Links
- Manor Farm Road
- Ealing Road

You can view a map showing the location of these works below. You can view a notification with additional information about the traffic management phases at HS2.org.uk/in-your-area/map



Contact our HS2 Helpdesk team on **08081 434 434**

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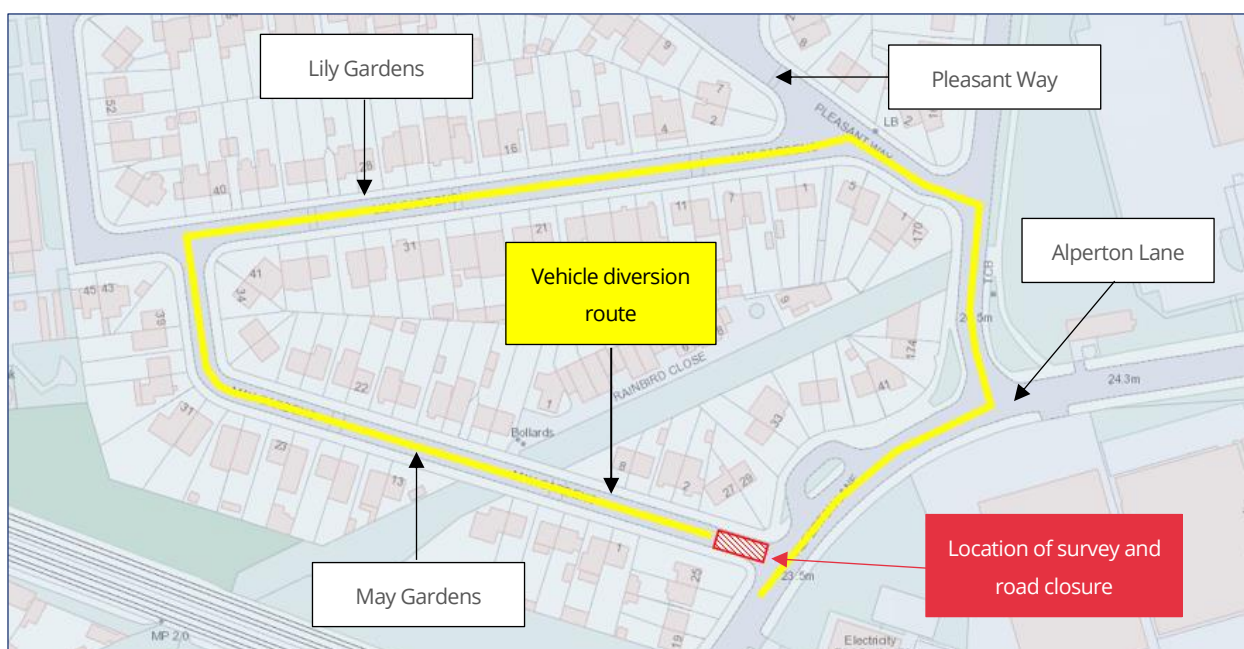


www.hs2.org.uk

19 to 29 April 2022:

Ground investigations at the junction of May Gardens and Alperton Lane

From 19 to 29 April, we will dig a trial hole (a temporary trench) to confirm the location of utilities below the road surface at the junction of May Gardens and Alperton Lane. The surveys will take place between 8am and 6pm. A lane closure will be in place at the junction of May Gardens and Alperton Lane, followed by a road closure. Due to the location of the trial hole in the road surface, the road closure will remain in place for the duration of these surveys, once installed.



Contact our HS2 Helpdesk team on **08081 434 434**

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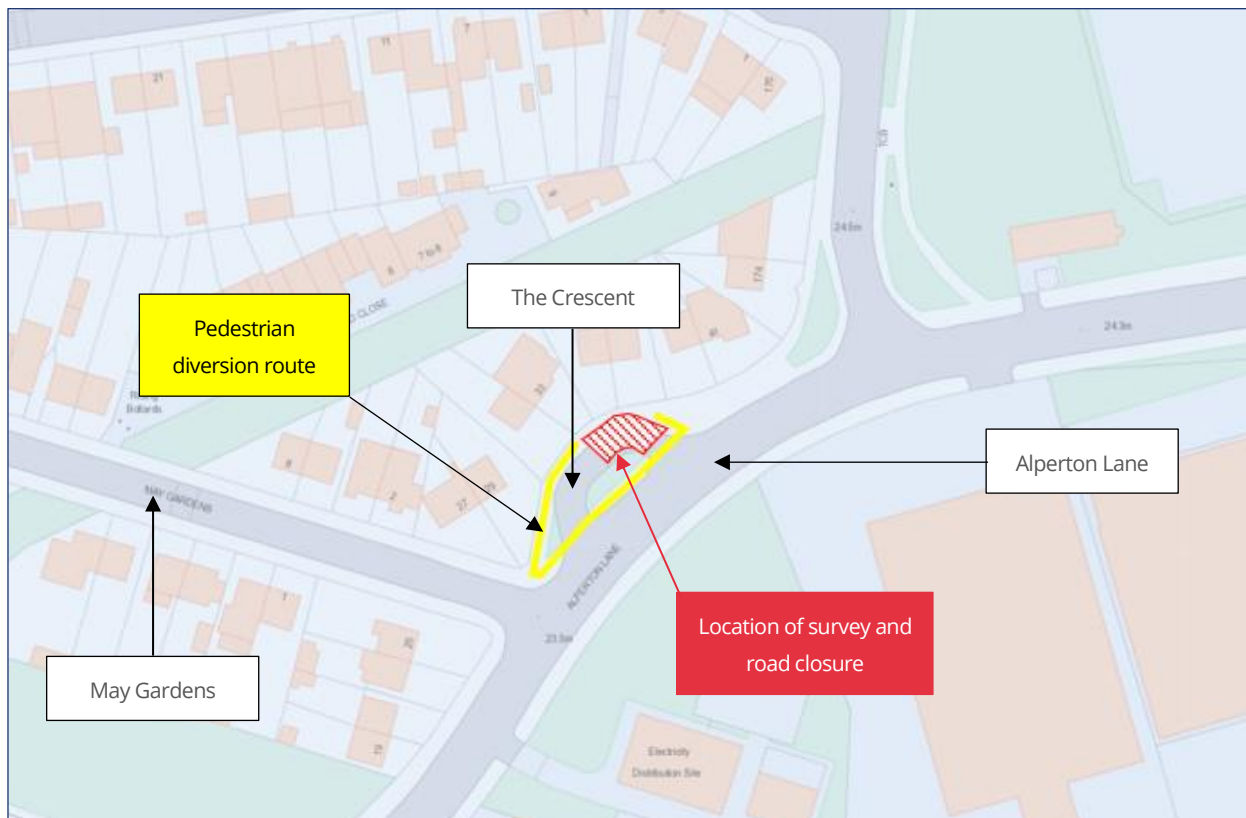


www.hs2.org.uk

19 to 29 2022:

Ground investigations planned on Alperton Lane – The Crescent

From 19 to 29 April 2022, we will dig a trial hole (a temporary trench) to confirm the location of utilities below the footway and the road surface on The Crescent, Alperton Lane. The surveys will take place between 8am and 6pm. A lane and footway closure will be in place on The Crescent and Alperton Lane. Due to the trial hole in the footway surface, the footway closure will remain in place at all times during these dates.



Please note the dates for the surveys may change. You can view our latest works updates at www.hs2.org.uk/in-your-area/map

Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

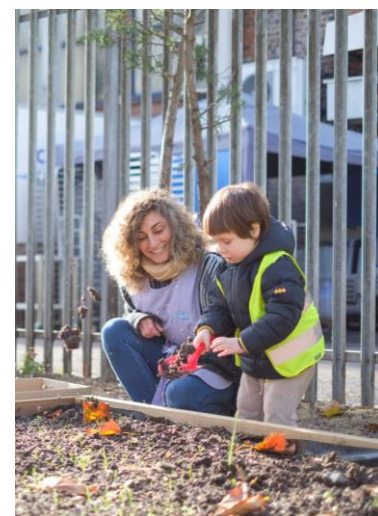
About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2


Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.
Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.
Company registration number: 06791686. VAT registration number: 888 8512 56.