

Update: Extended working hours at Canterbury Works site

April 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are following Government and Public Health England (PHE) advice on working safely during the pandemic. As we increase face to face engagement, in addition to virtual engagement, we will ensure all events and meetings adhere to the guidelines. The health and safety of our workforce and the communities we work within is our priority. If you have any questions about this, please contact our Helpdesk.

Works update

We wrote to you in March 2022 regarding works relating to the ongoing construction of the ventilation shaft and enhancement works we are carrying out on the Network Rail land at the northern end of our site. We mentioned that some activities to do with these works required working outside of our core working hours of 8am to 6pm Monday to Friday and 8am to 1pm on Saturdays. Please find below an update in relation to these works.

Network rail enhancement works

We are continuing works near the Network Rail tracks to prepare for the installation of a new access ramp and site access point. These works are due to carry on until the end of July 2022. In order to carry out some activities safely, we will be working overnight, while the train line is not in use, which has been agreed with Brent Council and Network Rail. This will take place from 1 to 3 May 2022, where we are permitted to carryout works throughout a 24-hour period.

Sprayed concrete lining within the ventilation shaft

We had planned to start 24 hour sprayed concrete lining (SCL) works within the ventilation shaft from April 2022. Due to a review of current working methods, the SCL works will continue during the day between the hours of 7am to 7pm Monday to Friday in agreement with Brent Council until further notice. We will provide updates in advance of any changes to working hours in relation to these works.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

7am to 7pm Monday to Friday and 8am to 1pm on Saturdays if required

Enhancement works near railway tracks ongoing to 31 July 2022

Extended hours for some works will be 24 hours a day from 1 to 3 May 2022

What to expect

Various construction activities on site in preparation to build the ventilation shaft and new site entrance – please see more information on page 1 of this notification

What we will do

Continue to monitor our working methods to keep disruption to a minimum

Advise staff to be respectful of neighbours

Provide updates via notifications, events and online at www.hs2.org.uk

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What to expect during our works

During the works outlined in this update you may notice the following within the site:

- Heavy good vehicles – entering and exiting site
- Excavators / excavating activities
- Cranes / lifting operations
- Lighting towers
- Concreting equipment
- Temporary traffic management and signage during work on the public highway
- Where possible during enhancement works, restrict vehicle movements during night shifts

Reducing disruption to you

We will continue to monitor noise, light, dust and vibration in line with the HS2 Code of Construction Practice. Other measures in place to reduce disruption to our neighbours include:

- Additional attending monitoring
- Operations to wash vehicle wheels as they depart site
- Dust suppression sprays on works and site roads including water bowsers during hot and dry weather
- Use of noise reducing blankets where possible
- Covering of materials, deliveries or loads entering and leaving site
- Monitoring of working methods to ensure minimal disruption is caused
- Use of electric crane
- Advise operatives to be mindful our neighbours during works especially during night shifts

Speak with your engagement team

You can contact your local engagement team via the HS2 Helpdesk, all day, every day of the year. We will also be available to speak with you at monthly virtual one to one sessions.

Virtual one to one sessions until July 2022 are on the following dates:

- Wednesday 18 May, 3pm to 6pm
- Wednesday 15 June, 3pm to 6pm
- Wednesday 20 July, 3pm to 6pm

To register for the next drop in please visit www.hs2.org.uk/events/. If you are not able to attend a virtual 1:1 please contact the Helpdesk so we can arrange another time to speak with you.

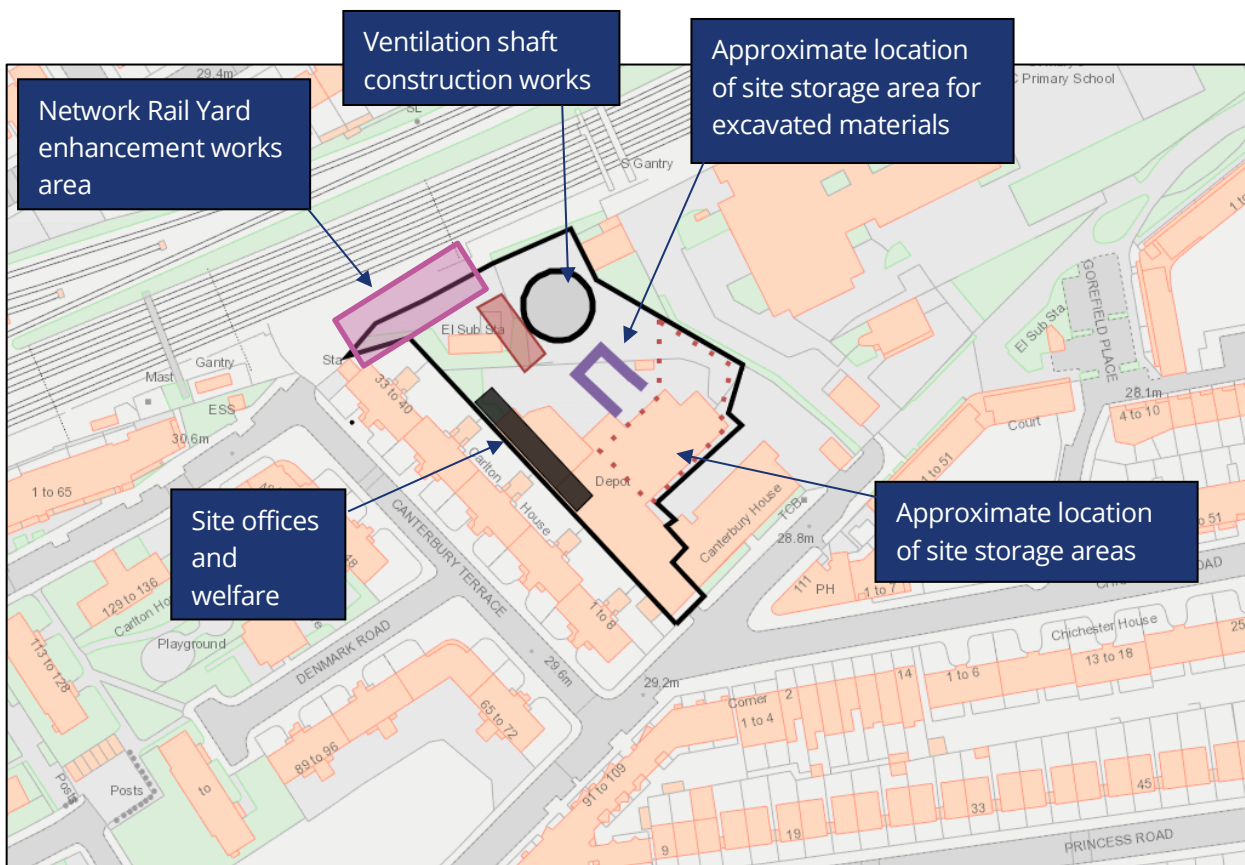
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www.hs2.org.uk

Map showing the locations of ongoing works on site



Date and times mentioned in this notification may change – we will keep you updated via post and at www.hs2.org.uk

For more information about ongoing works in your area, please visit the HS2 interactive map at <https://www.hs2.org.uk/in-your-area/map/>

Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account


If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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