

HS2

Hertfordshire

Winter 2020 / 21

3-month construction look ahead



Hertfordshire

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This forward look covers HS2 associated work in Hertfordshire.

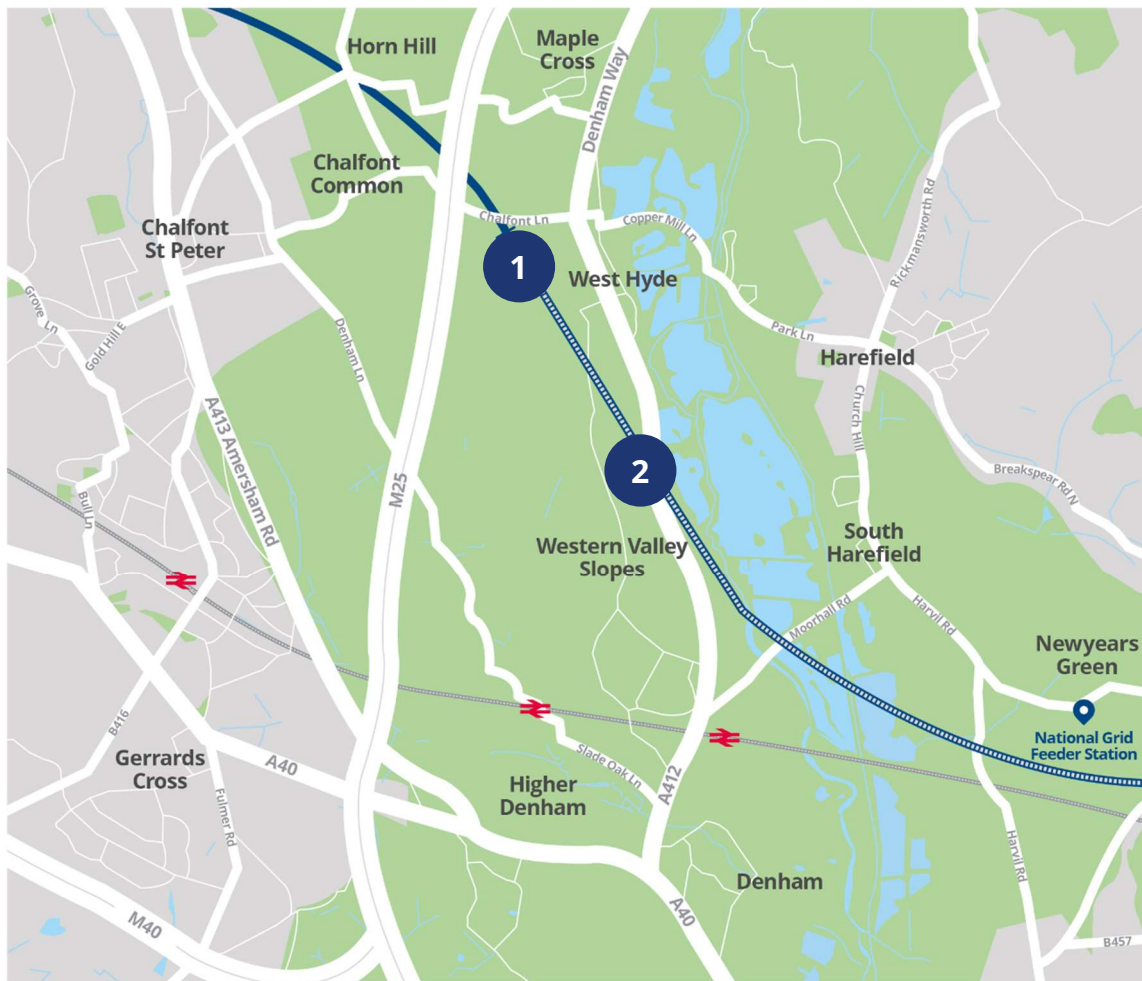
The document includes:

- A forward look of construction activities planned in the next three months
- Works to be aware of that will take place in the next 12 months, but may not yet have been confirmed

The dates and information included in the forward look are subject to change as programme develops. These will be updated in the next edition of the forward look.

If you have any queries about the information in this forward look, the HS2 Helpdesk is available all day, every day on **08081 434 434** or by emailing **HS2enquiries@hs2.org.uk**

Hertfordshire



Key

Parkland	Rail station	HS2 route Phase One overground
Water/river	Existing train line	HS2 route Phase One underground

Three-month look ahead

Location of works	Proposed duration	Description of works
Location 1 Chiltern Tunnel South Portal, West Hyde	Ongoing	Works to build a concrete batching plant and precast tunnel segment factory.
	Ongoing	South Portal slab and platform creation – works are continuing to create assembly and launching

		platform for Tunnel Boring Machines ahead of launch in 2021.
	Ongoing	Creating new staff car-parking spaces to allow for additional vehicles, to comply with COVID-19 travel restrictions.
	Ongoing until Summer 2021	Earthworks, including topsoil stripping and excavation works for main internal access road for the viaduct construction.
	December 2020 - onwards	Fitting out of new Visitors Centre and exhibition space (opening will be subject to Covid-19 and Public Health England guidelines).
	January 2021 to Spring 2021	Viaduct Segment Precast factory installation will start early in the new year. This factory will start to produce the deck segments for the viaduct in Spring 2021.
Location 2 West Hyde Embankment & Colne Valley Viaduct	Ongoing until February 2021	<p>Colne Valley Viaduct, A412 North Orbital Way</p> <p>Construction of a site entrance, haul road crossing and internal haul road from the South Portal site across the A412.</p> <p>Works include compound setup, fencing and some local stockpiling of materials, as well as ongoing archaeological and ecological works.</p> <p>The existing lane closure on the A412 will be in place until February 2021, operating 24 hours per day 7 days a week. This will be managed by temporary two-way traffic lights to allow traffic to continue in both directions.</p>
	From November 2020	<p>Pynesfield Quarry</p> <p>West Hyde embankment drainage works and Pynesfield Quarry ground stabilisation works will take place from mid-November. Excavators will be used during extended daylight working hours from 08:00 - 17:00 hrs on Saturdays and Sundays.</p>
	December 2020 - onwards	<p>Tilehouse Lane Cutting</p> <ul style="list-style-type: none"> Work on the cutting will continue

		<ul style="list-style-type: none"> • Closure and diversion of the public right of way on Old Shire Lane • Works on the bridge across the cutting will start • Welfare cabins installed at north embankment compound
	February 2021	Closure of Tilehouse Lane to allow the realignment and diversion of the road via a new overbridge.

Our Community Commitments

Our aspiration is to be a good neighbour every single day, by respecting the people and communities we impact and being sensitive to their needs, earning our social licence to operate.

In order to build the railway, we must earn the trust and credibility to do so. We need to demonstrate that we understand local concerns, and that we have taken all reasonable steps to address issues that have been raised, whilst continually looking to lessen the impacts of the project.

Through our Community Engagement Strategy and Residents' Charter we have identified ten Community Commitments which we will use as the basis for measuring our success, and that of our suppliers, in how we deliver the new railway.

We will:

1. Continue to build respectful, long-term relationships with communities and actively encourage our workforce to listen to local concerns and be considerate and accountable for their actions at all times.
2. Work with communities to develop local two-way engagement and communication programmes, ensuring they are accessible and tailored to local needs.
3. Make sure communities are made aware in advance of any activities taking place in their area.
4. Operate a Freephone Community Helpline 24 hours a day, 365 days a year.
5. Make health and safety a priority for communities and our workforce.
6. Respect the wellbeing of communities, minimising disruption to their lives with local mitigation plans and activities, ensuring we meet the standards set out in the Code of Construction Practice.
7. Leave a positive and sustainable legacy for the communities in which we operate.
8. Respond to questions and complaints quickly and efficiently, with an acknowledgement within two working days, and responding within a maximum of 20 working days if we cannot answer the query straight away.
9. Promote awareness of all our property schemes so that anyone who may be eligible has all the information they need and is aware of the support available to them.
10. Display the Residents' Commissioner and Construction Commissioner's contact details on all relevant materials, along with the HS2 Helpline information and complaints procedure.

The Code of Construction Practice forms part of the Secretary of State's Environmental Minimum Requirements for the construction of the railway from London to the West Midlands. It sets out the standards and responsibilities to protect communities and the environment during construction. A copy of the Code can be found online here:

www.gov.uk/government/uploads/system/uploads/attachment_data/file/593592/Code_of_Construction_Practice.pdf

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.

www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:

<https://www.gov.uk/government/collections/hs2-ltd-residents-commissioner>

You can contact the Commissioner at:

residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:

complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you're eligible for compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:

www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:



Freephone **08081 434 434**



Minicom **08081 456 472**



Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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