

West End Road night-time utility surveys, bridge inspection and monitoring studs installation

March 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. We are following Government and Public Health England (PHE) advice on working safely during the pandemic. As we increase face to face engagement, in addition to virtual engagement, we will ensure all events and meetings adhere to the guidelines. The health and safety of our workforce and the communities we work within is our priority. If you have any questions about this, please contact our Helpdesk to find out more.

You can sign up for regular updates in your local area at hs2inhillington.co.uk.

What we are doing

Overnight on 4 and 5 April 2022, we will be carrying out works under the railway bridge on West End Road and the Bedford Road junction.

The utility investigations will involve the use of CCTV cameras and scanning equipment to identify the utilities located in the areas shown on the map overleaf.

We will also be inspecting the railway bridge. We will erect a tower scaffold within the work areas shown on the map, so that we can carry out a visual inspection of the bridge.

We will be using a small hammer to install monitoring studs in the joints between the kerb and paving slabs. Any noise will be minimal and very brief.

How these surveys might affect you

Temporary traffic management and pedestrian crossings will be in place to ensure that we carry out the surveys safely.

We would like to apologise in advance for the disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way. We will ensure that disruption is kept to a minimum.

Your utility services will not be affected.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

4 and 5 April

Overnight Monday and Tuesday 9pm to 5am

What to expect

Single lane closures and temporary traffic management, including a CCTV camera, will be present, as well as a water tanker should we need to clear a blockage

Pedestrian footpath diversion and temporary crossings

Parking bay suspensions

What we will do

Maintain access to local shops and properties

Keep disruption a minimum

Provide updates at HS2inHillingdon.co.uk

Call our HS2 Helpdesk team on **08081 434 434**

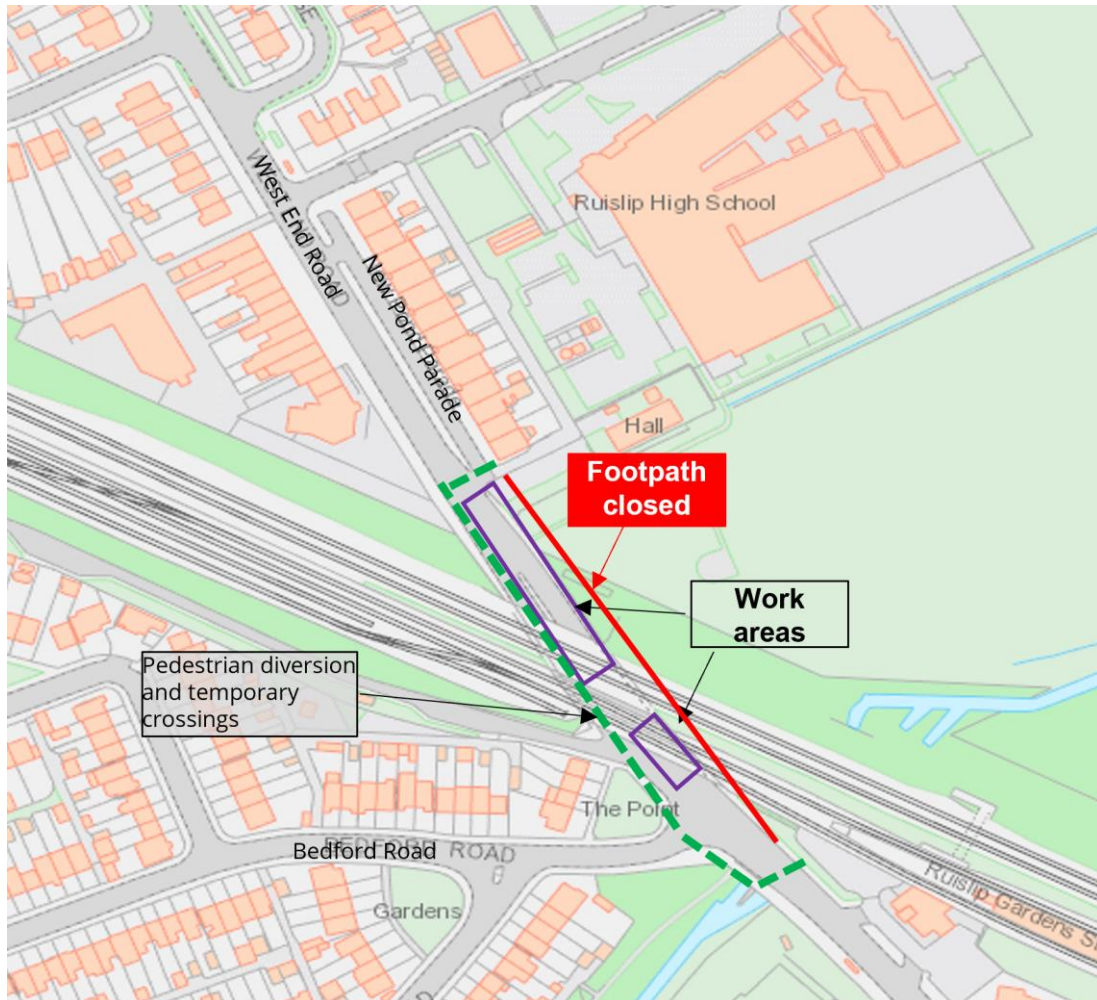
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Notification



Approximate location of works
Monday 4 April 9pm to 5am



Contact our HS2 Helpdesk team on **08081 434 434**

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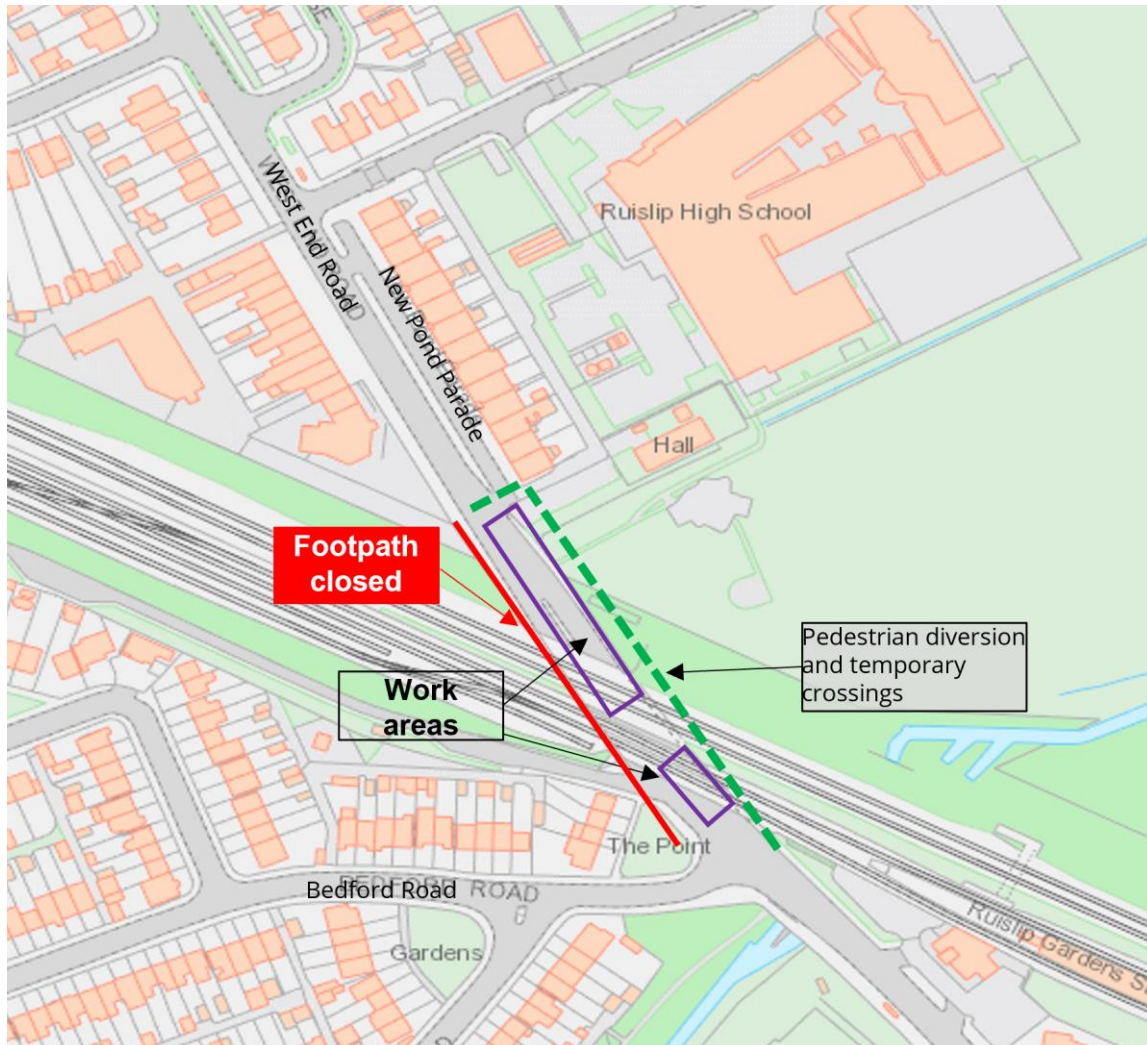
Notification



www.hs2.org.uk

Approximate location of works

Tuesday 5 April 9pm to 5am



Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Reference number: **HS2-EW-SCS-Ph1-Ar-So-S2-UT-1-21/3/2022**

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone 08081 434 434

 Minicom 08081 456 472

 Email HS2enquiries@hs2.org.uk

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>