

## Notification



# Works on Parkway from 7 to 18 April - postponed

April 2022 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

We are following Government and Public Health England (PHE) advice on working safely during the pandemic. As we increase face to face engagement, in addition to virtual engagement, we will ensure all events and meetings adhere to the guidelines. If you have any questions about this, please contact our Helpdesk to find out more.

## 24/7 works during Easter rail closure – 15 to 19 April

We recently informed you, we need to carry out ground investigations on Parkway to survey the structure of the bridge and tunnels below.

We planned to carry out these works from 7 to 18 April, during Easter weekend when the tunnels below were not in use. But, due to technical difficulties we now need to postpone these surveys. We will provide an update once we have confirmed a new date for these works.

We still plan to carry out works at track-level during Easter weekend (15 to 19 April) and May bank-holiday weekend (30 April to 2 May). These works include:

- Surveys and monitoring of structures within the railway cutting (from Park Street tunnels to Hampstead Road bridge) during day and night shift.
- Piling beside the tracks in Euston Throat worksite, from 4am to 10pm.

For more information please see our previous notice 'Works on Parkway and onsite during Easter and May bank holiday' (March 2022).

## UK Power Networks cable install works

From 11 April to end November, UK Power Networks will install a new cable route from Parkway to Georgiana Street, via Delancey Street, to provide power to our northern worksite. UKPN will carry out the works in phases, requiring rolling lane and footway closures and parking bay suspensions. For more information please see 'UK Power Networks notice issued March 2022.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

### Duration of works

24/7 works during  
Easter rail closure: 15 to  
19 April

24/7 works during May  
bank-holiday: 30 April  
to 2 May

### What to expect

Surveys and monitoring  
at track-level during day  
and night shift

Piling in Euston Throat  
during weekends, from  
4am to 10pm

Concrete pouring  
during extended hours  
to construct piles

Use of vacuum  
excavator onsite, during  
extended working  
hours, to finish piles

### What we will do

Provide updates at  
[HS2inCamden.co.uk](http://HS2inCamden.co.uk)

Contact our HS2 Helpdesk team on **08081 434 434**

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting: [www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at: [www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

HS2 Reference: HS2-EW-SCS-Ph1-Ar-So-S1-Prog-works-1-04/04/2022

## Somali

Fadlan nala soo xiriir haddii bug-yarahaan bilaashka ah ku rabtid daabacad far waa-wayn, qoraalka indhoolaha, hab maqal ah ama si fudud loo akhrin karo. Waxaan xittaa macluumaadka ku bixin karnaa luqado kala duwan. Qof ayaad ka codsan kartaa inuu wakiil ka noqdo markaad la hadlayso HS2 Ltd.

## Español

Póngase en contacto con nosotros en caso de que desee recibir una copia gratuita de este folleto en caracteres grandes, braille, audio o en formato de lectura fácil. También podemos proporcionar la información en distintos idiomas. No dude en pedirle a alguien que le represente en cualquier conversación con HS2, Ltd.

## Français

Merci de nous contacter si vous désirez une copie de cette brochure en grands caractères, en braille, en version audio, ou en lecture simplifiée. Nous pouvons également vous fournir des informations dans différentes langues. Vous pouvez demander d'être représenté(e) par un tiers pour tout échange avec HS2 Ltd.


## Bengali

যদি আপনি এই প্রচারপত্রটির বড় অক্ষরে, ব্রেইলে, অডিও বা সহজ পাঠযোগ্য বিনামূল্যের প্রতিলিপি পেতে চান তবে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন। এছাড়াও আমরা বিভিন্ন ভাষায় তথ্য প্রদান করতে পারি। এইচএস২ লিমিটেড (HS2 Ltd.)-এর সাথে কোন আলোচনায় আপনাকে প্রতিনিধিত্ব করার জন্য আপনি কাউকে জিজ্ঞাসা করায় আপনাকে স্বাগত জানাই।

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone 08081 434 434

 Minicom 08081 456 472

 Email [HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website [www.hs2.org.uk](http://www.hs2.org.uk)

To keep up to date with what's happening in your local area, visit: [www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

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