



Update: Ongoing works at Willesden Euroterminal

March 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19.

Hoarding replacement works along Stephenson Street

We wrote to you in January about works to replace the hoarding along the Stephenson Street. The works are needed to ensure that the hoarding is fit for purpose while we continue works on site.

These works were planned to be completed by the 4 March 2022. Unfortunately, due to recent severe weather and supply of resource these works will take an additional two weeks. We expect the works to be completed by 18 March 2022.

We apologise for any disruption during these works. Our team will continue to use noise barriers along Stephenson Street during these works to minimise noise disruption to you.

Traffic calming measures on Channel Gate Road

To address concerns raised by community members regarding traffic speeds on Channel Gate Road, the site team have been looking at various options which would provide a horizontal deviation that results in vehicles slowing down as they travel along Channel Gate Road.

While we find the most suitable permanent solution for installation for the duration of our works at the site, our Traffic and Highways team will be introducing temporary barriers to narrow the road in several locations along Channel Gate Road. The team will install the traffic calming measures week commencing 7 March 2022. Due to safety reasons the installation will need to take place out of hours when there is minimised traffic on Channel Gate Road. The work will consist of a small group of operatives placing barriers on the road and should cause no disruption to local residents.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Hoarding works will be ongoing until 18 March 2022 - 8am to 6pm, Monday to Friday, and 8am to 1pm Saturdays if required

We may be on site for an hour before the start and/or end of the shift

Channel Gate Road traffic calming measure will commence the week of 7 March 2022 and will take place out of hours

What to expect

Removal and installation of hoarding on Stephenson Street / Site boundary

Placement of temporary barriers on Channel Gate Road to aid speed restrictions

Our local engagement team will be in your local area at the entrance of the Willesden Euroterminal site between 12pm and 1:30pm on 10 March 2022

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Outdoors community pop-up near site entrance

As part of our gradual return to face-to-face engagement our engagement team planned a pop-up event on 1 March nearby the entrance to the Willesden Euroterminal site on Channel Gate Road. Unfortunately, due to the unforeseen transport industrial action our local engagement team were unable to travel to your local area, therefore we decided to postpone this engagement activity. Our local engagement team will now be in your local area on 10 March 2022 between 12pm to 1:30pm. A map showing where you can find our local engagement team will be standing is on the following page.

Our local engagement team will be observing social distancing and may choose to wear facemasks during this outdoors engagement. We kindly ask that you do not attend the pop-ups if you have tested positive or have COVID-19 symptoms.

Speak with your local engagement team

You can contact our local engagement team via the HS2 Helpdesk. We are also available to speak with you at monthly virtual one to ones in Old Oak and Park Royal on the following dates:

- Wednesday 30 March. 3pm to 6pm
- Wednesday 27 April, 3pm to 6pm
- Wednesday 25 May, 3pm to 6pm

To register for the next drop-in, please visit www.hs2.org.uk/events/

You can also keep up to date with what is happening in your local area by visiting the HS2 interactive map at www.hs2inyourarea.co.uk

During all works taking place at the Willesden Euroterminal site, we will continue to monitor our working methods to ensure disruption is kept to a minimum.

Dates and works mentioned in this notification may change – we will keep you informed of any updates via postal notifications or via www.hs2.org.uk

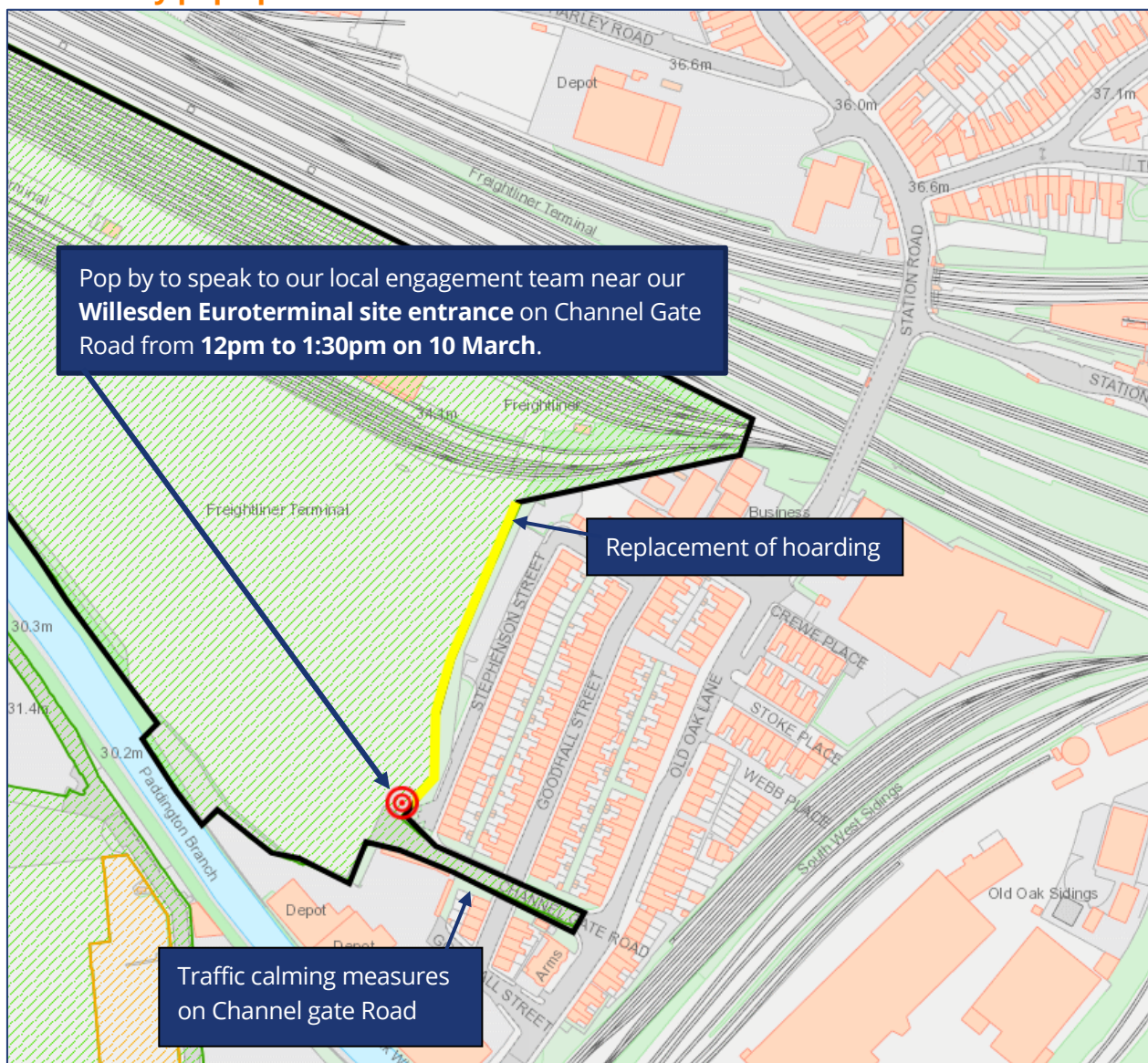
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Map showing location of hoarding works, Channel Gate Road work and community pop up



Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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