

# Hertfordshire

**Summer 2021** 

3-month construction look ahead



### Hertfordshire

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This forward look covers HS2 associated work in Hertfordshire.

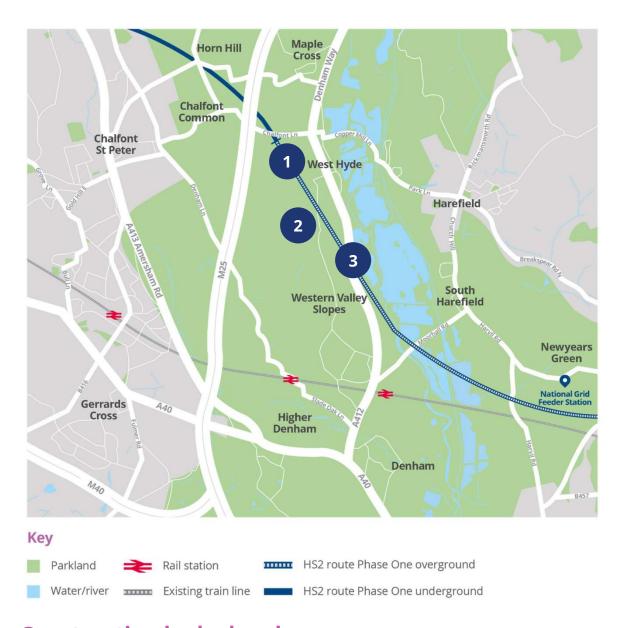
The document includes:

- A forward look of construction activities planned in the next three months
- Works to be aware of that will take place in the next 12 months, but may not yet have been confirmed

The dates and information included in the forward look are subject to change as the programme develops. These will be updated in the next edition of the forward look.

If you have any queries about the information in this forward look, the HS2 Helpdesk is available all day, every day on **08081 434 434** or by emailing **HS2enquiries@hs2.org.uk** 

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### **Construction look ahead**

Location of works	Proposed duration	Description of works
Location 1	Ongoing until	Earthworks, including topsoil stripping and
Chiltern Tunnel South	late Summer 2021	excavation, to construct the main internal access road for the viaduct.

Hyde	Ongoing	<ul> <li>Launch of two tunnel boring machines (TBMs) and the start of tunnelling operations for the Chiltern tunnel;</li> <li>Concrete batching plant operating 24 hours a day, 7 days a week to support the TBMs;</li> <li>Slurry treatment plant operating 24 hours a day, 7 days a week;</li> <li>Stockpiling and earthworks from the Colne Valley viaduct and north embankment to the south portal; and</li> <li>Work on the Colne Valley viaduct jetty pre-cast yard, where we will construct segments of the viaduct.</li> </ul>
Location 2 Pynesfield Quarry and Tilehouse Lane	Ongoing until July 2021	<ul> <li>Tilehouse Lane realignment and overbridge</li> <li>Work includes:         <ul> <li>Closure of Tilehouse Lane at its junction with the A412 North Orbital Road;</li> <li>Excavation, compaction, resurfacing and bridge construction; and</li> </ul> </li> <li>Deliveries of some abnormal loads for bridge structure.</li> </ul> Earthworks and placement of treated soil from the
	October 2021 Ongoing	Chiltern tunnels at Pynesfield Quarry and the Colne Valley viaduct north embankment.  West Hyde embankment drainage works and Pynesfield Quarry ground stabilisation works.  Excavators may be used during extended daylight working hours from 08:00 – 22:00 hrs on Saturdays and Sundays during the summer.
Location 3 A412 and Colne Valley	Ongoing until June 2021 Ongoing until September 2021	Access road crossing with A412 to be completed by end of June 2021.  Rotary piling and sheet piling for the ground and lake piers, from land adjacent to Denham Water Ski Club to Moorhall Rd. This will be followed by concrete pours for the ground pier structures.

	Rotary piling will progress from north to south across the lakes to Harvil Road in Hillingdon.
Ongoing	Four-way traffic lights in place 24 hours a day on the A412 until the end of July 2021 (approx.), followed by the operation of permanent traffic lights to manage the access road crossing.
July 2021 to 2024	Speed reduction on A412 North Orbital Road near Denham Waterski Club from 50 mph to 30 mph to maintain traffic safety next to the viaduct pier works.

## **Our Community Commitments**

Our aspiration is to be a good neighbour every single day, by respecting the people and communities we impact and being sensitive to their needs, earning our social licence to operate.

In order to build the railway, we must earn the trust and credibility to do so. We need to demonstrate that we understand local concerns, and that we have taken all reasonable steps to address issues that have been raised, whilst continually looking to lessen the impacts of the project.

Through our Community Engagement Strategy and Residents' Charter we have identified ten Community Commitments which we will use as the basis for measuring our success, and that of our suppliers, in how we deliver the new railway.

### We will:

- 1. Continue to build respectful, long-term relationships with communities and actively encourage our workforce to listen to local concerns and be considerate and accountable for their actions at all times.
- **2.** Work with communities to develop local two-way engagement and communication programmes, ensuring they are accessible and tailored to local needs.
- **3.** Make sure communities are made aware in advance of any activities taking place in their area.
- **4.** Operate a Freephone Community Helpline 24 hours a day, 365 days a year.
- **5.** Make health and safety a priority for communities and our workforce.
- **6.** Respect the wellbeing of communities, minimising disruption to their lives with local mitigation plans and activities, ensuring we meet the standards set out in the Code of Construction Practice.
- 7. Leave a positive and sustainable legacy for the communities in which we operate.
- **8.** Respond to questions and complaints quickly and efficiently, with an acknowledgement within two working days, and responding within a maximum of 20 working days if we cannot answer the query straight away.
- **9.** Promote awareness of all our property schemes so that anyone who may be eligible has all the information they need and is aware of the support available to them.
- **10.** Display the Residents' Commissioner and Construction Commissioner's contact details on all relevant materials, along with the HS2 Helpline information and complaints procedure.

The Code of Construction Practice forms part of the Secretary of State's Environmental Minimum Requirements for the construction of the railway from London to the West Midlands. It sets out the standards and responsibilities to protect communities and the environment during construction. A copy of the Code can be found online here: www.gov.uk/government/uploads/system/uploads/attachment\_data/file/593592/Code\_of\_Construction\_Practice.pdf

# **Keeping you informed**

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

#### **Residents' Charter and Commissioner**

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.

www.gov.uk/government/publications/hs2-residentscharter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:

https://www.gov.uk/government/collections/hs2-ltdresidents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

### **Construction Commissioner**

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: complaints@hs2-cc.org.uk

#### **Property and compensation**

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

#### Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:

www.hs2.org.uk/how-to-complain

### **Contact Us**

Contact our HS2 Helpdesk team all day, every day of the year on:

🏝 Freephone **08081 434 434** 



Minicom **08081 456 472** 



@ Email HS2enquiries@hs2.org.uk

Write to: **FREEPOST HS2 Community Engagement** 

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.HS2inyourarea.co.uk

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