

HS2

Staffordshire (Phase One)

Summer 2019

3 month construction look ahead



Staffordshire (Phase One)

Summer 2019, Version 3

This forward look covers the locality of Staffordshire

The document includes:

- A forward look of phase one construction activities planned in the next three months
- Works to be aware of that will take place in future months

The dates and information included in the forward look are subject to change as the programme develops. These will be updated in the next edition of the forward look.

If you have any queries about the information in this forward look, you can contact the HS2 Community Helpline on **08081 434 434** or by emailing HS2enquiries@hs2.org.uk

Our Community Commitments

Our aspiration is to be a good neighbour every single day, by respecting the people and communities we impact and being sensitive to their needs, earning our social license to operate.

In order to build the railway, we must earn the trust and credibility to do so. We need to demonstrate that we understand local concerns, and that we have taken all reasonable steps to address issues that have been raised, whilst continually looking to lessen the impacts of the project.

Through our Community Engagement Strategy and Residents' Charter, we have identified ten Community Commitments, which we will use as the basis for measuring our success, and that of our suppliers, in how we deliver the new railway.

We will:

1. Continue to build respectful, long-term relationships with communities and actively encourage our workforce to listen to local concerns and be considerate and accountable for their actions at all times.
2. Work with communities to develop local two-way engagement and communication programmes, ensuring they are accessible and tailored to local needs.
3. Make sure communities are made aware in advance of any activities taking place in their area.
4. Operate a Freephone Community Helpline 24 hours a day, 365 days a year.
5. Make health and safety a priority for communities and our workforce.
6. Respect the wellbeing of communities, minimising disruption to their lives with local mitigation plans and activities, ensuring we meet the standards set out in the Code of Construction Practice.
7. Leave a positive and sustainable legacy for the communities in which we operate.
8. Respond to questions and complaints quickly and efficiently, with an acknowledgement within two working days, and responding within a maximum of 20 working days if we cannot answer the query straight away.
9. Promote awareness of all our property schemes so that anyone who may be eligible has all the information they need and is aware of the support available to them.
10. Display the Residents' Commissioner and Construction Commissioner's contact details on all relevant materials, along with the HS2 Helpline information and complaints procedure.

The Code of Construction Practice forms part of the Secretary of State's Environmental Minimum Requirements for the construction of the railway from London to the West Midlands. It sets out the standards and responsibilities to protect communities and the environment during construction.

The Code includes the requirement for local, site-specific measures to limit disturbance from construction activities, as far as reasonably practical. It covers areas such as hours of work, pollution, security, traffic and transport, noise and vibration, cultural heritage, ecology, landscape, air quality, water resources, flood risk, ground settlement, land quality, waste and agriculture, forestry and soil.

A copy of the Code can be found online here:

[www.gov.uk/government/uploads/system/uploads/attachment_data/file/593592/Code of Construction Practice.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/593592/Code_of_Construction_Practice.pdf)

3 month look ahead

Staffordshire

Location of works	Proposed duration	Description of works
Area wide archaeology	Ongoing until 2020	Continued archaeological investigations in various locations along the line of route.
Area wide site clearance	Ongoing from winter 2018	Clearing vegetation and putting up fencing at various work sites along the line of route.
Area wide ecological works	Ongoing since summer 2018	Creation of new wildlife habitats, as part of the establishment of a 'green corridor' alongside the railway.
Area wide ecological surveys	Ongoing throughout 2019	Ongoing survey works in Drayton Bassett, Hints, Packington, Swinfen and Weeford to inform ecological works. This is part of the creation of a 'green corridor' alongside the railway.
Area wide ground investigations	Ongoing from winter 2018	Investigations to provide further information about ground conditions, as well as identifying the location of existing underground utilities, such as gas pipes, electricity cables and water pipes.
A38 (Streethay)	From March 2019 until 1st 2019	Construction of a haul road, which will eventually connect to the southbound side of the A38.
Lichfield: area wide ground investigation work	Ongoing from winter 2018	Investigations to provide further information about ground conditions, as well as identifying the location of existing underground utilities, such as gas pipes, electricity cables and water pipes.

Future works to be aware of

Location of works	Proposed duration	Description of works
Route-wide construction of main works compounds	Beginning in summer/autumn 2019	Compounds and working areas will be created, in preparation for future main construction work.

Note: all dates are indicative and may be subject to change depending on consents, notifications and other mitigating factors

Contacting Us

Community Helpline	Holding us to account	Residents' Commissioner	Construction Commissioner
<p>We will operate a Freephone Community Helpline 24 hours per day, 365 days per year, for the duration of the project to answer questions, manage all complaints and coordinate incident responses.</p> <p>The Helpline is available at HS2enquiries@hs2.org.uk and telephone 08081 434 434.</p> <p>We also operate a Freephone Minicom service on 08081 456 472 for those with hearing difficulties.</p> <p>You can also write to us at:</p> <p>HS2 Community Hub High Speed Two (HS2) Ltd Two Snowhill Snow Hill Queensway Birmingham B4 6GA</p>	<p>If you are unhappy for any reason, you can make a complaint via the helpline. We will acknowledge your complaint within 2 working days and let you have a full response within 20 working days. If it is not possible to respond fully within this timescale, we will write and let you know why and say when you should expect to receive a full response.</p>	<p>The independent Residents' Commissioner holds HS2 Ltd accountable to the commitments made in the Residents' Charter.</p> <p>The Residents' Commissioner oversees and monitors our commitments to you, produces a periodic report, published at www.gov.uk/government/collections/hs2-ltd-residents-commissioner and meets regularly with the HS2 Ltd Chairman about emerging trends and concerns.</p> <p>The Residents' Commissioner does not investigate individual cases, act as an arbitrator for individual resident concerns, or deal with complaints.</p> <p>The Residents' Commissioner can be contacted on residentscommissioner@hs2.org.uk www.gov.uk/government/publications/hs2-residents-charter</p>	<p>The independent Construction Commissioner's role has been developed to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints.</p> <p>The Construction Commissioner will mediate any unresolved construction related disputes between HS2 Ltd and individuals or bodies, and provide advice to members of the public about how to make a complaint about construction.</p> <p>The Construction Commissioner regularly meets with the HS2 Ltd Chief Executive Officer to raise any concerns or emerging trends across the project.</p> <p>The Construction Commissioner can be contacted on complaints@hs2-cc.org.uk and you can visit the dedicated website at www.hs2-cc.org.uk</p>

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