

HS2

Hertfordshire

Spring 2021

3-month construction look ahead



Hertfordshire

Spring 2021

This forward look covers HS2 associated work in Hertfordshire.

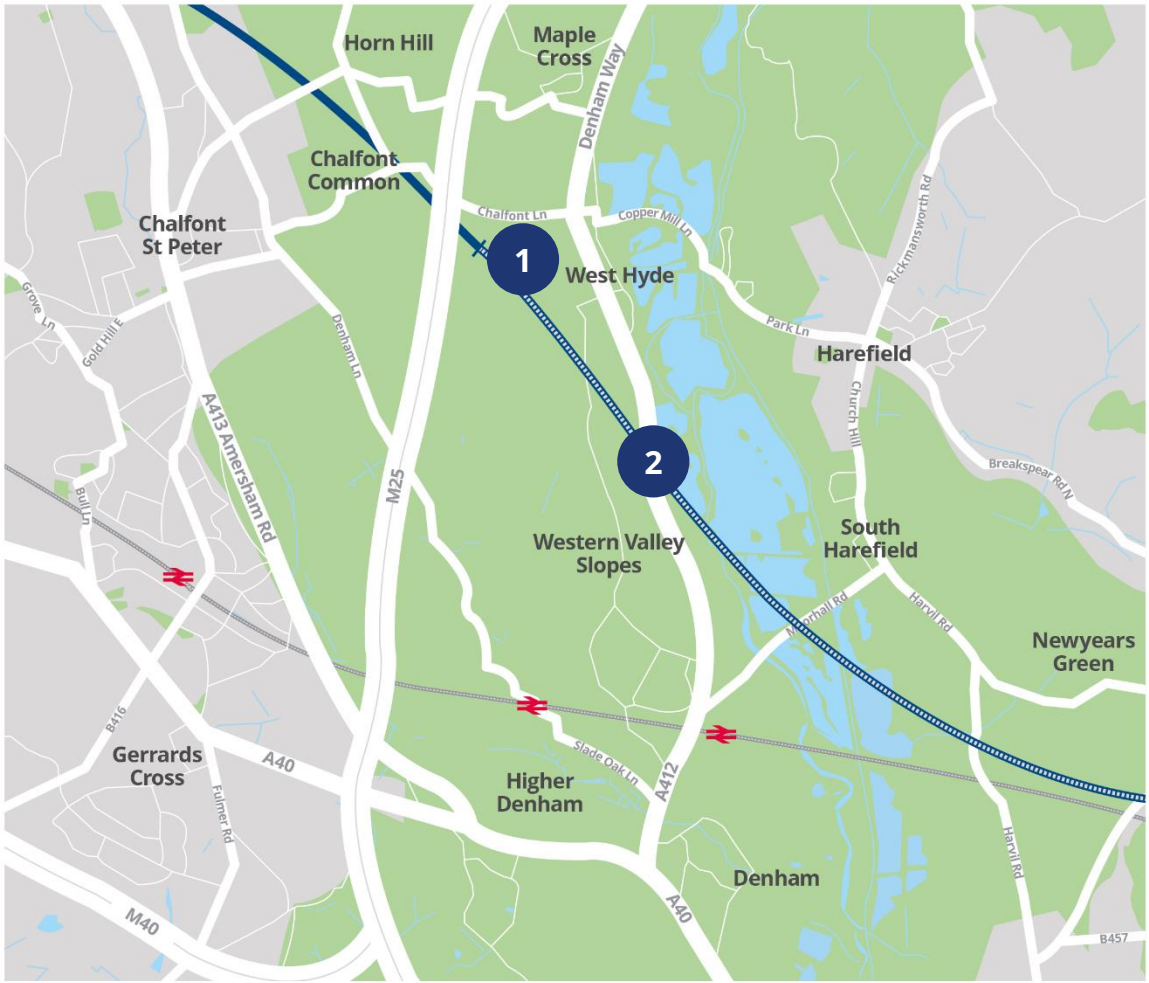
The document includes:

- A forward look of construction activities planned in the next three months
- Works to be aware of that will take place in the next 12 months, but may not yet have been confirmed

The dates and information included in the forward look are subject to change as the programme develops. These will be updated in the next edition of the forward look.

If you have any queries about the information in this forward look, the HS2 Helpdesk is available all day, every day on **08081 434 434** or by emailing **HS2enquiries@hs2.org.uk**

Hertfordshire



Key

- Parkland
- ⚡ Rail station
- ▬▬▬▬▬▬ HS2 route Phase One overground
- Water/river
- ▬▬▬▬▬▬ Existing train line
- ▬▬▬▬▬▬ HS2 route Phase One underground

Construction look ahead

Location of works	Proposed duration	Description of works
Location 1 Chiltern Tunnel South	Ongoing	Earthworks and internal haul road construction.
	Ongoing	Tunnel boring machine assembly and construction of launching platform.

Portal, West Hyde	Ongoing until Summer 2021	Earthworks, including topsoil stripping and excavation works. This is to construct the main internal access road for the viaduct construction.
	Ongoing until June 2021	<ul style="list-style-type: none"> • Closure of Tilehouse Lane at its junction with the A412 North Orbital Road, for road realignment and construction of a new overbridge; • Work includes excavation, compaction, resurfacing and bridge construction; and • Deliveries of some abnormal loads.
	March 2021	<ul style="list-style-type: none"> • Planting of new hedgerow in Chalfont Lane; • Signage for HGVs and site traffic replaced on A412 / Chalfont Lane junction.
	March to April 2021	Construction of temporary accommodation block for up to 160 workers within site.
	Late Spring / Early Summer	Tunnel boring machine launch and the start of tunnelling operations for the Chiltern Tunnel.
Location 2 West Hyde Embankment and Colne Valley Viaduct	Ongoing	Two-way traffic lights will continue to be in place on the A412 until the end of June 2021 and will be followed by the operation of permanent traffic lights to manage the haul road crossing.
	Ongoing until April 2021	Construction of support compound and access road crossing with A412.
	March to September 2021	<p>Rotary piling and sheet piling for the ground and lake piers. This will be followed by concrete pours for the ground pier structures.</p> <p>Work will start on land next to the North Embankment / Denham Water Ski Club and will progress from north to south across the lakes to Harvil Road in Hillingdon.</p>
	November 2020 to May 2021	West Hyde embankment drainage works and Pynesfield Quarry ground stabilisation works. Excavators will be used during extended daylight working hours from 08:00 to 17:00 on Saturdays and Sundays.

Our Community Commitments

Our aspiration is to be a good neighbour every single day, by respecting the people and communities we impact and being sensitive to their needs, earning our social licence to operate.

In order to build the railway, we must earn the trust and credibility to do so. We need to demonstrate that we understand local concerns, and that we have taken all reasonable steps to address issues that have been raised, whilst continually looking to lessen the impacts of the project.

Through our Community Engagement Strategy and Residents' Charter we have identified ten Community Commitments which we will use as the basis for measuring our success, and that of our suppliers, in how we deliver the new railway.

We will:

1. Continue to build respectful, long-term relationships with communities and actively encourage our workforce to listen to local concerns and be considerate and accountable for their actions at all times.
2. Work with communities to develop local two-way engagement and communication programmes, ensuring they are accessible and tailored to local needs.
3. Make sure communities are made aware in advance of any activities taking place in their area.
4. Operate a Freephone Community Helpline 24 hours a day, 365 days a year.
5. Make health and safety a priority for communities and our workforce.
6. Respect the wellbeing of communities, minimising disruption to their lives with local mitigation plans and activities, ensuring we meet the standards set out in the Code of Construction Practice.
7. Leave a positive and sustainable legacy for the communities in which we operate.
8. Respond to questions and complaints quickly and efficiently, with an acknowledgement within two working days, and responding within a maximum of 20 working days if we cannot answer the query straight away.
9. Promote awareness of all our property schemes so that anyone who may be eligible has all the information they need and is aware of the support available to them.
10. Display the Residents' Commissioner and Construction Commissioner's contact details on all relevant materials, along with the HS2 Helpline information and complaints procedure.

The Code of Construction Practice forms part of the Secretary of State's Environmental Minimum Requirements for the construction of the railway from London to the West Midlands. It sets out the standards and responsibilities to protect communities and the environment during construction. A copy of the Code can be found online here:

www.gov.uk/government/uploads/system/uploads/attachment_data/file/593592/Code_of_Construction_Practice.pdf

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.

www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:

<https://www.gov.uk/government/collections/hs2-ltd-residents-commissioner>

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:

complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you're eligible for compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:

www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

@ Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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