

# Green space improvements on Channel Gate Road

March 2022 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

We are following Government and Public Health England (PHE) advice on working safely during the pandemic. As we increase face to face engagement, in addition to virtual engagement, we will ensure all events and meetings adhere to the guidelines. The health and safety of our workforce and the communities we work within is our priority. If you have any questions about this, please contact our Helpdesk to find out more.

## Green space improvements on Channel Gate Road

Following the installation of planter boxes on Channel Gate Road in summer 2021, our local engagement team have been speaking with representatives from the TITRA area about further improvements on Channel Gate Road to assist with making the area more visually appealing. As a result of these discussions, our Willesden Euroterminal team will be carrying out landscaping works within the two green spaces on Channel Gate Road at the junction with Old Oak Lane, as shown on the map of the following page.

The works are planned to start the week commencing 4 April 2022 and expected to take approximately two weeks. Work will take place between 8am to 6pm Monday to Friday. The dates for these works may change; we will let you know if this happens.

## What to expect

We will use a small digger to remove weeds and level the ground, then lay a geotextile material which allows water to permeate the ground but prevents weeds. Once this is complete, we plan to install a layer of woodchip and use repurposed material from our site to create planters and other landscaping features. We will plant bee friendly shrubs such as Mahonia Japonica and Pyracantha as part of the improvements.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works

Week commencing 4 April for approximately two weeks

8am to 6pm, Monday to Friday – No weekend working

We may be on site for an hour before the start and/or end of the shift

### What to expect

A small digger for excavation works within green spaces

A small team of operatives

Landscaping works

The works may require footpath closure whilst we move the digger in and out of the work location

### What we will do

Continue to monitor our working methods to keep disruption to a minimum

Our local engagement team will be available to speak to you in person on 29 March between 4pm and 5pm at the entrance of the Willesden Euroterminal site

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[www.hs2.org.uk](http://www.hs2.org.uk)

Notification



## Map of green space improvements on Channel Gate Road



## Out of hours delivery at Willesden Euroterminal site

In late 2021, our team replaced the bucket attachment previously used to load the trains on site with a clam shell grab. The benefit of the clam shell attachment is that it is a quieter method, therefore reducing some of the noise produced by the previous method being used.

The team on site will be installing a second clam shell grab to assist with the loading of trains on site during Spring. This is currently planned for the week of 28 March 2022 but may be subject to change. Due to the size of this piece of equipment and to minimise disruption to the local highway during transit, we will be accepting delivery on site between the hours of 7pm and 9pm.

Contact our HS2 Helpdesk team on **08081 434 434**

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[www.hs2.org.uk](http://www.hs2.org.uk)

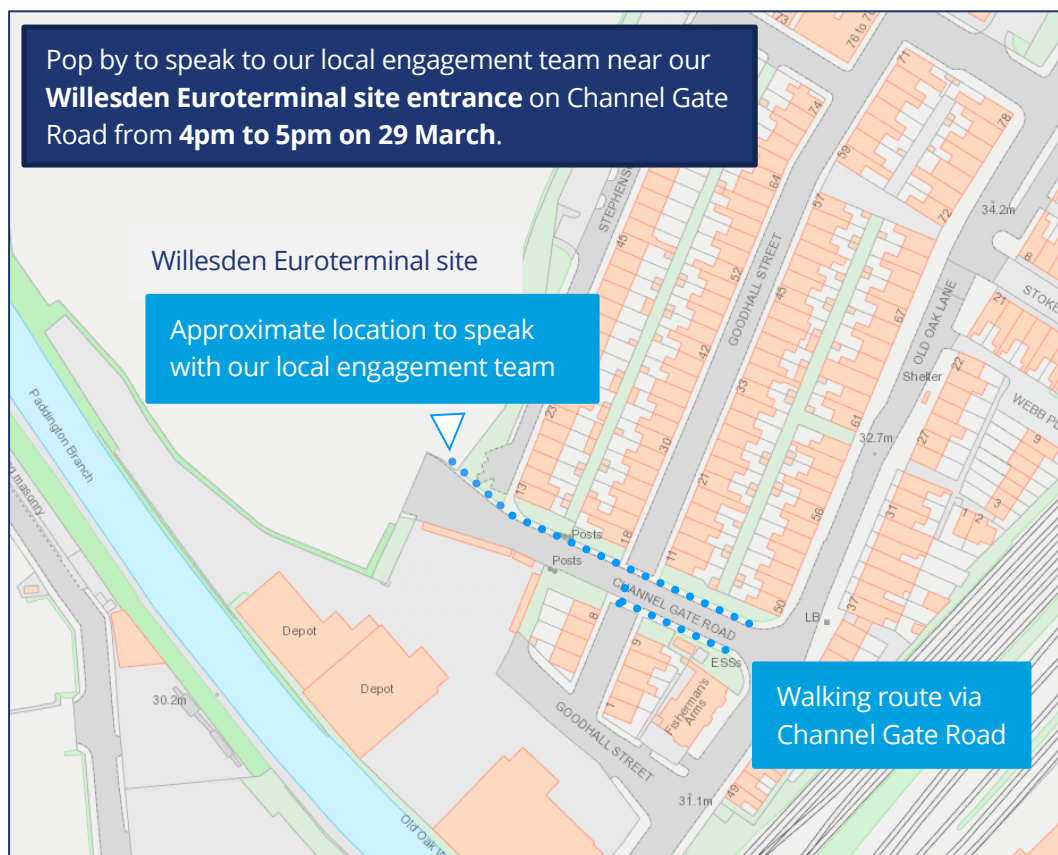
Notification



## Speak with your local engagement team

Our local engagement team will be available to speak with local residents near our Willesden Euroterminal site entrance on Channel Gate Road **from 4pm to 5pm on 29 March**. We have included a map below showing where our engagement team will be to speak with you.

Our local engagement team will be observing social distancing and may choose to wear facemasks during this outdoors engagement. We ask that you do not attend the pop-ups if you have tested positive or have COVID-19 symptoms. Please note, these dates may be postponed at short notice due to adverse weather and as we keep the ongoing covid-19 situation under review.



You can contact our local engagement team via the HS2 Helpdesk. We are also available to speak with you at monthly virtual one to ones in Old Oak and Park Royal on the following dates:

- Wednesday 30 March. 3pm to 6pm
- Wednesday 27 April, 3pm to 6pm
- Wednesday 25 May, 3pm to 6pm

To register for the next drop-in, please visit [www.hs2.org.uk/events/](http://www.hs2.org.uk/events/)

Contact our HS2 Helpdesk team on **08081 434 434**

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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