



# Update: Notice of utility surveys in your local area

March 2022 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

We are following Government and Public Health England (PHE) advice on working safely during the pandemic. As we increase face to face engagement, in addition to virtual engagement, we will ensure all events and meetings adhere to the guidelines. The health and safety of our workforce and the communities we work within is our priority. If you have any questions about this, please contact our Helpdesk.

## Utility surveys in your local area

We wrote to last month about carrying out utility surveys in your local area. The surveys are needed to investigate the condition of the utility services and consider the best way to protect these while we build the HS2. More information about the survey locations and temporary changes in place during the surveys is included on the following pages.

## Surveys planned on May Gardens

From 21 to 25 March, surveys are planned to investigate the condition of the drainage system at the junction of May Gardens and Lily Gardens. We will use a camera to investigate the drainage system and may need to flush the drainage using a high-pressure water jet. The surveys will take place between 8am and 6pm each day.

A temporary road closure will be in place at the junction of May Gardens and Lily Gardens while we investigate the condition of the utility services below the road surface. A signed diversion route will be in place for local road users via Alperton Lane, Manor Farm Road, Pleasant Way, Lily Gardens and May Gardens. The road closure will be removed at the end of each day shift.

A pedestrian walking route will be possible clearly signed at all times. Some parking bays will be suspended temporarily near the road closure.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Duration of works

From 21 to 25 March 2022, Monday to Friday between 8am and 6pm

## What to expect

We will be carrying out utility surveys at various locations in your local area to investigate the condition and location of the utility services

Temporary traffic management will be in place for safety reasons

Where required, vehicle diversion routes will be in place

The surveys will be carried out in phases to minimise disruption to the road network

## What we will do

Monitor our working methods to minimise disruption to you

# Notice of utility surveys in your local area

Notification



[www.hs2.org.uk](http://www.hs2.org.uk)

## Surveys planned on May Gardens



## Surveys planned on Alperton Lane

In April, we will be carrying out ground penetrating radar (GPR) surveys in your local area. We will use scanning equipment to create a map of the utility services below the road. The road will be marked using biodegradable spray paint. Once the survey of the site is complete, photos of the paint marks will be taken to record the location of the utilities. We don't expect to cause any noise during these surveys, but lighting may be required. We are still confirming the dates and the traffic management plans for these works, we will write to you with further information in advance of these surveys.

## Ground investigation works on May Gardens and Alperton Lane

We wrote to you last month about carrying out ground investigation works at the junction of May Gardens and Alperton Lane. These works were due to take place in March 2022 but have now been cancelled and will be carried out at a later date. We are liaising with utility providers to agree new dates for these surveys and will write to you as soon as possible with more information.

If you have any questions about these works, our local engagement team are happy to arrange a time to speak with you. Please contact the HS2 Helpdesk and request to arrange a one-to-one with the local engagement team for the Westgate ventilation shaft site. You can also keep up to date with what is happening in your local area by visiting the HS2 interactive map at [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)

The dates for these surveys may change. You can view our latest works updates at [www.hs2.org.uk/in-your-area/map](http://www.hs2.org.uk/in-your-area/map)

Contact our HS2 Helpdesk team on **08081 434 434**

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

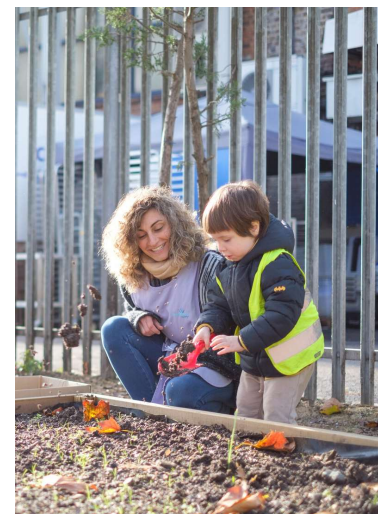
## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: [www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

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High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56