

# Update: Ongoing works at Canterbury Works site

March 2022 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

We are following Government and Public Health England (PHE) advice on working safely during the pandemic. As we increase face to face engagement, in addition to virtual engagement, we will ensure all events and meetings adhere to the guidelines. The health and safety of our workforce and the communities we work within is our priority. If you have any questions about this, please contact our Helpdesk to find out more.

## Ongoing works at Canterbury Works site

Works are continuing at the Canterbury Works site to build the ventilation shaft and prepare for works to build a new site entrance from Albert Road.

Ongoing works until September 2022 include:

- Installation of on-site storage facilities
- On-site utility connections
- Enhancement works in the Network Rail yard including new site access point modifications\*
- Works on the retaining wall between the site boundary and Carlton House
- Ventilation shaft and adit construction including sprayed concrete lining (SCL)\*

\* To carry out some of these works, extended working hours will be required during 2022. Further details can be found on the following pages, including information about what we will do to minimise disruption to you

The dates and site activities mentioned in this notification may change – we will provide updates about our works online at [www.hs2.org.uk](http://www.hs2.org.uk) and via postal notifications.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works

Ongoing site works until September 2022

Our core working hours will be from 8 am to 6pm, Mondays to Fridays and 8am to 1pm Saturdays if needed

Extended hours for some works will be 24 hours a day 5 days a week

### What to expect

Various construction activities on site in preparation to build the ventilation shaft and new site entrance – please see more information on page 1 of this notification

### What we will do

Continue to monitor our working methods to keep disruption to a minimum

Provide updates via notifications, events and online at [www.hs2.org.uk](http://www.hs2.org.uk)

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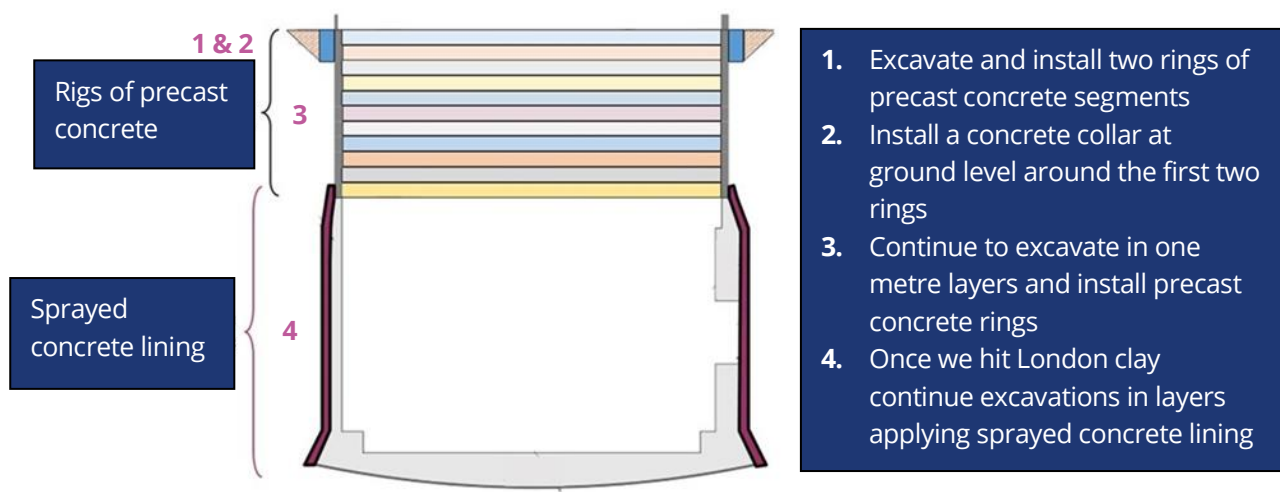
[www.hs2.org.uk](http://www.hs2.org.uk)

## Extended working hours within the Canterbury Works site

We wrote to you previously regarding extended hours while we build the ventilation shaft. The sprayed concrete lining (SCL) works were due to start on the 7 March 2022 and continue until September 2022. Due to ongoing reviews of our working methods, these works will now start in late March or early April and will continue until September 2022. The exact date remains subject to confirmation.

The SCL and shaft excavation works will take place throughout the day and night. This must be carried out as a continuous process to avoid collapses and ensure the safety of the workforce within the ventilation shaft during construction. This means that from late March / early April we will be permitted to carry out works 24 hours a day, 5 days a week. We will only carry out works agreed with Brent Council and will adhere to the agreed working hours, noise and vibration limits.

The diagram below shows a cut section of the shaft and how it will be constructed.



## Enhancement works within the Network Rail Yard

Works are ongoing within the site, near the Network Rail tracks, to prepare for installation of a new site access point via Albert Road. These works will involve the construction of a new access ramp for vehicles to enter the site. As part of these works, we will be carrying out works to strengthen the retaining wall between our site and back gardens at Carlton House. These works are currently planned from May to July but remain subject to confirmation. The works will be agreed with Brent Council and we will write to Carlton House resident with more information.

Whilst we continue the works to prepare for the new ramp and vehicle access point, we will continue using the site access on Canterbury Road for vehicle entry and exit from site. The current agreed lorry route can be seen on the map on the next page.

Contact our HS2 Helpdesk team on **08081 434 434**

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[www.hs2.org.uk](http://www.hs2.org.uk)

## What to expect during our works

During the works outlined in this update you may notice the following within the site:

- Heavy good vehicles – entering and exiting site
- Excavators / excavating activities
- Cranes / lifting operations
- Lighting towers
- Concreting equipment
- Temporary traffic management and signage during work on the public highway

## Reducing disruption to you

We will continue to monitor noise, light, dust and vibration in line with the HS2 Code of Construction Practice. Other measures in place to reduce disruption to our neighbours include:

- Additional attending monitoring
- Operations to wash vehicle wheels as they depart site
- Dust suppression sprays on works and site roads including water bowsers during hot and dry weather
- Use of noise reducing blankets where possible
- Covering of materials, deliveries or loads entering and leaving site
- Monitoring of working methods to ensure minimal disruption is caused
- Use of electric crane

## Speak with your engagement team

You can contact your local engagement team via the HS2 Helpdesk, all day, every day of the year. We will also be available to speak with you at monthly virtual one to one sessions. To register for the next one to one session on the 16 March 2022, please visit [www.hs2.org.uk/events/](http://www.hs2.org.uk/events/)

Virtual one to one sessions until July 2022 are on the following dates:

- Wednesday 20 April, 3pm to 6pm
- Wednesday 18 May, 3pm to 6pm
- Wednesday 15 June, 3pm to 6pm
- Wednesday 20 July, 3pm to 6pm

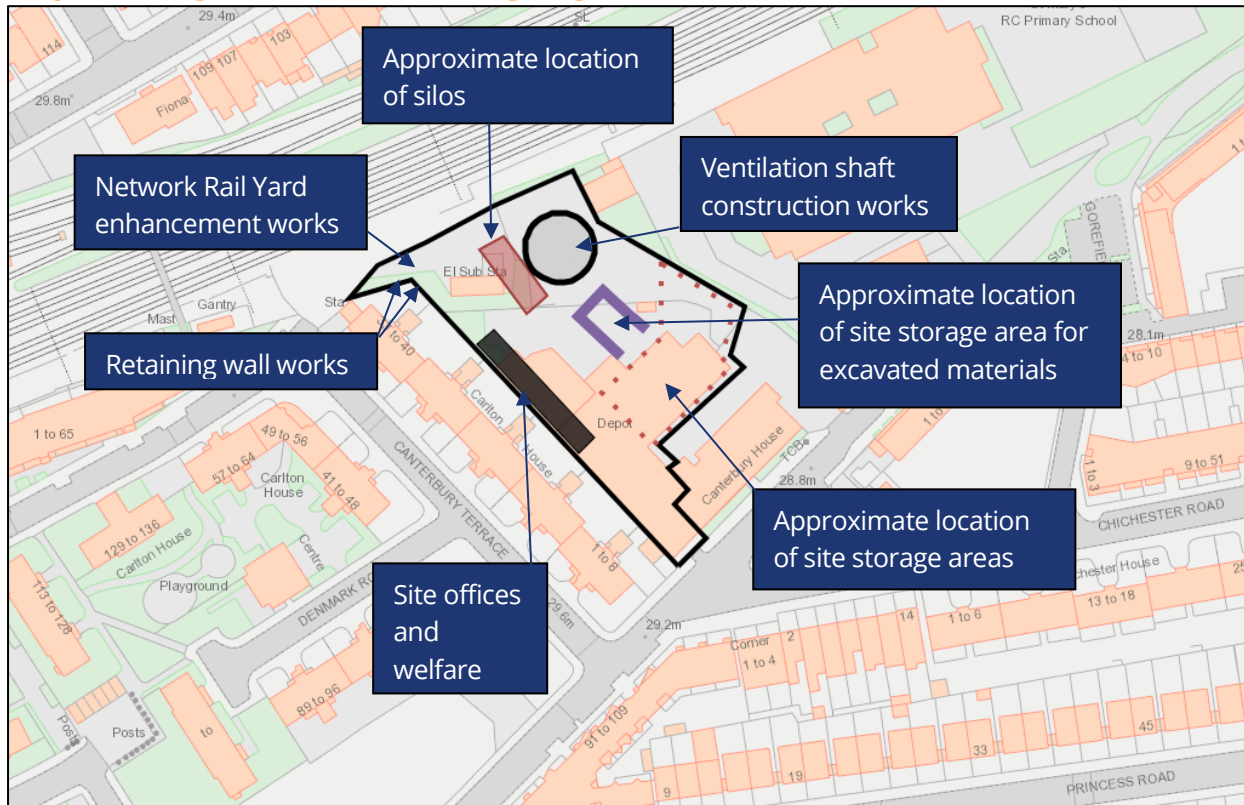
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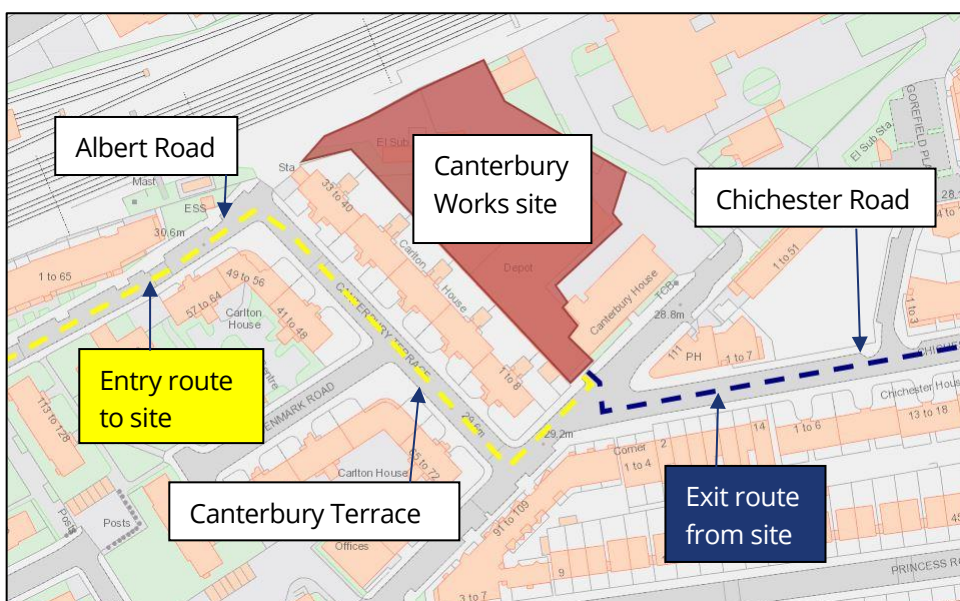


[www.hs2.org.uk](http://www.hs2.org.uk)

## Map showing the locations of ongoing works on site



## Map showing temporary lorry route to and from Canterbury



Contact our HS2 Helpdesk team on **08081 434 434**

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

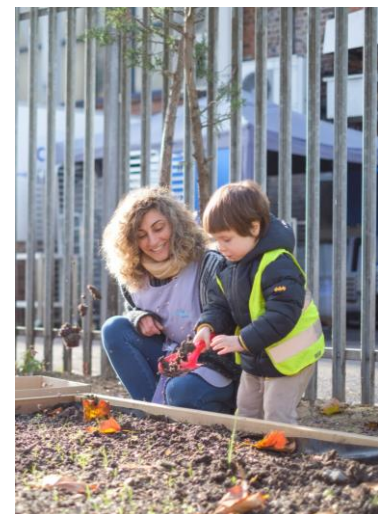
## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account


If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.

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