

Cartmel sewer diversion – February to May

February 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are following Government and Public Health England (PHE) advice on working safely during the pandemic. As we increase face to face engagement, in addition to virtual engagement, we will ensure all events and meetings adhere to the guidelines. If you have any questions about this, please contact our Helpdesk to find out more.

Cartmel sewer diversion – February to May

We have been carrying out works to divert the utility services in front of Cartmel to prevent clashes with our works. From 21 February we will begin works to divert a section of the sewer main in front of Cartmel.

We will dig a pit at the northern and southern corner of Cartmel and use a large machine to drill beneath the ground between the two pits to install a new sewer pipe. Once we have installed the pipe, we will fill in the northern pit and dig another pit to remove the existing manhole. Finally, we will construct two new manholes to connect the new pipework to the existing sewer system.

This method involves less noise, dust and vibration than traditional methods, but there will be periods of noisy works as we excavate the pits beside the building, remove the manhole and remove sections of concrete. We will limit concrete breaking to the afternoon and use acoustic blankets to limit noise where possible. We apologise for any disruption these works may cause.

We will ask residents to avoid using drains and flushing the toilet for about an hour while we connect the pipework to the existing system, we will send you a letter beforehand to let you know when this is.

We will need to temporarily move a section of our site fencing out onto the footpath to make way for excavation works. From 4 to 11 March, we will install a minor diversion at the end of the existing footpath to ensure access to the front entrance of Cartmel is maintained throughout the work.

We expect the works to take about 10 weeks, finishing in early May.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email HS2enquiries@hs2.org.uk

Notification



Duration of works

February to May

Working hours:

Mondays to Fridays

8am to 6pm and

Saturday 8am to 1pm

What to expect

Concrete breaking and excavation work close to Cartmel

Minor footpath diversion

Water interruption during connection of the pipework to the existing system

What we will do

Use acoustic blankets to reduce noise where possible

Maintain access to Cartmel at all times

Notify you in advance of any planned disruption to sewer service

Provide updates at HS2 in Camden

Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting: www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

HS2 Reference: HS2-EW-SCS-Ph1-Ar-So-S1-Prog-works-1-04/02/2022

Somali

Fadlan nala soo xiriir haddii bug-yarahaan bilaashka ah ku rabtid daabacad far waa-wayn, qoraalka indhoolaha, hab maqal ah ama si fudud loo akhrin karo. Waxaan xittaa macluumaadka ku bixin karnaa luqado kala duwan. Qof ayaad ka codsan kartaa inuu wakiil ka noqdo markaad la hadlayso HS2 Ltd.

Español

Póngase en contacto con nosotros en caso de que desee recibir una copia gratuita de este folleto en caracteres grandes, braille, audio o en formato de lectura fácil. También podemos proporcionar la información en distintos idiomas. No dude en pedirle a alguien que le represente en cualquier conversación con HS2, Ltd.

Français

Merci de nous contacter si vous désirez une copie de cette brochure en grands caractères, en braille, en version audio, ou en lecture simplifiée. Nous pouvons également vous fournir des informations dans différentes langues. Vous pouvez demander d'être représenté(e) par un tiers pour tout échange avec HS2 Ltd.


Bengali

যদি আপনি এই প্রচারপত্রটির বড় অক্ষরে, ব্রেইলে, অডিও বা সহজ পাঠযোগ্য বিনামূল্যের প্রতিলিপি পেতে চান তবে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন। এছাড়াও আমরা বিভিন্ন ভাষায় তথ্য প্রদান করতে পারি। এইচএস২ লিমিটেড (HS2 Ltd.)-এর সাথে কোন আলোচনায় আপনাকে প্রতিনিধিত্ব করার জন্য আপনি কাউকে জিজ্ঞাসা করায় আপনাকে স্বাগত জানাই।

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone 08081 434 434

 Minicom 08081 456 472

 Email HS2enquiries@hs2.org.uk

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what's happening in your local area, visit: www.HS2inyourarea.co.uk

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