

Notice of utility surveys at the junction of May Gardens and Alperton Lane

February 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are following Government and Public Health England (PHE) advice on working safely during the pandemic. As we increase face to face engagement, in addition to virtual engagement, we will ensure all events and meetings adhere to the guidelines. The health and safety of our workforce and the communities we work within is our priority. If you have any questions about this, please contact our Helpdesk.

Utility surveys in your local area

During February and March 2022, we will be carrying out utility surveys in your local area. The surveys are needed to investigate the condition of the utility services and consider the best way to protect these while we build the HS2. More information about the survey locations and temporary changes in place during the surveys is included on the following pages.

We will use a combination of power and handheld tools during these works. Where required, our team will use noise blankets to minimise disruption to you.

Please note the dates for the surveys may change. You can view our latest works updates at www.hs2.org.uk/in-your-area/map

We will write to you in advance of any further surveys in your local area.

Speak with our local engagement team

Our local engagement team is happy to arrange a time to speak with you via phone if you have any questions about the surveys. Please contact the HS2 Helpdesk via the contact details below to arrange this.

Our local engagement team is also available at virtual 1:1s for local residents on the fourth Wednesday of each month between 3pm and 6pm. Visit www.hs2.org.uk/events/ to register for a 20-minute 1:1 with our local engagement team.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

From 28 February to 11 March 2022

We will be working from 8am to 6pm Mondays to Fridays and 8am to 1pm on Saturdays (if needed)

What to expect

We will be carrying out utility surveys at various locations in your local area to investigate the condition and location of the utility services

Temporary traffic management will be in place for safety reasons. Where required, a vehicle diversion route will be in place.

A pedestrian walking route will clearly signed. The surveys will be carried out in phases to minimise disruption to the road network.

What we will do

Monitor our working methods to minimise disruption to you.

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Notification

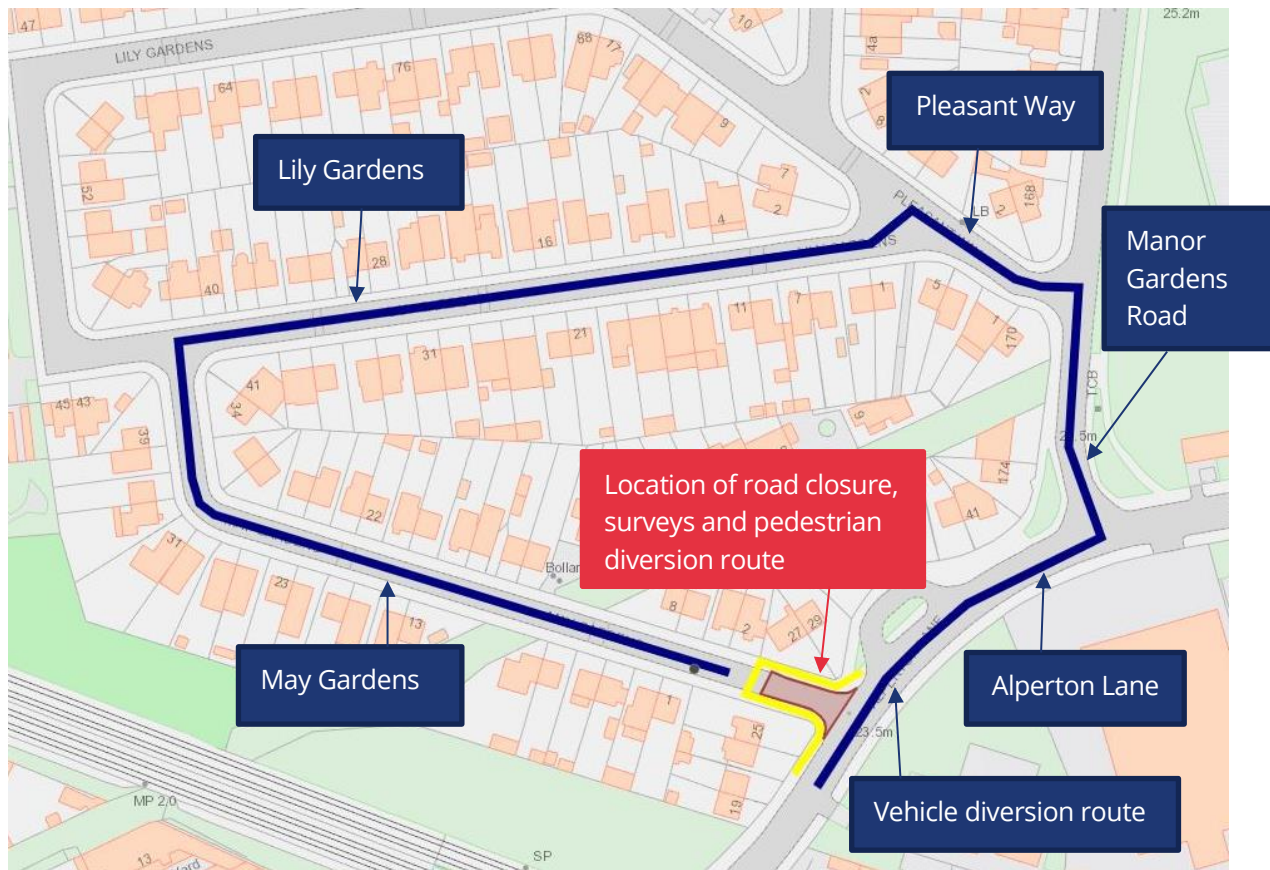


www.hs2.org.uk

28 February to 4 March 2022:

Surveys planned at the junction of May Gardens and Alperton Lane

From 28 February to 4 March, we will dig a trial hole (a temporary trench) to confirm the location of utilities below the road surface at the junction of May Gardens and Alperton Lane. The surveys will take place between 8am and 6pm. A road closure will be in place at the junction of May Gardens and Alperton Lane. Due to the trial hole in the road surface, the road closure will remain in place for the duration of these surveys.



The dates for these surveys may change. You can view our latest works updates at www.hs2.org.uk/in-your-area/map

Contact our HS2 Helpdesk team on **08081 434 434**

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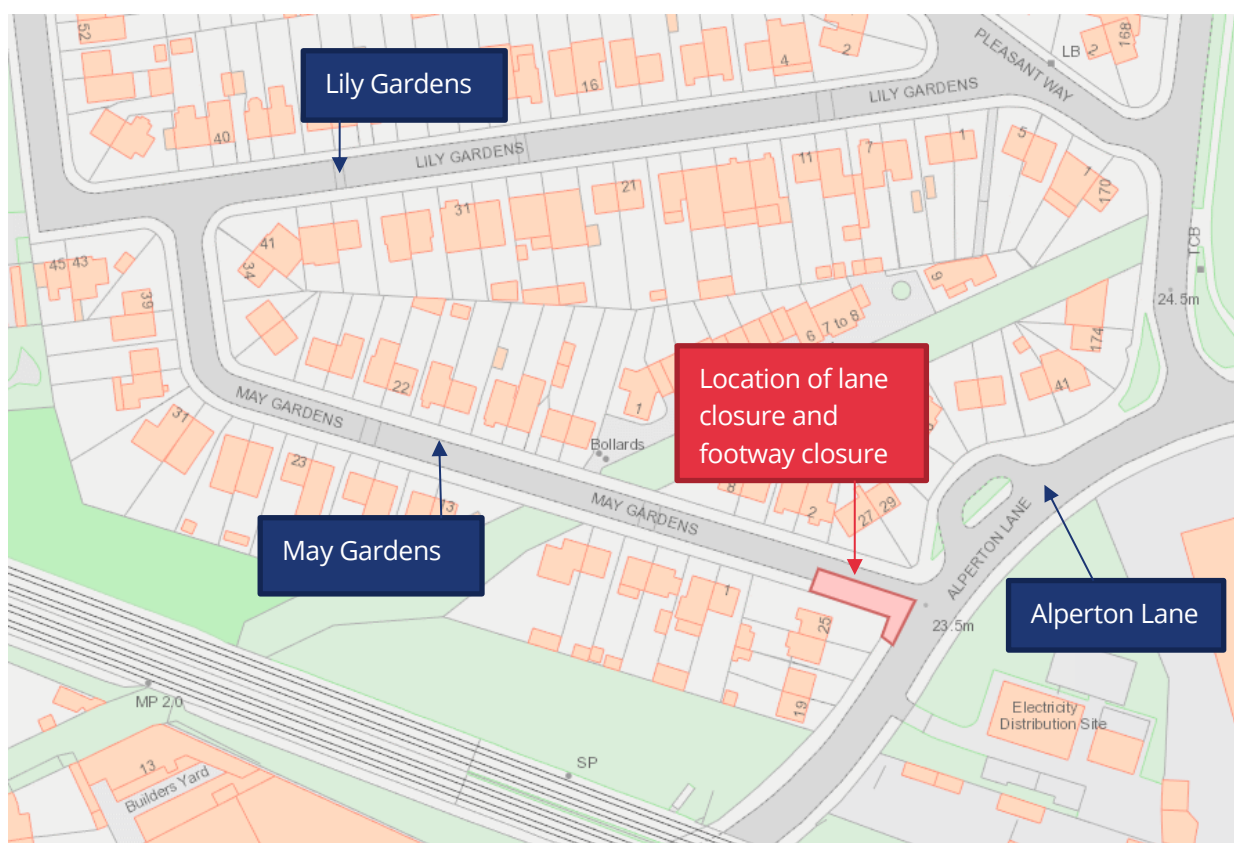


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7 to 11 March 2022:

Surveys planned at junction of May Gardens and Alperton Lane

From 7 to 11 March 2022, we will dig a trial hole (a temporary trench) to confirm the location of utilities below the footway at the junction of May Gardens and Alperton Lane. The surveys will take place between 8am and 6pm. A lane and footway closure will be in place at the junction of May Gardens and Alperton Lane. Temporary traffic lights will be in place near the lane closure to maintain traffic flow. A pedestrian route will be clearly signed. Due to the trial hole in the footway surface, the footway closure will remain in place at all times during these dates.



Further surveys in your local area

We will be carrying out further utility surveys on May Gardens and Alperton Lane during March and April 2022. The details of these surveys are still being confirmed. We will write to you with information as soon as possible. You can view our latest works updates at www.hs2.org.uk/in-your-area/map

Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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