



# Update: Installation of rainbow crossing on Victoria Road

February 2022 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19.

## Installation of rainbow crossing

We wrote to you early February regarding the conversion of an existing pelican crossing on Victoria Road into a rainbow crossing to celebrate LGBT+ history month and celebrate inclusivity in the local area. These works were due to take place overnight on the 26 February to coincide with other works in the area and reduce the impact on the local highway network.

Unfortunately, the materials used to paint the crossing will not stick to the road surface at temperatures below 5°C. Due to the low overnight temperatures forecast during late February, these works have been rescheduled to take place on the 12 March between 8am and 2pm when temperatures are higher.

## Temporary Road changes on Victoria Road

During these works we will need to close a section of road on Victoria Road to paint the crossing markings. A signed vehicle diversion route will be in place during. We will also need to temporarily close bus stop North Acton Station (Stop Z) next to the Holiday Inn Express on Victoria Road. The next closest stops are Chase Road North Acton (Stop U), North Acton Station (Stop B) and Wales Farm Road (Stop C).

Further details of the road changes can be found on the following page.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Duration of works

12 March 2022 between 8am and 2pm

We may be on site for an hour before the start and/or end of the shift

## What to expect

Road closure on Victoria Road between the Castle Pub and Holbrook House

Suspension of bus stop Z on Victoria Road (Bus stops U, B & C alternative bus stops)

Signed vehicle diversion route

## What we will do

Ensure any disruption is kept to a minimum

Dates mentioned in this notification may change, we'll keep you updated at [HS2.org.uk](http://HS2.org.uk)

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Notification



[www.hs2.org.uk](http://www.hs2.org.uk)

## Map of temporary changes on Victoria Road



## Speak with your local engagement team

You can contact our local engagement team via the HS2 Helpdesk. We are also available to speak with you at monthly virtual one to ones in Old Oak and Park Royal on the following dates:

- Wednesday 23 February, 3pm to 6pm
- Wednesday 30 March, 3pm to 6pm
- Wednesday 27 April, 3pm to 6pm

To register for the next drop-in, please visit [www.hs2.org.uk/events/](http://www.hs2.org.uk/events/)

Contact our HS2 Helpdesk team on **08081 434 434**

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

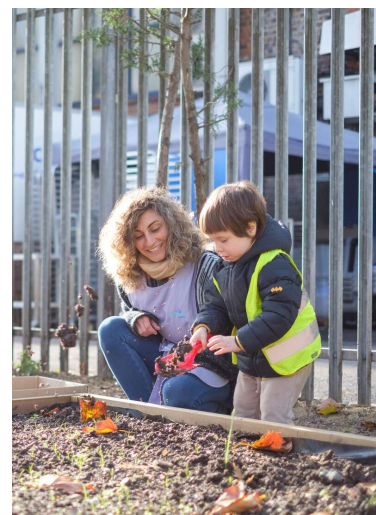
## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>





# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: [www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

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**Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-Prog-works-2-15/02/2022**

High Speed Two (HS2) Limited, registered in England and Wales.

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