

Update: Ground investigations on Park Royal Road

February 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19.

Ground investigation in your area

We wrote to you in early February 2022 regarding ground investigations in your local area. These works were due to be completed on the 18 February. Unfortunately, due to unforeseen circumstances that have affected the scheduled programme, these works will continue until 7 March 2022.

The ground investigations will consist of digging temporary trenches to confirm the location of utilities under the surface of the road and footpath. The investigations will help us to understand and aid the design of the new railway and the best ways to protect or divert any utilities during construction. Your utility services will not be affected during these works.

The ground investigations will take place between the hours of 8am to 6pm Monday to Friday and 8am to 1pm Saturdays if required. We will also use noise reducing barriers where possible to help minimise any noise disruption to the local community, working as efficiently as possible whilst keeping our work areas safe and tidy.

Temporary changes on Park Royal Road

To ensure the safety of the public and our staff, temporary changes will be in place on Park Royal Road during the phase of work (shown on the following page). Single lane closures will be in place with two-way traffic lights and temporary pedestrian crossings to help traffic and pedestrian flow. We will also need to suspend a few of the parking bays near Lower Park. The works area will be clearly signed and we will have traffic operatives in the area in case of any issues with the traffic management.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Ongoing until 7 March 2022

Working hours

8am to 6pm Monday to Friday

8am to 1pm Saturdays if required

We may be on site for an hour before the start and/or end of the shift

What to expect

Lane closures and parking bay suspensions on Park Royal Road near Lower Park and Park Royal Road Bridge

Ground excavations and surface relaying

Two-way traffic light system and a pedestrian diversion route

What we will do

Continue to monitor our working methods to ensure they are safe and reduce disruption to the local community

Provide updates at www.hs2.org.uk

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Notification



www.hs2.org.uk



Speak with your local engagement team

You can contact our local engagement team via the HS2 Helpdesk. We are also available to speak with you at monthly virtual one to ones in Old Oak and Park Royal on the following dates:

- Wednesday 23 February, 3pm to 6pm
- Wednesday 30 March, 3pm to 6pm
- Wednesday 27 April, 3pm to 6pm

To register for the next drop-in, please visit www.hs2.org.uk/events/

You can also keep up to date with what is happening in your local area by visiting the HS2 interactive map at www.hs2inyourarea.co.uk

Dates mentioned in this notification may change due to unforeseen circumstances – we will provide updates at Hs2.org.uk

Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

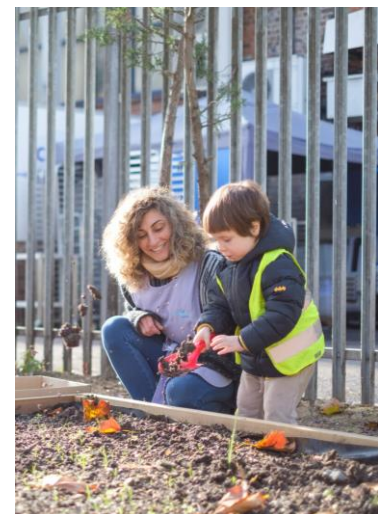
About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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