



Ground investigations on West Gate, between the junction of West Gate House and Hanger Lane

February 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19.

Ground investigations in your area

We will also be carrying out a series of ground investigations on West Gate, between the junction of West Gate House and Hanger Lane.

The ground investigations will consist of digging a temporary trench to confirm the location of utilities under the surface of the road and footpath. The investigations will help us to understand and aid the design of the new railway and the best ways to protect or divert any utilities during construction. Your utility services will not be affected during these works.

The ground investigations will take place from 7 to 18 March 2022 between 8am to 6pm Monday to Friday and 8am to 1pm Saturdays if required. We will also use noise reducing barriers where possible to help minimise any noise disruption to the local community, working as efficiently as possible whilst keeping our work areas safe and tidy.

Temporary changes on West Gate

To ensure the safety of the public and our staff, temporary changes will be in place on West Gate during these works (shown on the following page). A single lane and footpath closures will be in place with two-way traffic lights and temporary pedestrian crossings and route to help traffic and pedestrian flow. Parking on West Gate within our work area will be temporarily suspended during these works. The area will also be clearly signed.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

7 March 2022 to 18 March 2022

Working hours

8am to 6pm Monday to Friday

8am to 1pm Saturdays if required

We may be on site for an hour before the start and/or end of the shift

What to expect

Lane and footpath closures on West Gate between the Junction of West Gate House and hanger Lane

Ground excavations and surface relaying

Two-way traffic light system and a pedestrian diversion route

What we will do

Continue to monitor our working methods to ensure they are safe and reduce disruption to the local community

Provide updates at www.hs2.org.uk

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www.hs2.org.uk

Notification



Map showing work area and road changes



Speak with your local engagement team

If you have any questions about these works, or local engagement team are happy to arrange a time to speak with you. Please contact the HS2 Helpdesk and request to arrange a one-to-one with the local engagement team for the Westgate ventilation shaft site. You can also keep up to date with what is happening in your local area by visiting the HS2 interactive map at www.hs2inyourarea.co.uk

Dates mentioned in this notification may change due to unforeseen circumstances – we will provide updates at Hs2.org.uk

Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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