

Notice of maintenance works, Great Central Main line (disused), January 2022

January 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. Further to the Covid-19 restrictions being relaxed we are now beginning to plan for future face-to-face engagement events and meetings. Whilst we continue to move forward, we will continue to communicate with communities via letters, online meetings and phone calls. You can sign up for regular updates in your local area at www.hs2.org.uk/in-your-area

What are we doing?

As part of our landscape maintenance programme, we will be working along the disused Great Central Main Line (GCML) railway, this will involve work such as trimming back hedgerows and vegetation.

To reduce the impact of the works, the Public Rights of Way which interface with the GCML will remain open, however, there may be occasions when you will be asked to wait briefly to enable the pathway to be cleared so you can continue safely.

What to expect

You may notice some noise from the machinery.

Our normal working hours are between 8:00am and 6:00pm Monday – Friday and Saturday 8:00am – 1:00pm

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

January – February
2022

What to expect

Minimal delays on Public Rights of Way that interface with the Great Central Main Line.

You may notice some noise from the machinery.

Our normal working hours are between 8:00am and 6:00pm Monday – Friday and Saturday 8:00am – 1:00pm

What we will do

We will be working hard to ensure any impact on residents is kept to a minimum during these works

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

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High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56