

Notice of surveys planned on Woodhouse Avenue

January 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

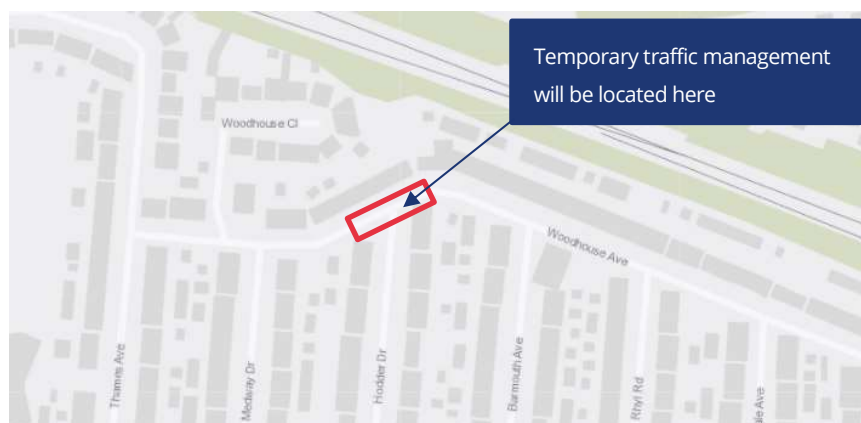
We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. You can sign up for regular updates in your local area at www.hs2.org.uk.

Utility surveys on Woodhouse Avenue

We will be carrying out utility surveys in your local area. These surveys will help us to understand the condition of the drainage system in the area and how best to protect it during construction of the railway. We will investigate the condition of the sewer system using a camera and may need to flush the system if any blockages are found. Your utility services will not be affected during these works.

How might this affect you

Between 31 January to 3 February, a temporary lane and footpath closure will be in place overnight on Woodhouse Avenue and the junction of Hodder Drive. Residents will still be able to travel through the area. Please see map below showing the location of the working area.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Overnight works from 9pm to 6am on the 31 January to 3 February 2022 (finishing 6am on 4 February 2022)

We may be on site for an hour before the start and/or end of the shift

What to expect

Temporary traffic management will be in place each night

A water tanker will be present during the surveys should we need to flush the system

What we will do

Advise our staff to be mindful of our neighbours

Dates mentioned in this notification may change. We will continue to provide updates about our works at HS2.org.uk/in-your-area/

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

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