



# Update: Ongoing and upcoming works at Willesden Euroterminal site

January 2022 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19.

## Upcoming works – replacement of site hoardings along Stephenson Street from early-February

Following the completion of works along the site boundary to install the utility connections and site drainage, we are planning to upgrade the site hoardings along Stephenson Street as shown on the map on the following page.

This upgrade is needed due to the current hoarding approaching the end date of its design life and therefore needs to be replaced to ensure it is fit for purpose. These works will take place from mid-February and continue for around three weeks, Monday to Friday between 8am and 6pm.

We will need to remove the current hoardings along Stephenson Street and then replace these. Hoarding removal will take approximately one week followed by approximately two weeks of the new installation. We will install noise barriers along the palisade fencing on Stephenson Street during these works to minimise noise disruption to you.

## Ongoing utility connections and site drainage works

We wrote to you in late 2021 about works to install utility connections and site drainage next to the Stephenson Street boundary in our Willesden Euroterminal site. Due to the changed working methods and identification of obstructions in the ground, these works will continue until 11 February 2022. These works will continue between 8am to 6pm on Mondays to Fridays and 8am to 1pm on Saturdays if required.

We have been carrying out continued monitoring throughout these works and as a result have changed our working method to ensure that disruption to you is minimised as much as possible.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Duration of works

Ongoing until 4 March 2022

8am to 6pm, Monday to Friday, and 8am to 1pm Saturdays if required We may be on site for an hour before the start and/or end of the shift

## What to expect

Excavator to break hard standing ground and excavate area next to boundary with Stephenson Street

Concrete pours

Removal and installation of hoarding on Stephenson Street / Site boundary

Trimming of overhanging branches

You may notice some noise during these works, but we will do all we can to minimise disruption

## What we will do

Monitor or working methods the ensure disruption is kept to a minimum

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## Notification



[www.hs2.org.uk](http://www.hs2.org.uk)

## Vegetation maintenance from 7 February

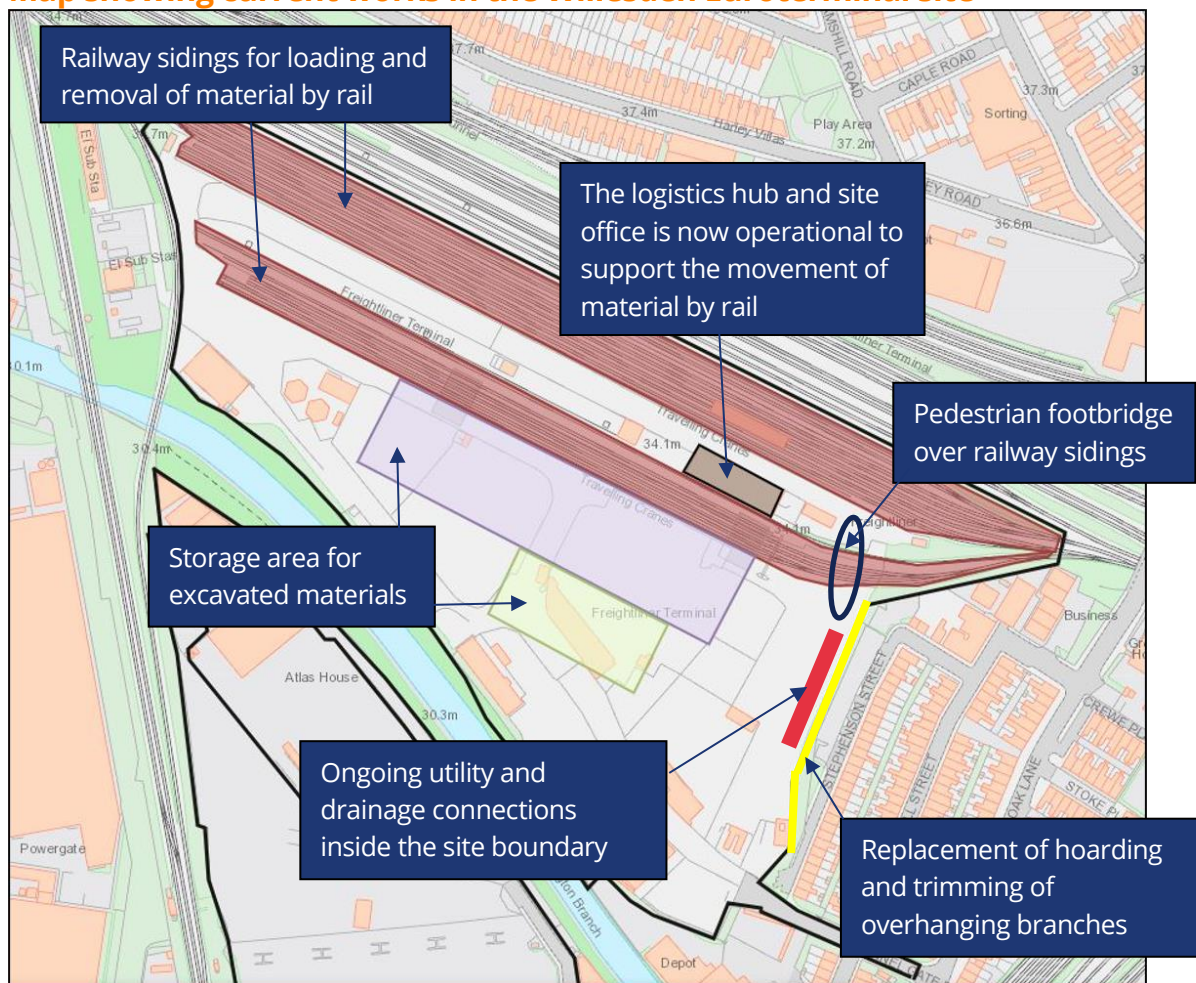
We will be carrying out vegetation tidying and trimming at our Willesden Euroterminal site from 7 February for approximately three days. During this period, we'll carry out the following works:

- Trimming the trees overgrown into the site along Stephenson Street – these works will take place from inside our site only. You may notice some noise during these works while chainsaws and handheld equipment are being used to trim the trees.
- Clear all trimming and keep the work area safe and tidy.

The works will take place from 8am to 6pm Mondays to Fridays and 8am to 1pm on Saturday, if needed.

The dates mentioned in this notification may change - we will provide updates at [www.HS2.org.uk](http://www.HS2.org.uk)

## Map showing current works in the Willesden Euroterminal site



Contact our HS2 Helpdesk team on **08081 434 434**

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### What to expect during our works

During the works outlined in this update you may notice one or a few of the following within the site:

- Heavy good vehicles – entering site
- Excavators / excavating activities
- Concreting equipment
- Handheld power tools

Residents may experience some noise and vibration during aspects of the work mentioned in this notification, but please be assured that we will continue to monitor our works. Any vibration experienced by residents is due to proximity with the works and unlikely to structurally affect any properties. If we do trigger any excessive noise and vibration, we will stop those works and carry out an investigation. We will only restart works when it is safe to do so and our working methods have been agreed with Ealing Council.

We apologise in advance for any disruption you experience during these works and will continue to carry out the works as quickly and safely as possible.

### Loading and excavating materials

Willesden Euroterminal's receipt and removal of excavated material is ongoing. The team on site have recently replaced the bucket attachment previously used to load the trains on site with a clam shell grab. The benefit of the clam shell attachment is that it is a quieter method and therefore reducing some of the noise created from the previous method being used.

### Speak with your local engagement team

You can contact our local engagement team via the HS2 Helpdesk. We are also available to speak with you at monthly virtual one to ones in Old Oak and Park Royal on the following dates:

- Wednesday 26 January, 3pm to 6pm
- Wednesday 23 February, 3pm to 6pm
- Wednesday 30 March. 3pm to 6pm
- Wednesday 27 April, 3pm to 6pm

To register for the next drop-in, please visit [www.hs2.org.uk/events/](http://www.hs2.org.uk/events/)

You can also keep up to date with what is happening in your local area by visiting the HS2 interactive map at [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

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