



Update: Overnight utility surveys on A40 Western Avenue between Concord Road and Allen Way

January 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19.

Overnight drainage surveys on A40 Western Avenue

We wrote to in you November 2021 regarding overnight drainage surveys on the A40 Western Avenue, between the junctions with Concord Road and Allen Way. Unfortunately, we were not able to complete the surveys as planned. We will be revisiting this area overnight on 7 to 10 February 2022 between 9pm to 6am the following morning.

These surveys will help us understand the condition of the drainage system in the area and how to best protect them during the construction of the railway.

We will investigate the condition of the sewer system using a camera and may need to flush the drainage using a high-pressure water jet if any blockages are found. You may notice additional noise during this activity. We will continuously monitor our working methods to ensure any noise is kept to a minimum.

Your utility services will not be affected during these works

Temporary changes will be in place overnight on the A40 Western Avenue during the surveys. More information is included on the next page.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Overnight surveys from 9pm to 6am on 7 to 10 February 2022

We may be on site for an hour before the start and/or end of each shift

What to expect

Overnight partial lane closures and safety zones on the carriageway

Temporary suspension of Wendover Court bus stop overnight

Pedestrian routes will be maintained during the works

Surveying equipment will include a CCTV camera

You may notice additional noise during these works from the tanker water jets should we need to clear a blockage

What we will do

Advise our staff to be mindful of our neighbours

Date mentioned in this notification may change, we'll keep you updated at HS2.org.uk

Update: Overnight utility surveys on A40 Western Avenue between Concord Road and Allen Way

Notification

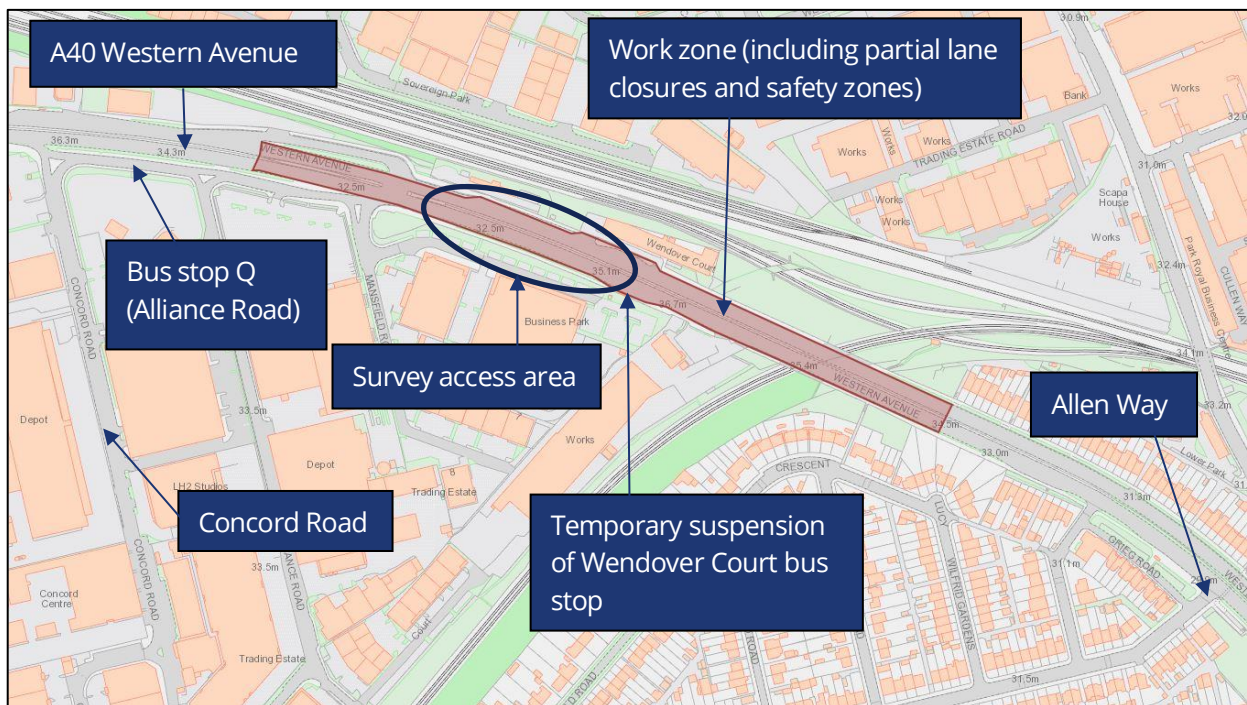


www.hs2.org.uk

Temporary road changes on A40 Western Avenue

In order to carry out these works safely, temporary lane closures and safety zones will be in place on the A40 Western Avenue between the junctions with Concord Road and Allen Way. We will also need to suspend Wendover Court bus stop (ID 76776) overnight. The next available bus stop will be bus stop Q (Alliance Road). This stop is approximately a 5-minute walk from Wendover Court bus stop. All temporary changes will only be in place during our working hours. The location of these surveys and temporary changes are shown on the map below.

Access will be maintained to all properties at all times.



Dates and times mentioned in this notification may change due to unforeseen circumstances. We will keep you informed and provide updates at www.hs2.org.uk

Contact our HS2 Helpdesk team on **08081 434 434**

Overnight utility surveys on A40 Western Avenue between Concord Road and Allen Way (Re-visit)

Notification



www.hs2.org.uk

Speak with your local engagement team

You can contact our local engagement team via the HS2 Helpdesk. We are also available to speak with you at monthly virtual one to ones in Old Oak and Park Royal on the following dates:

- Wednesday 26 January, 3pm to 6pm
- Wednesday 23 February, 3pm to 6pm
- Wednesday 30 March, 3pm to 6pm
- Wednesday 27 April, 3pm to 6pm

To register for the next drop-in, please visit www.hs2.org.uk/events/

You can also keep up to date with what is happening in your local area by visiting the HS2 interactive map at www.hs2inyourarea.co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account


If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

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High Speed Two (HS2) Limited, registered in England and Wales.

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