

## Quality Policy

### Purpose

This policy defines the HS2 Ltd ways of working, which will enable us to deliver quality across the programme in an efficient, effective and sustainable manner.

### Principles

The programme management of the planning, consultation, design, construction and benefit realisation necessary for the development of the High Speed Two rail network will be completed in accordance with the HS2 Integrated Management System (IMS) which is compliant with the requirements of ISO 9001:2015.

Through the implementation of controls as outlined in the IMS HS2 Ltd will:

- Achieve the stated organisational vision and values as outlined within the Corporate Strategy.
- Communicate programme requirements effectively to all who are working on the programme.
- Promote the principle that everyone has an impact on the quality of the programme by their acts or omissions.
- Place accountability for quality with those best placed to act.
- Maintain effective engagement across related communities and stakeholders
- Manage all delivery units and functions in an effective and efficient manner.
- Set realistic, measurable objectives and targets for all activities, to assist delivery of performance and progress.
- Apply the principles of 'right first time' and continual improvement to our performance:
- Achieve compliance with sponsor requirements, legislation, regulatory requirements, and relevant codes of practice and standards.
- Establish a risk-based assurance regime to provide confidence that the controls developed are suitable, sufficient and effectively implemented.
- Implement review, surveillance and audit our programmes to monitor compliance with requirements and assess the effectiveness of these arrangements.
- Promote continual improvement in contractor performance and collaboration across the design, build and delivery of the HS2 High Speed Rail network.

### Applicability, implementation, and resources

This policy applies to all aspects of the HS2 programme, Implementation within HS2 will be managed through the HS2 IMS.

HS2 Ltd will govern the availability of the resources needed to implement this policy, then maintain it, so that it remains effective and relevant through regular reviews and updates.

### Executive Owner

The Chief Financial Officer is the Executive Owner of this policy and is responsible for maintaining the accuracy and relevance of its contents and for periodic review and update to reflect the changing circumstances.

#### Approved on:

14/03/2024



**Sir Jon Thompson**  
**Executive Chair /**  
**Chief Executive Officer**  
**HS2 Ltd**