

Notice of minor watercourse surveys near Hoo Mill Lane

November 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. Working on behalf of HS2 Ltd, Kier is carrying out surveys and investigating ground conditions along the Phase 2a route.

What we are doing

We will be carrying out minor watercourse surveys to help us identify the location of brooks, ditches and streams that may exist in the area. The data we receive from these surveys will feed into the design of the main HS2 line.

When will the work take place

This work will take place from Monday 13 December to Thursday 16 December. We will be working during the day, from 8am to 5pm. Please note that all our planned survey work may be subject to change due to weather conditions or unforeseen circumstances.

Covid-19

We are working in line with Government and Public Health England (PHE) advice on working safely during the pandemic. For all events and engagement, we will carry out a risk assessment and put in place control measures to manage the risk of Covid-19 to the public and our staff. If you have any questions about this, please contact our Helpdesk to find out more. The health and safety of our workforce and the communities we affect is our key priority.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Between Monday 13 December to Thursday 16 December

8am to 5pm

Please note that the time and date in this notification may be subject to change

What to expect

No disruption to the local area

A couple of surveyors in hi-vis jackets

What we will do

Notify you in advance of any changes

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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