

Notice of utility surveys on West End Road

December 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are following Government and Public Health England (PHE) advice on working safely during the pandemic. As we increase face to face engagement, in addition to virtual engagement, we will ensure all events and meetings adhere to the guidelines. The health and safety of our workforce and the communities we work within is our priority. If you have any questions about this, please contact our Helpdesk to find out more. hs2inhillington.co.uk.

What we are doing

From 5 to 14 January 2022, we will investigate the condition of the gas and water pipes on West End Road in the areas shown on the map overleaf. We will use a ground penetrating radar to scan and identify the utilities under the road. We will be digging trial holes and taking measurements of the various gas and water pipes in the area to understand what condition they are in and how we need to protect them when we do further work in 2022. We expect this work to take about a week and a half.

Why are we doing the surveys?

We will be doing a lot more work in the wider Hillingdon area next year and we expect our main utilities' protection works' programme to start before spring 2022. We are talking to the council about how best to manage disruption.

We need to ensure that vital utilities such as gas, water, sewers, and electricity are protected from the impacts of our tunnelling works in the area which start next year. The surveys will help us understand how best to do that, and how to manage impacts on the community. In particular, these surveys will help us establish whether our utilities works on West End Road can be carried out using single lane closures instead of a full road closure.

We would like to apologise in advance for the disruption or inconvenience this may cause. Every effort is being taken to ensure disruption is kept to a minimum.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

5 to 14 January 2022
8am to 6pm Monday to
Friday and 8am to 1pm
Saturday

What to expect

Temporary traffic
management and
pedestrian crossing

Phased programme with
single lane closures

Parking bay suspensions

Footpath closure and
diversion

Utility services will not be
affected

What we will do

Maintain access to local
shops and properties

Keep disruption to
a minimum

Provide updates at
HS2inHillingdon.co.uk

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www.hs2.org.uk

Phased programme 5 – 14 January 2022

Phase 1 - Temporary lane closure 5 - 7 January

SKANSKA  STRABAG Working in partnership with **HS2**



Phase 2 & 3 - Temporary lane closures 10 - 14 January

SKANSKA  STRABAG Working in partnership with **HS2**



Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our new HS2 Helpdesk team

Our new Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2


Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone 08081 434 434

 Minicom 08081 456 472

 Email hs2enquiries@hs2.org.uk

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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