

SKANSKA



STRABAG

Working in
partnership with

HS2

Notice of utility surveys on Selbourne Gardens

December 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. You can sign up for regular updates in your local area at www.hs2.org.uk.

Surveys planned between 12 and 14 January

From 12 to 14 January 2021, we will be carrying out drainage surveys on Alperton Lane. The surveys are planned to take place during the day from 8am to 6pm. We will use a camera to investigate the condition of the drainage system and may need to flush the drains using a high-pressure water jet.

How might this affect you

Between 12 and 14 January, temporary traffic management will be in place during the day on Selbourne Gardens.

Your utility services will not be affected during the surveys, and you will still be able to travel through this area. The dates and locations for the surveys could change and we may need to carry out further surveys in your area. To sign up for updates, please visit hs2.org.uk/in-your-area/

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

From 12 to 14 January 2022 between 8am and 6pm, Monday to Friday

We may be on site for an hour before the start and/or end of the shift

What to expect

Temporary traffic management will be in place during the day

A water tanker will be present during the surveys should we need to flush the system

What we will do

Dates mentioned in this notification may change. We will continue to provide updates about our works at HS2.org.uk/in-your-area/

Call our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST
HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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