

# Update: Utility surveys on London Underground Ltd land off Park Royal Road

December 2021 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19.

## Utility surveys in your area

We wrote to you in October 2021 regarding drainage surveys taking place in November 2021 within the rail compound area off Park Royal Road. Unfortunately, the surveys did not go ahead due to unforeseen circumstances. The surveys have now been rescheduled for the 6 to 8 December 2021. A map showing the location of these works is included on the following page.

Surveys will take place during the hours of 8am to 6pm on the 6 and 7 December 2021 and overnight from 8pm to 6am during a rail track possession on 8 December 2021.

These surveys will help us to understand the condition of the drainage system in the area and how best to protect it during construction of the railway. We will investigate the condition of the sewer system via a series of manhole covers using a camera and may need to flush the system if any blockages are found. Your utility services will not be affected during these works.

In order to gain access to two of the manhole covers, we will need to carry out some de-vegetation work. The de-vegetation works will commence during day shifts. Our operatives will be using power tools to cut back vegetation blocking access to the manholes.

You may also notice some noise from the tanker jet wash which will be on standby should we need to clear any blockages. There will be task lighting overnight which will be focused towards the work area during low light levels. We will monitor our working methods throughout these works to ensure any disruption is kept to a minimum

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works

6 and 8 December 8am to 6pm

8 December overnight  
8pm to 6am

We may be on site for an hour before the start and/or end of the shift

### What to expect

Surveying equipment will include a CCTV camera

You may notice additional noise during these works from the tanker water jets should we need to clear a blockage

You may notice additional noise from tools used for de-vegetation works

You may notice additional task lighting during low light levels – these will be directed towards the work area and away from residential properties

### What we will do

Dates mentioned in this notification may change, we'll keep you updated at [HS2.org.uk](http://HS2.org.uk)

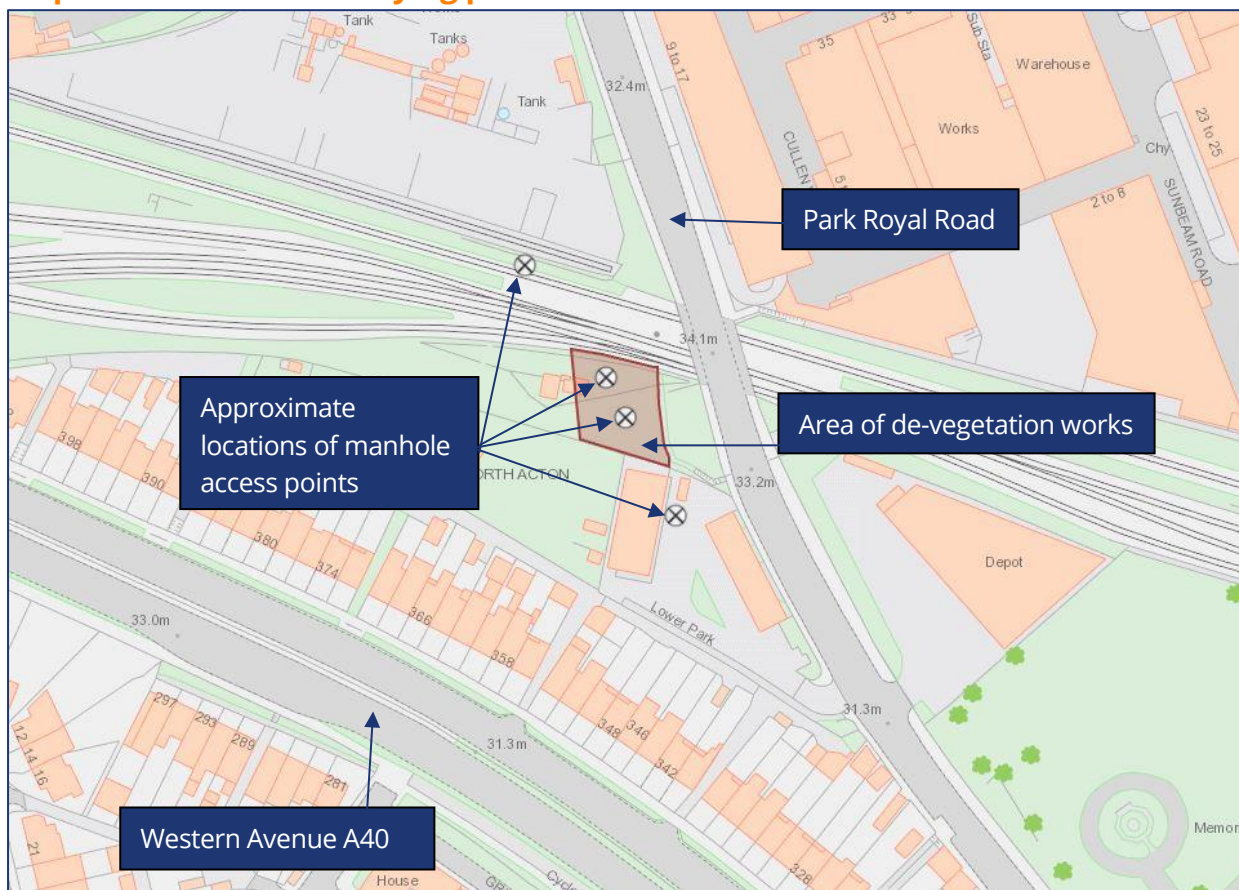
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[www.hs2.org.uk](http://www.hs2.org.uk)

## Map of locations of surveying points



## Speak with your engagement team

You can contact our local engagement team via the HS2 Helpdesk. We are also available to speak with you at monthly virtual one to ones in Old Oak and Park Royal.

To register for the next drop-in on 26 January, please visit [www.hs2.org.uk/events/](http://www.hs2.org.uk/events/)

If you need to speak with our local engagement team in December, please contact the HS2 Helpdesk.

There will be no construction activities taking place at our sites from Friday 24 December 2021 until Monday 3 January 2022.

During these dates, essential activities such as monitoring, maintenance and security will continue. You may notice some operatives in the local area.

Dates mentioned in this notification may change due to unforeseen circumstances – we will provide updates at [HS2.org.uk](http://HS2.org.uk)

Contact our HS2 Helpdesk team on **08081 434 434**

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.  
[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:  
[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:  
[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at:  
[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:  
[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.**

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice  
<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.  
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