



Update to notice of road closures Dalehouse Lane, Kenilworth

December 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. Balfour Beatty VINCI is working in partnership with HS2 Ltd to build the new high-speed railway in your area.

Update: Our works need to continue

Unfortunately, due to circumstances beyond our control we are unable to fully open Dalehouse Lane as planned. From Friday 3 December until 6pm Monday 6 December we will have temporary traffic lights in place covering a lane closure. Traffic will still be able to use Dalehouse Lane during this time. Access to properties will be maintained.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Update of works

Temporary traffic lights and single lane closure will be in place from 3 December 2021 to 6pm on 6 December 2021.

Our workforce may be on site one hour before and after to set up and take down our work equipment.

There will be some limited disruption to travel times.

What we will do

Inform you in advance of any changes to the dates shown. Keep all sites safe and secure. Keep you up to date via www.hs2inwarwickshire.co.uk.

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting: www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website: www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.hs2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.

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High Speed Two (HS2) Limited, registered in England and Wales.
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