





Working on behalf of



#### **Notification**



## Update notice of sheet piling work at Mandeville Road

November 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. You can sign up for regular updates in your local area at hs2inkilburnandnortholt.co.uk.

#### Sheet piling - near site entrance

We wrote to you in August to advise you that we would be installing sheet piling at Mandeville Road until the end of October. Due to an unforeseen delay in these works, we will now complete before Christmas. We will be installing the first line of sheet piles at the northern edge of our site as shown on the map overleaf.

#### How these works might affect you

You may experience a period of increased construction noise during this period. Noise and vibration monitoring will be in place throughout these works. We will use water sprays to reduce dust generated by construction activities.

We would like to apologise in advance for any disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way. We will ensure that disruption is kept to a minimum.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

#### **Duration of works**

From 18 November to 23 December 2021

8am to 6pm Monday to Friday and 8am to 1pm Saturdays if required

We may be on site for an hour before the start and/or end of each shift

#### What to expect

Installation of sheet piles to the northern edge of site and next to the access road

Large construction machinery in the area during these works

#### What we will do

Add additional noise barriers around the cranes to absorb some of the engine noise

Provide updates at **HS2inkilburn.co.uk** 

# Update notice of sheet piling work at Mandeville Road



www.hs2.org.uk

#### **Hours of work**

Our working hours are Monday to Friday from 8am to 6pm and Saturday from 8am to 1pm.

Noise generating activities are scheduled after 8am and during standard construction hours where possible.

#### What to expect

During the works, you may notice much larger construction equipment and machinery in our site including heavy goods vehicles, piling, excavating machinery and cranes.

#### Map showing the location of the piling works near site entrance



### What else is happening in your area?

#### www.hs2.org.uk

#### Contact our new HS2 Helpdesk team

Our new Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**Minicom: **08081 456 472** 

Email: hs2enquiries@hs2.org.uk

#### Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

#### **About our Community and Business Funds**

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: https://www.groundwork.org.uk/hs2funds





### **Keeping you informed**

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

#### **Residents' Charter and Commissioner**

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltdresidents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

#### **Construction Commissioner**

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:

complaints@hs2-cc.org.uk

#### **Property and compensation**

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

#### Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:

www.hs2.org.uk/how-to-complain

#### **Contact Us**

Contact our HS2 Helpdesk team all day, every day of the year on:

🏗 Freephone **08081 434 434** 



Minicom 08081 456 472



(a) Email hs2enquiries@hs2.org.uk

Write to:

**FREEPOST** 

**HS2 Community Engagement** 

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.hs2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.

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