

Update on assembly works for the Tunnel Boring Machine

August 2022 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at www.hs2inHillingdon.co.uk

What we are doing

Works are ongoing to prepare the two Tunnel Boring Machines at our West Ruislip Portal site.

The assembly of the TBMs is now completed. We will shortly be switching one on and will cut up to one metre into the concrete wall ahead of it. To ensure the TBM is ready to be launched, we will continue with the following activities:

- Welding works on the TBM components
- Steel structure for concrete works
- Electrical cables installation

We will only carry out activities agreed with the London Borough of Hillingdon and will adhere to the agreed working hours, noise and vibration limits.

You may notice periods of increased noise during these works. To minimise noise, acoustic screens and tents will be used.

We would like to apologise in advance for any disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way.

We will ensure that disruption is kept to a minimum.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Ongoing until 31 October 2022

These activities will be 24/7

What to expect

Additional staff on site outside core hours

Set up of welding equipment, excavators, cranes, generators, forklift trucks

What we will do

Use acoustic screens and tents wherever possible

Limit the noisiest activities to core working hours

Advise our staff to be mindful of our neighbours

Provide updates at HS2inHillingdon.co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2


Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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